

Carbonite® Server Shipping Products Chart

Currently shipping products and supported platforms

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Director (Vault) and Related Products

Supported Operating Systems	Editions	Service Pack	Version
Director (Vault) 8.70			
Windows Server 2022 ¹	Standard, Datacenter		64-bit
Windows Server 2019	Standard, Datacenter		64-bit
Windows Server 2016 ²	Standard, Datacenter		64-bit
Windows Storage Server 2016			64-bit
¹ Director is not yet supported on Windows Server 2022 configured with secured-core security.			
² In Microsoft Azure, Director 8.70 vaults are supported on Windows Server 2016 Datacenter.			

Director UI (UI only) 8.70			
All platforms supported for Director 8.70 vaults (listed above)			64-bit
Windows 11			64-bit
Windows 10	Enterprise, Pro for Workstations		64-bit

Reports Extractor 8.70			
Reports Extractor 8.70 is supported on Director vault 8.70 supported platforms.			

Director (Vault) 8.56			
Windows Server 2019	Standard, Datacenter		64-bit
Windows Server 2016*	Standard, Datacenter		64-bit
Windows Storage Server 2016			64-bit
Windows Server 2012 R2*	Standard, Datacenter		64-bit
Windows Storage Server 2012 R2			64-bit
* In Microsoft Azure, Director 8.56 vaults are supported on Windows Server 2016 Datacenter and Windows Server 2012 R2 Datacenter. For upgrades in Microsoft Azure, Director 8.56 vaults are also supported on Windows Server 2012 R2 Standard.			

Director UI (UI only) 8.56			
All platforms supported for Director 8.56 vaults (listed above) and:			
Windows Server 2008 R2	Standard, Enterprise, Datacenter	SP1	64-bit
Windows 7	Ultimate, Professional	SP1	64-bit
Windows 10	Enterprise, Pro for Workstations		64-bit

Carbonite Server API — Monitoring

Supported Operating Systems	Editions	Service Pack	Version
Carbonite Server API — Monitoring 1.5.0			
Windows Server 2019	Standard		64-bit
Windows Server 2016	Standard		64-bit
Windows Server 2012 R2	Standard		64-bit

Note: A hotfix is available that updates third-party components in API – Monitoring to enhance security. We highly recommend applying this security hotfix to your API – Monitoring instance.

Portal and CentralControl

Supported Operating Systems	Editions	Service Pack	Version
Portal 9.31			
Windows Server 2022			64-bit
Windows Server 2019	Standard		64-bit
Windows Server 2016	Standard		64-bit

Note: Requires IIS 8.0 or later, .NET Framework 4.8, and SQL Server or SQL Server Express 2019, 2017, 2016 or 2014 (64-bit) installed with mixed mode authentication and case-insensitive collation and running.

EVault Reports 2.80

Windows Server 2019			64-bit
Windows Server 2016			64-bit

Note: Requires IIS 7.0 or later, .NET Framework 3.5, .Net Framework 4.6.2 or later and SQL Server 2019 or 2016.

Windows CentralControl 9.30

Windows Server 2022	Essentials, Standard, Datacenter		64-bit
Windows Server 2019	Essentials, Standard, Datacenter		64-bit
Windows Server 2016	Essentials, Standard, Datacenter		64-bit
Windows Server 2012 R2	Foundation, Essentials, Standard, Datacenter		64-bit
Windows Server 2012	Foundation, Essentials, Standard, Datacenter		64-bit
Windows 11	Home, Pro, Enterprise		64-bit
Windows 10	Home, Pro, Enterprise		32 & 64

IMPORTANT: By default, agents cannot connect to Windows CentralControl. If you must manage agents using Windows CentralControl, you must contact Support for assistance. We do not recommend managing agents using Windows CentralControl. New features and important security fixes are available in Portal, but not in the legacy Windows CentralControl.

Windows Agent, Plug-ins and Related Tools

(Plug-ins are included with the Agent installation kits)

Supported Operating Systems	Editions	Update	Version
Windows Agent 9.30 (64-bit)			
Windows Server 2022	Essentials, Standard, Datacenter, Server Core		64-bit
Windows Server 2019	Essentials, Standard, Datacenter, Server Core		64-bit
Windows Server 2016	Essentials, Standard, Datacenter, Server Core		64-bit
Windows Server 2012 R2	Foundation, Essentials, Standard, Datacenter, Server Core		64-bit
Windows Server 2012	Foundation, Essentials, Standard, Datacenter, Server Core		64-bit
Windows Storage Server 2012	Standard, Workgroup		64-bit
Windows 11	Home, Pro, Enterprise	Version 22H2	64-bit
Windows 10	Home, Pro, Enterprise	Version 22H2	64-bit

Exchange Plug-in 9.30 (64-bit)

For Exchange versions supported for granular restore, see [Granular Restore 9.31 for Microsoft Exchange and SQL](#).

Exchange Server 2019 (CU12 Mar23SU) is supported on:

Windows Server 2022	Standard, Datacenter	64-bit
Windows Server 2019	Standard, Datacenter	64-bit

Exchange Server 2016 (CU23 Feb23SU) is supported on:

Windows Server 2016	Standard, Datacenter	64-bit
Windows Server 2012 R2	Standard, Datacenter	64-bit
Windows Server 2012	Standard, Datacenter	64-bit

Exchange Server 2013 (CU23 Feb23SU) is supported on:

Windows Server 2012 R2	Standard, Datacenter	64-bit
Windows Server 2012	Standard, Datacenter	64-bit

Granular Restore 9.31 for Microsoft Exchange and SQL

Used to restore items from Exchange and SQL Server database backups created using the Windows Agent with the Exchange, SQL Server or Image Plug-in, the vSphere Recovery Agent, or the Hyper-V Agent.

Exchange Server 2019 (up to CU13), 2016 (up to CU23), 2013 (up to CU23) and SQL Server 2019 (up to CU20), 2017, 2016, 2014 and 2012 (including Express editions) are supported on:

Windows Server 2022	64-bit
Windows Server 2019	64-bit
Windows Server 2016	64-bit
Windows Server 2012 R2	64-bit
Windows Server 2012	64-bit
Windows 11	64-bit
Windows 10	64-bit

Windows Agent, Plug-ins and Related Tools (cont.)

Supported Operating Systems	Editions	Service Pack	Version
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SQL Server Plug-in 9.30 (64-bit)

SQL Server clusters are supported with the SQL Server and Cluster Support Plug-ins. For SQL Server versions supported for granular restore, see [Granular Restore 9.31 for Microsoft Exchange and SQL](#).

SQL Server and SQL Server Express 2022 (CU2) 64-bit are supported on:

Windows Server 2022	Standard, Datacenter	64-bit
Windows Server 2019	Standard, Datacenter	64-bit
Windows Server 2016	Standard, Datacenter	64-bit

SQL Server and SQL Server Express 2019 (CU19) 64-bit are supported on:

Windows Server 2022	Standard, Datacenter	64-bit
Windows Server 2019	Standard, Datacenter	64-bit
Windows Server 2016	Standard, Datacenter	64-bit

SQL Server and SQL Server Express 2017 (CU31) 64-bit are supported on:

Windows Server 2019	Standard, Datacenter	64-bit
Windows Server 2016	Standard, Datacenter	64-bit
Windows Server 2012 R2	Foundation, Essentials, Standard, Datacenter	64-bit
Windows Server 2012	Foundation, Essentials, Standard, Datacenter	64-bit

SQL Server and SQL Server Express 2016 (SP3) 64-bit are supported on:

Windows Server 2016	Essentials, Standard, Datacenter	64-bit
Windows Server 2012 R2	Foundation, Essentials, Standard, Datacenter	64-bit
Windows Server 2012	Foundation, Essentials, Standard, Datacenter	64-bit

SQL Server and SQL Server Express 2014 (SP3 CU4) 64-bit are supported on:

Windows Server 2016	Essentials, Standard, Datacenter	64-bit
Windows Server 2012 R2	Foundation, Essentials, Standard, Datacenter	64-bit
Windows Server 2012	Foundation, Essentials, Standard, Datacenter	64-bit

SQL Server 2012 and SQL Server Express 2012 (SP4) 64-bit are supported on:

Windows Server 2012 R2	Foundation, Essentials, Standard, Datacenter	64-bit
Windows Server 2012	Foundation, Essentials, Standard, Datacenter	64-bit

Granular Restore 8.70 for Microsoft SharePoint

Used to restore items from a SharePoint database backup created using the 64-bit Windows Agent and SQL Server Plug-in version 8.60 or later. Support has ended for the SharePoint Plug-in.

SharePoint Server 2019 (March 2023 update) is supported on:

Windows Server 2019	Standard, Datacenter	64-bit
Windows Server 2016	Standard, Datacenter	64-bit

SharePoint Server 2016 (February 2023 update) is supported on:

Windows Server 2016	Standard, Datacenter	64-bit
Windows Server 2012 R2	Standard, Datacenter	64-bit

SharePoint Server 2013 (February 2023 update) is supported on:

Windows Server 2012 R2	Standard, Datacenter	64-bit
Windows Server 2012	Standard, Datacenter	64-bit

Windows Agent, Plug-ins and Related Tools (cont.)

Supported Operating Systems	Editions	Service Pack	Version
Image Plug-in 9.30 (64-bit)			
Windows Server 2022			64-bit
Windows Server 2019			64-bit
Windows Server 2016			64-bit
Windows Server 2012 R2			64-bit
Windows Server 2012			64-bit
Windows 11		Version 22H2	64-bit
Windows 10		Version 22H2	64-bit

Oracle Plug-in for Windows Agent 9.30 (64-bit)

Oracle 19c is supported on:

Windows Server 2019	Standard, Datacenter	64-bit
Windows Server 2016	Standard, Datacenter	64-bit

Oracle 18c is supported on:

Windows Server 2016	Standard, Datacenter	64-bit
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Oracle 12c is supported on:

Windows Server 2016	Standard, Datacenter	64-bit
Windows Server 2012 R2	Standard, Datacenter	64-bit
Windows Server 2012	Standard, Datacenter	64-bit

Oracle 11g R2 is supported on:

Windows Server 2012 R2	Standard, Datacenter	64-bit
Windows Server 2012	Standard, Datacenter	64-bit

Note: Only non-CDB Oracle databases are supported.

System Restore

Supported Operating Systems	Editions	Service Pack	Version
System Restore 9.30			
Windows Server 2022	Essentials, Standard, Datacenter, Server Core		64-bit
Windows Server 2019	Essentials, Standard, Datacenter, Server Core		64-bit
Windows Server 2016	Essentials, Standard, Datacenter, Server Core		64-bit
Windows Server 2012 R2	Foundation, Essentials, Standard, Datacenter		64-bit
Windows Server 2012	Foundation, Essentials, Standard, Datacenter		64-bit
Windows 11		Version 22H2	64-bit
Windows 10	Home, Pro, Enterprise	Version 22H2	64-bit

Bootable Media Creator 9.30

Utility used to create a System Restore ISO image. See [System Restore 9.30](#).

Windows Server 2022			64-bit
Windows Server 2019			64-bit
Windows Server 2016			64-bit
Windows Server 2012 R2			64-bit
Windows Server 2012			64-bit
Windows 11			64-bit
Windows 10			64-bit

Virtualization Agents

Supported Operating Systems

Editions

Service Pack

Version

Hyper-V Agent 9.12

The Hyper-V Agent Management Service is supported on:

Windows Server 2022 ¹

Windows Server 2019

Windows Server 2016

Windows Server 2012 R2

The Hyper-V Agent Host Service is supported on:

Azure Stack HCI 22H2

Windows Server 2022 ¹

Windows Server 2019

Windows Server 2016

Windows Server 2012 R2 ²

¹ The Hyper-V Agent Management and Host Services are not yet supported on Windows Server 2022 configured with secured-core security.

² All automatically-installed updates and Microsoft update 2966407 must be installed on the Windows Server 2012 R2 machine.

vSphere Recovery Agent 9.21

VMware vSphere ESXi hosts managed by vCenter Server:

ESXi 8.0	up to Update 2b and Update 1d	64-bit
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ESXi 7.0	up to Update 3p	64-bit
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Note: VMware has ended general support for vSphere 6.7 and 6.5. For this reason, we only offer best-effort VRA support for the following ESXi versions and will not fix defects that are specific to these versions.

ESXi 6.7	up to Update 3b with P08 ESXi670-202210001	64-bit
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ESXi 6.5	up to Update 3a with P09 ESXi650-202210001	64-bit
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VMware vSphere vCenter Server:

vCenter Server Appliance 8.0	up to Update 2c	64-bit
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vCenter Server Appliance 7.0	up to Update 3p	64-bit
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Note: VMware has ended general support for vSphere 6.7 and 6.5. For this reason, we only offer best-effort VRA support for the following vCenter Server versions and will not fix defects that are specific to these versions.

vCenter Server 6.7	up to Update 3s	64-bit
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vCenter Server Appliance 6.7	up to Update 3s	64-bit
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vCenter Server 6.5	up to Update 3u	64-bit
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vCenter Server Appliance 6.5	up to Update 3u	64-bit
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VMware vSphere ESXi hosts not managed by vCenter Server:

ESXi 8.0	up to Update 2b and Update 1d	64-bit
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ESXi 7.0	up to Update 3p	64-bit
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Note: VMware has ended general support for vSphere 6.7 and 6.5. For this reason, we only offer best-effort VRA support for the following ESXi versions and will not fix defects that are specific to these versions.

ESXi 6.7	up to Update 3b with P08 ESXi670-202210001	64-bit
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ESXi 6.5	up to Update 3a with P09 ESXi650-202210001	64-bit
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The vSphere Recovery Agent is not supported with the free vSphere Hypervisor.

UNIX and other Agents

Supported Operating Systems	Editions	Update	Version
Linux Agent 9.21 (64-bit)			
CentOS 7 ¹		Up to Update 9	64-bit
Debian 12		Up to Update 5	
Debian 11		Up to Update 9	64-bit
Debian 10		Up to Update 13	64-bit
openSUSE Linux 15 ²		Up to SP5	64-bit
Oracle Linux 9		Up to Update 3	64-bit
Oracle Linux 8		Up to Update 9	64-bit
Oracle Linux 7		Up to Update 9	64-bit
Red Hat Enterprise Linux Server 9		Up to Update 3	64-bit
Red Hat Enterprise Linux Server 8		Up to Update 9	64-bit
Red Hat Enterprise Linux Server 7		Up to Update 9	64-bit
Rocky Linux 9		Up to Update 3	64-bit
Rocky Linux 8		Up to Update 9	64-bit
SUSE Linux Enterprise Server 15 ²		Up to SP5	64-bit
SUSE Linux Enterprise Server 12 ^{2,3}		Up to SP5	64-bit
Ubuntu Server 23.10			64-bit
Ubuntu Server 22.04			64-bit
Ubuntu Server 20.04			64-bit
Ubuntu Server 18.04			64-bit

¹ The Linux Agent will be supported on CentOS 7 until its end of support on June 30, 2024. Because CentOS Stream is a pre-release branch of RHEL and has no long-term, stable versions, the Linux Agent will not be supported on CentOS Stream.

² This platform is not supported when the BTRFS file system is used.

³ The Agent is supported on this platform, but BMR backups are only supported for BIOS-based systems (not UEFI-based systems).

Oracle Plug-in 9.21 for Linux Agent (64-bit)

Oracle 19c (Non-CDB), Oracle 18c (Non-CDB) and Oracle 12c R2 (Non-CDB) are supported on:

Oracle Linux Server 8 ¹		Up to Update 9	64-bit
Oracle Linux Server 7		Up to Update 9	64-bit
Red Hat Enterprise Linux 8 ¹		Up to Update 9	64-bit
Red Hat Enterprise Linux 7		Up to Update 9	64-bit
SUSE Linux Enterprise Server 15		Up to SP5	64-bit
SUSE Linux Enterprise Server 12 ²		Up to SP5	64-bit

¹ When the Oracle Plug-in is installed on this platform, the libnsl package must also be installed or the agent will not start.

² This platform is not supported when the BTRFS file system is used.

UNIX and Other Agents (cont.)

Supported Operating Systems	Update	Version
HP-UX Agent 6.72a		
HP-UX 11i	11.31 on PA-RISC or IA-64 in Binary Translation	64-bit
HP-UX 11i	11.23 on PA-RISC (with and HP Support Patch Bundle June 2008 or later installed)	64-bit
HP-UX 11i	11.11 on PA-RISC (with and HP Support Patch Bundle June 2008 or later installed)	64-bit
AIX Agent 9.00		
AIX 7.3	Up to TL1	
AIX 7.2	Up to TL5	
AIX 7.1	Up to TL5	
The IBM XL C/C++ runtime environment for AIX version 16.1.0.7 or later must be installed.		
IBM i Agent 9.02		
V7R5	(with the latest IBM PTFs)	64-bit
V7R4	(with the latest IBM PTFs)	64-bit
V7R3	(with the latest IBM PTFs)	64-bit
Solaris Agent 6.73a – SPARC		
Solaris 10 SPARC	(patch 119963-04)	64-bit
Solaris 10 SPARC	(patch 119963-04)	32-bit
Solaris 9 SPARC	(patch 111711-12)	64-bit
Solaris 9 SPARC	(patch 111711-12)	32-bit
Solaris Agent 6.73a – x86		
Solaris 10 x86	(patch 141445-09)	32-bit
<i>Note: For AIX 5L version 5.3 or 5.2, please use AIX Agent 6.00a.</i>		
Oracle Plug-in 6.73 for Solaris Agent– SPARC		
Oracle 11g R2 is supported on:		
Solaris 10 SPARC		32 & 64
Oracle 11g R1 is supported on:		
Solaris 10 SPARC		32 & 64
Solaris 9 SPARC		32 & 64
Oracle 11g R1 is supported on:		
Solaris 10 SPARC		32 & 64
Solaris 9 SPARC		32 & 64
Oracle Plug-in 6.73 for Solaris Agent– x86		
Oracle Plug-in 6.73 for Solaris Agent– x86		
Solaris 10 x86	(11.2.0.0)	32 & 64
Oracle 10g R2 is supported on:		
Solaris 10 x86	(11.2.0.0)	32 & 64