

Secure Compose

Empower customers and partners to send you secure messages and attachments at any time.

Customers are likely to send sensitive information and attachments more than ever before, like W2s, enrollment forms, tax information or protected health information. However, sending sensitive information over email can leave your customers open to impersonation risks or cyberattacks, leading to additional barriers to doing business with you.

Through Webroot's Email Encryption feature, Secure Compose, you can eliminate these risks and empower customers to send secure emails and attachments at any time.

Securely send and receive sensitive information

Webroot's Secure Compose feature allows any business partner or client outside of your organization to initiate an encrypted email into your organization through a Secure Messaging Portal. The message flow is guaranteed to be encrypted at no additional cost and your staff will continue to receive transparent, encrypted messages in their inboxes.

Easy access

The second option adds a secure message feature to your website. The Secure Message link can be customized and included on your homepage, "Contact Us" page and any other web pages that are highly visible to customers and partners.

Beyond the desktop

Understanding that convenient, secure email is essential across all platforms, the Webroot Secure Compose feature empowers your customers and partners to initiate encrypted email to your organization anytime, anywhere and on any Internet-enabled mobile device. It navigates smoothly between desktop and mobile devices and functions across all major mobile platforms.

Benefits

- Convenient, secure email at no extra cost to your recipients
- Direct-to-inbox delivery for your staff
- No user training or software to install
- Improved workflow for your business with secure bi-directional support
- Added confidence and competitive advantage for existing and prospective customers and partners

Features

- Secure, bi-directional email
- Enable customers to send emails easily and securely through your email signature or company website
- Customized drop down list of company email addresses, names or departments
- User authentication for inbound email messages
- Accessible on all Internet-enabled devices

About Carbonite and Webroot

Carbonite and Webroot, OpenText companies, harness the cloud and artificial intelligence to provide comprehensive cyber resilience solutions for businesses, individuals, and managed service providers. Cyber resilience means being able to stay up and running, even in the face of cyberattacks and data loss. That's why we've combined forces to provide endpoint protection, network protection, security awareness training, and data backup and disaster recovery solutions, as well as threat intelligence services used by market leading technology providers worldwide. Leveraging the power of machine learning to protect millions of businesses and individuals, we secure the connected world. Carbonite and Webroot operate globally across North America, Europe, Australia, and Asia. Discover cyber resilience at carbonite.com and webroot.com.