

Comprehensive backup for Microsoft 365

Protection for all your Microsoft 365 data

Microsoft 365 cannot protect you from data loss caused by human error, malicious intent, outages, sync errors, hackers, or malware.

Recovering lost data is your responsibility

Although Microsoft hosts your data, controlling and protecting it from security threats or accidental deletion is your company's responsibility.

Microsoft 365 is a powerful platform. However, it lacks daily backup and archiving processes. Native options to restore deleted items are time-bound, destructive (overwrite existing data), and cumbersome. Moreover, once your data is deleted from the Recycle Bin, manually or automatically, it is permanently gone.

Proactively protect Microsoft 365

Businesses lack a clear understanding of SaaS application SLAs, leaving data vulnerable. Collaboration and productivity apps that many remote workers rely on to stay productive, while highly effective for their stated purpose, are not designed for disaster recovery.

Carbonite™ Cloud-to-Cloud Backup provides comprehensive backup and recovery of Microsoft 365 and other SaaS applications. It also offers central management, granular restore, rapid recovery, and flexible retention options. This purpose-built backup solution ensures IT administrators can recover as much or as little SaaS application data as necessary.

Backup: Comprehensive Microsoft 365 protection

- Automated daily backup of all Microsoft 365 data, including Mail, Calendar, Contacts, Tasks, Public Folders, Shared Mailboxes, SharePoint Online, OneDrive, Teams, and Groups, and Notes
- Backup of litigation hold artifacts
- Backups performed three times a day on request
- BYOS backup to your AWS, Azure, or AWS S3 compatible storage to comply with local regulations
- Choice of backups: single repository and on-demand
- Manual and/or auto-activation of users
- Conditional bulk activation based on Microsoft groups or Active Directory parameters
- Ability to pause backups and export inactive accounts to save on license costs and ease on/off boarding
- Automated archival of deleted users with optional removal of backup after user-defined days to adhere to regulatory requirements

Benefits

Secure Microsoft 365 and shared drive data with Carbonite Cloud-to-Cloud Backup

- Protect all Microsoft 365 data with automated, on-demand backup to Amazon AWS S3 storage.
- Implement fast recovery for reduced downtime costs and seamless business continuity.
- Secure Microsoft 365 data with unlimited AWS S3 backup and recovery from any point in time.
- Ease compliance with GDPR, HIPAA, FINRA, and CCPA with secure, encrypted, immutable backups.
- Support a 3-2-1 backup strategy with a secondary copy on AWS and tertiary copy on Amazon Glacier.
- Access self-service recovery anywhere to confidently restore data using point-in-time, granular, and cross-user restore and unlimited retention.
- Reclaim control of your data by exporting archived data for local access in a zip format or to your AWS, Azure, or AWS S3 compatible storage.

“We recommend that you regularly backup Your Content and Data that you store on the Services or store using Third-Party Apps and Services.”

[Microsoft Services Agreement](#)

Recovery: Unlimited, flexible data options

- One-click restore of Exchange data
- Unlimited point-in-time restore with historical snapshots/versions
- Smart granular/hierarchical/keyword restore by date, attachment, or keyword
- Cross-user/site restore to the same or different user/site
- Non-destructive, in-place, or bypass restore

Export: Choose your formats

- Export archives to your storage in zip format, or directly to your S3, Azure, Box, or Dropbox storage
- Export Exchange data in PST, EML, or VCF formats
- Export Microsoft Teams data in HTML format for offline view

Security: Stringent, audit-ready credentials

- Secure Amazon S3 data storage for high availability during Microsoft 365 downtime
- ISO 27001, HIPAA, and GDPR compliant
- Multifactor authentication support
- AES-256 data encryption at rest and HTTPS in-transit
- Immutable storage-object-lock (optional) for ransomware recovery
- Seven-day recovery grace period for deleted backups
- 99.9% uptime/availability SLA

Usability: Intuitive UX and advanced user management

- Single dashboard for backup of all your SaaS platforms (Microsoft 365, Google Workspace, Salesforce, Box, and Dropbox)
- Out-the-box setup and zero maintenance effort
- Fine-grained access control for multiple admins
- Filterable audit and activity log with drill-down view of all exports, restores, and backups
- Daily backup summary report and backup exception email alerts with inline troubleshooting links
- Flexible pay-as-you-go monthly or annual pricing model

Backup scope	Microsoft 365 data (Mail, Calendar, Contacts, Tasks, Notes), SharePoint Online, OneDrive, and Office Groups & Teams)
Backup storage	<ul style="list-style-type: none">• AWS S3 storage• BYOS: Back up your AWS, Azure, or AWS S3 compatible storage
Retention	Unlimited—Custom configurations available
Compatibility	All Microsoft Office 365 plans
Backup time and frequency	<ul style="list-style-type: none">• Daily backup at 0:00 UTC (default) or user specified• 3x daily backup on request
Backup data center locations	<ul style="list-style-type: none">• Asia Pacific: Australia and Japan• Europe: France, Germany, Ireland, and United Kingdom• North America: Canada and United States• South Africa

Cloud-to-Cloud Backup is a part of a strong cyber resilience strategy, preparing organizations to withstand and quickly recover from cyberattacks and accidental data loss. OpenText™ security and backup solutions make cybersecurity simple.

Learn more at: [Carbonite Cloud-to-Cloud Backup](#)

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OpenText Cybersecurity provides comprehensive security solutions for companies and partners of all sizes. From prevention, detection and response to recovery, investigation and compliance, our unified end-to-end platform helps customers build cyber resilience via a holistic security portfolio. Powered by actionable insights from our real-time and contextual threat intelligence, OpenText Cybersecurity customers benefit from high efficacy products, a compliant experience and simplified security to help manage business risk. DS_040224

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