



At a Glance

Client

KBG Injury Law

Title

Joseph Weber,
IT Administrator

Endpoints Managed

Less than 50

Products

Carbonite® Backup
for Microsoft 365

Key Findings

Efficacy

Eliminated hours of recovery time
via ease of management tools

I trust Carbonite's restore.

Joseph Weber, IT Administrator

Carbonite Backup for Microsoft 365 gives IT Administrator restore confidence

Background

KBG Injury Law has represented clients in central Pennsylvania for over 30 years. The reputation of the firm is built on respect for their clients, many of whom have suffered greatly due to the neglect or actions of others. Fifteen attorneys represent personal injury, workers' compensation and social security clients.

Joseph Weber joined the firm as the sole IT Administrator twenty years ago, undertaking additional responsibilities along the way including website development and digital marketing.

Before Carbonite

On-premise NAS handled all backup and restore functions for all communication systems.

After Carbonite

By 2016 the firm was fully cloud based embracing all the benefits, especially Microsoft 365. However, Weber found Microsoft 365 restore process cumbersome and time consuming. After researching several products, the firm selected Carbonite Backup for Microsoft 365. Carbonite's product reliability and ease of use were deciding factors.

Three months after implementing Carbonite Backup for Microsoft 365, an entire mailbox restore was required, Weber was surprised at how quickly Carbonite restored the mailbox. "Attorney communication has to be reliable and, if necessary, recovery time has to be as fast as possible. I knew I could count on Carbonite's backup and restore functions."

What's next

The Covid-19 pandemic will eventually end but our workflow will never be the same. Regardless of the employee's location or device data still needs to be backed up and restored quickly.

Contact us to learn more – Webroot US

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About Carbonite and Webroot

Carbonite and Webroot, OpenText companies, harness the cloud and artificial intelligence to provide comprehensive cyber resilience solutions for businesses, individuals, and managed service providers. Cyber resilience means being able to stay up and running, even in the face of cyberattacks and data loss. That's why we've combined forces to provide endpoint protection, network protection, security awareness training, and data backup and disaster recovery solutions, as well as threat intelligence services used by market leading technology providers worldwide. Leveraging the power of machine learning to protect millions of businesses and individuals, we secure the connected world. Carbonite and Webroot operate globally across North America, Europe, Australia, and Asia. Discover cyber resilience at carbonite.com and webroot.com.