

August 25, 2026

Dear Valued Customer,

This letter serves as official notification that Viking Pump will permanently cease operations at our Eastbourne, UK manufacturing facility, with the closure anticipated to be in June 2027.

The following product lines will be affected by this site closure:

- **Sterilobe:**
 - Production moving to IDEX Pump Technologies (Ireland) Limited in Shannon, Ireland
- **Multipump/Classic Plus:**
 - Production moving to IDEX India Private Ltd. in Vadodara, India
- **Revolution:**
 - Will be obsoleted
 - Last time buy window will run from now through September 30, 2026; including pumps non-wear spare parts, and maintenance/repair kits
 - Spares support for wear parts will be available for 5 years thereafter. Spares lists will be communicated in due course.

We are fully committed to minimizing the impact of this transition on your supply chain. Our team has developed a comprehensive wind-down plan to fulfill our current commitments.

What this means for your operations:

- **Current/Open Orders:** All orders confirmed for delivery before February 28, 2027 will be manufactured and shipped from the Eastbourne, UK site
- **Revolution:** The final date to place any new Revolution orders is September 30, 2026.
- **Sterilobe, Multipump, and Classic Plus:** Orders received before September 30, 2026 will be produced in the UK; for orders after this date we reserve the right to change production facilities
- **Warranty:** Standard warranty T&C's apply
- **Sales/Account Management:** Your dedicated point of contact is expected to remain the same throughout this transition

As part of the business transfer, we will assign all of our rights, title, interest and benefit in and to applicable contract(s) we may have with you to IDEX Pump Technologies Ireland and IDEX India, as specified above and those entities will assume responsibility for the performance of our obligations under the contract(s). In other words, we will continue to sell products under the Viking Hygienic brand name(s). Once we are completely operational you will receive updated information regarding necessary changes to Purchase Orders and the like. For the immediate future we will communicate new processes for order entry and payment in due course and until further notice there are no changes you need to make to your processes.

Thank you for your continued loyalty and support. We deeply appreciate your business and partnership over the years. If you have any immediate questions, please contact our customer service team at VPHcs@idexcorp.com.

Sincerely,

Ben Green
President, IDEX Severe Duty Flow Control