

# Carbonite® Endpoint administrative restore

## How to centrally manage and restore user data quickly and efficiently

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There are a number of scenarios where a Carbonite Endpoint end user needs to be able to access one or more files from the central Carbonite Endpoint vault including:

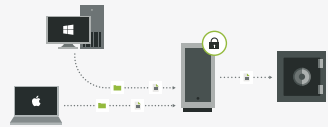
- A laptop has been lost or stolen and the user needs immediate access to specific files to continue to be productive.
- A user has accidentally deleted an important file.
- A user has received a new laptop and needs to have all files restored.

The administrative restore function in Carbonite Endpoint allows an administrator to locate the end user’s data in the Carbonite Endpoint vault, select the file or files the end user needs – or select all files – and mark them to be restored. The administrator can restore the data to any device with an activated Carbonite Endpoint client.

When the Carbonite Endpoint client connects back to the service, it checks to see if any restored files are available and immediately starts the download process without any involvement from the end user.

### Key capabilities:

- Incremental restore detects when a file is newer than the one on the device, allowing the administrator to restore only those new or changed files.
- End users can self-restore files without administrative assistance.
- Carbonite Endpoint can facilitate a fully restored and operational laptop in the event one is lost, stolen or damaged.
- Files and folders can be flagged for legal hold.
- Organizations can restore data from multiple devices to a central location, such as a file server.
- Carbonite Endpoint is managed centrally through the web dashboard, which helps admins restore data easily.
- Administrators can keep an audit trail of all data that has been restored.
- The service supports cross-OS restores, including Windows-to-Mac and Mac-to-Windows.



**Carbonite Endpoint is a hybrid cloud solution for endpoint backup and archiving that allows IT to mitigate data loss while maximizing network and end user performance.**

**Highlights:**

- Maximum deployment flexibility and scalability for large distributed organizations
- Unique enterprise-grade endpoint backup for the mobile workforce
- Intelligent global usage of bandwidth for optimized network performance

**Contact us to learn more – Carbonite US**

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**About Carbonite and Webroot**

Carbonite and Webroot, OpenText companies, harness the cloud and artificial intelligence to provide comprehensive cyber resilience solutions for businesses, individuals, and managed service providers. Cyber resilience means being able to stay up and running, even in the face of cyberattacks and data loss. That’s why we’ve combined forces to provide endpoint protection, network protection, security awareness training, and data backup and disaster recovery solutions, as well as threat intelligence services used by market leading technology providers worldwide. Leveraging the power of machine learning to protect millions of businesses and individuals, we secure the connected world. Carbonite and Webroot operate globally across North America, Europe, Australia, and Asia. Discover cyber resilience at [carbonite.com](http://carbonite.com) and [webroot.com](http://webroot.com).