



101 Collins Street, Melbourne

People with Mobility Impairment

The lift control panel has a special international symbol of access button which is raised for easy use.

When the access button is pressed the following functions are activated:

Additional time provided to move from the PORT ('Personal Occupant Requirement Terminal) to the allocated lift.

- The designated plate for the allocated lift illuminates and activates voice guidance that states Lift x, lift x: gong, gong: lift x, lift x: doors opening: doors closing.
- The PORT System will identify the most suitable lift in the normal way but factors in the requirement for additional space in the lift for a wheelchair, carer or walking aid so the lift is not overcrowded.
- Additional lift door opening time is also provided to ensure there is adequate time to enter the lift.

People With Hearing Impairment

The method of operation follows a similar pattern to people with vision impairment detailed above. The system and speakers are designed to only identify one lift at a time.

People with Vision Impairment

The lift control panel includes the international symbol of access in raised tactile and braille which has a luminance contrast. (If control panels are a bollard type or in other locations, there remains an option to provide a tactile path to the control panel.)

Once the destination location is indicated, the location of the lift is identified by a visual and audible cue which will enable the user to move toward the relevant lift. Once the lift arrives, an audible and visual cue identifying the lift number and its arrival will assist the user find and enter the lift.

This is achieved by the designated plate for the allocated lift illuminates and flashes as soon as the destination call is registered. The designated plate activates a voice guidance as soon as the destination call is registered which announces Lift x, lift x: gong, gong: lift x, lift x: doors opening: doors closing.

The PORT System also identifies the bank of lifts to go to if there is more than one.

People with Vision and Hearing Impairment

The situation with people with both these disabilities will be the same as any lift and will mean some direct assistance will be required. Please contact reception for further support +61 3 8656 3300.