



## Broadcast Transcript

**Broadcast:** Resentment: Cancer of the Emotions

**Guest(s):** Dr. Arch Hart

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Dr. James Dobson: Well, hello everyone. I'm Dr. James Dobson and you're listening to Family Talk, which is a division of the James Dobson Family Institute. Today we're going to pause to pay tribute to Dr. Arch Hart who went to heaven on July 18th of this year. He was my great friend and a frequent guest on our radio programs, both Focus on the Family and Family Talk. Dr. Hart was a licensed psychologist and a Dean of Psychology and Marriage and Family Therapy at Fuller Theological Seminary. And I want to tell you a little bit about him because it's an interesting story.

The year was 1982 when Dr. Hart was a guest speaker at our home church. Shirley and I were sitting in the audience on that night. And I still remember his meaningful message. Again, that's 38 years ago. He spoke eloquently that night on forgiveness, and he included these words, which you're going to hear again in a moment. He said, "We don't have a good definition of forgiveness and that causes a lot of confusion," but his take on the meaning of forgiveness is "surrendering my right to hurt you back if you have hurt me." And I was so impressed by what he had to say that night that I wrote it down and two weeks later, I asked him to be a guest on my radio program Focus on the Family, which was only five-years-old at the time.

Dr. Hart accepted that invitation and we recorded an interview on the subject that he had spoken of in our church service. Well, we have retrieved that recording from our archives. And so the very next word you're going to hear today will be spoken by a remarkably younger James Dobson and his guest Dr. Arch Hart.

Why are we so subjected to this bitterness and anger and resentment that should not affect those who are in Christ Jesus? Why does that plague us like it does?

Dr. Arch Hart: Its origins are back in early childhood. Right from the beginning of our existence, we have a need to protect ourselves. We need to defend ourselves and the need to fight back, the need to protect ourselves gives rise very early to feelings of resentment. We store them up. We delay our need to hurt back.

Dr. James Dobson: In the early stages of childhood now, you don't delay them. If somebody irritates you and you're two-years-old, you throw your Tonka Truck at them.

Dr. Arch Hart: Immediately you respond by hurting back. If somebody hurts you, you hurt back. If Jimmy tramps on your foot, you tramp on his foot back right away. If he hits you in the stomach, you hit him back right away. We have this instinct of protection one might say of defending ourselves.

Dr. James Dobson: And shortly after that, you began to learn that that's not acceptable and so you learn a new behavior.

Dr. Arch Hart: Mommy says, "Don't do that, Johnny. Stop doing that." And so we delay it and we wait until we're around the corner and then we will strike out. After a while, it moves from the physical protection to the psychological protection. Much of the hurt is emotional, psychological, it isn't physical. And so it becomes an emotional game we play and we delay the hurting back.

Sometimes the delay is so long that the feeling we have waiting to hurt back, waiting to get our revenge is the feeling of resentment and we can carry it on for an awful long time.

Dr. James Dobson: In other words, in the delay itself is a storing up process. You have these feelings that your impulses would lead you to deal with. And instead of dealing with them, you put them in some kind of tank in some kind of memory bank.

Dr. Arch Hart: We store them up as hurt memories, which later can recreate in us the need to hurt back again. It starts out as protection. It later becomes a need to hurt back, a need to pay back the hurt that has been given to us.

Dr. James Dobson: And that's revenge.

Dr. Arch Hart: And that is revenge. And so the revenge and resentment and anger are all very, very closely tied. The initial feeling is one of anger. Since we cannot give vent to that anger right away, we cannot hurt back right away, we store it up as resentment to be paid back at a later date.

Dr. James Dobson: Now we may have a difficulty remembering our multiplication tables and difficulties remembering the items we were to buy at the grocery store or what have you, but we have a perfect memory for this kind of resentment.

Dr. Arch Hart: Resentment seems to impact us so deeply, seems to involve so many deep emotions that the memory of hurt is a memory that doesn't fade easily. We can forget everything else, but we will not forget the hurts that have been caused to us. You can recall them years ago. I was speaking to a man just recently, 65 years of age who could vividly recall something his mother did to him when he was three years of age vividly. And the hurt that it caused him is so deeply embedded and of course over the years has become exaggerated and distorted

so that now he has tremendous hatred towards his mother who is dead of course, and to whom he can say nothing. There's no way-

- Dr. James Dobson: He can't even deal with it.
- Dr. Arch Hart: He can't even deal with it now, but the resentment is like a cancer. In fact, I call it the cancer of the emotions because it eats away at us and destroys both our physical, spiritual health, as well as our psychological health.
- Dr. James Dobson: Now Arch, why does that enter into the Christian life? There's no place for that. The Lord said vengeance is mine. Revenge is mine. We have no reason, no excuse for that kind of behavior. Why is it still a problem for Christians?
- Dr. Arch Hart: It's a problem for Christians because we're all human. And the mechanism is a very basic fundamental human mechanism. The wonderful thing about being a Christian is that God has addressed this issue very, very specifically. And so He has provided us with very clearly defined set of principles that we should follow in dealing with our resentment. And the Sermon on the Mount, especially the latter portion of Matthew five from verse 30 and onwards is addressed very specifically to this problem.
- Dr. James Dobson: All right. Before we talk about the right way, let's talk about the wrong way. How do people deal with resentment? What are some of the clues that show that there is a bad feeling there?
- Dr. Arch Hart: The most important clue is the fact that we feel anger towards the person. We display that anger, not always directly. We use passive ways. We're negative, we're obstructionistic. We may even be depressed around the person who is causing us our resentment. There are many ways that we can mask our resentment and show it in other ways.
- Dr. James Dobson: Even punish them by being rude to them, right?
- Dr. Arch Hart: The need to hurt back, the need to pay back the hurt that it's caused you sets you up with a need to punish them and that's what you want to do. So every opportunity you get, you punish them. You don't respond. You don't reply. You don't respond to them when they talk to you. Mary calls out to her husband, John, "John, please come here and help me." And John stays in the other room. He doesn't come anywhere near because he feels resentment towards Mary.
- Dr. James Dobson: Humor can also be a tremendous weapon in punishing people, can't it? You say it as though it's supposed to be funny, but you both know that it was designed to hurt.
- Dr. Arch Hart: Everybody who involved knows what the real message is. Humor especially sarcasm. I think sarcasm is the worst form of all humor. I don't think sarcasm should be a part of a Christian's behavior because sarcasm always hurts. It's

always a cover for resentment. It's always a way of hurting back, the hurts that have been caused to you.

Dr. James Dobson: Hmm. People even resent God, don't they?

Dr. Arch Hart: Feelings of resentment can be directed towards God, especially if the person causing you the hurt is no longer available to you to deal with. And then we find a scapegoat and often God is the great scapegoat for all our resentment.

Dr. James Dobson: Well, you're in tough, tough water when you start resenting God because there's no nowhere to go with that. There's no one to whom you can appeal. If you resent someone else, you can say, "God help me with this feeling that I have." But if your enemy is God-

Dr. Arch Hart: Then you're lost. I do believe that God understands this about us and receives that resentment from us for what it is, which is a desperate cry for help on our part. And hopefully we're sensitive enough to God and His spirit so that we begin to receive the message back from Him, which is one of acceptance and love. And now let's get to the real problem and that's your resentment.

Dr. James Dobson: In your clinical work, Arch, how commonly do you find kids who have grown up resenting their parents? Is that almost universal?

Dr. Arch Hart: It seems like it's almost universal. It seems like it. I don't suppose it really is because the sample of people I see is not typical necessarily of the general population. And as a clinician, one sees a particular type of person, someone who is seeking help. But I think most of us have feelings of resentment to our parents. So we have to resolve some time or other if we're going to be full people.

Dr. James Dobson: Yeah, that's a phenomenon that interests me and, in some ways, depresses me because parents love their kids and they sacrifice a great deal for them. You know to even bring them into the world is a costly thing physically and emotionally. Bring them through the toddler years, chase them around and try to keep them from killing themselves. You go through all that early childhood means. You do it because you love your kids. And then for the typical situation to be all of that love and all that giving and all that sacrifice, and there is no better word for it. To wind up with a feeling of anger and hostility and resentment on the part of the recipient of all that love. There's something wrong with that.

Dr. Arch Hart: It doesn't seem right. It seems like you pay the price for being a good parent forever afterwards in terms of resentment on the part of your children. But I think it is important to realize that a lot of these feelings of resentment by children towards their parents are not justified. And I think young people today have to understand that often it's those who are nearest and dearest to them, those they love the much. Their parents, for example, who are the recipients of

scapegoating, the dumping of all the feelings of frustration and so on, you have against the world on those that you love the most.

And so, a lot of these feelings are not justified. And in therapy as you work and talk with people like this, gradually they discovered that it wasn't mommy who did that or daddy at all. It was their projection or their scapegoating on the parents.

Dr. James Dobson: You made that point the night I heard you speak to the crowd. And I thought it was beautifully stated because many parents then receive that resentment from their kids and respond in guilt.

Dr. Arch Hart: They believe what their children say to them.

Dr. James Dobson: Sure. They're charged with all of these crimes and they stand guilty as charged. And then the rest of their life they feel bad about what started out to be a love relationship.

Dr. Arch Hart: That's true of the husband-wife relationship very often also. Why do I get all the resentment from this spouse of mine? Well, it's because you're the closest one. Not because you deserve it, not because it's legitimately directed at you. Just you're a convenient scapegoat.

Dr. James Dobson: In marriage counseling, one of the major tasks is to deal with resentment, isn't it? Hostility, big hostility between husband and wife.

Dr. Arch Hart: It's a major task in the marriage relationship. In fact, it's a problem wherever two people have to relate closely and intimately.

Dr. James Dobson: What is the most common or what are some of the most common sources of resentment that you deal with there in the therapeutic relationship?

Dr. Arch Hart: I suppose that if I were to single out one theme or one cause of frequently occurring resentment, I would say that it has to do with the love needs of individuals. Not having your love needs met, not feeling respect, not feeling unconditional acceptance. It seems like love today is distorted. It's conditional. Everybody loves for reasons, for conditions. I love you if you loved me back and so on. And so, much hurt, much resentment focuses around or is caused by people whose love needs are not being met. They feel rejected. They feel that they're not accepted for what they are, but rather for what they can do and what they can provide to the other.

Dr. James Dobson: All right. We've documented pretty well that resentment is there in most of us, if not all of us. What's the effect of it? What does it do to us physically and emotionally to carry around a load of resentment?

Dr. Arch Hart: The effect of resentment on our bodies is something that has always fascinated me. And I am convinced after many years of clinical practice that much high blood pressure, much cardiovascular disturbance, many gastrointestinal disturbances and so on are the consequence of resentment. And Hans Selye, the great stress psychophysicologist said that, "Of all the emotions, the one that is most destructive to the body is resentment." The need, the carrying of the harboring of a need to hurt back, the harboring of a grudge.

Dr. Arch Hart: And so we pay for it in terms of the destruction, the burnout of our bodies. Those are the physical consequences. Of course, there are other psychological consequences. It destroys our ability to love. And as Christian people, we are commanded to love one another. And there's no way we can love when we harbor resentment.

Dr. James Dobson: The beautiful thing that you said earlier was that Christianity addresses these kinds of issues, then sweep them under the rug, it admits that they exist and tells us what to do with it.

Dr. Arch Hart: Yeah, it has the remedy. It doesn't deny that the problem exists. It provides the solution to the problem.

Dr. James Dobson: All right, Arch, the problem of resentment is there. We've all felt it and dealt with it, but the Bible has some principles as you said earlier that'll help us deal with it more effectively. Give us some of those solutions. This is not something that we need struggle with through a lifetime. There are some answers, some biblical spiritual answers to the matter of resentment. Where do we start?

Dr. Arch Hart: Absolutely, Jim. One of the thrills about being a Christian psychologist is that when confronted with a problem like resentment, where you know that a secular psychology has no answer. I mean, secular psychology says go out and beat their heads off. Now that may be an adequate therapeutic style, but it's not a satisfactory lifestyle and structure very clearly requires that we control our anger. And to control your anger you've got to resolve your resentment.

Dr. James Dobson: Even if you get a temporary release from resentment for having done that to somebody else, they then resent you and that sets off another round of assault and-

Dr. Arch Hart: And then it goes on and on and on. And this is where I believe Christ in the Sermon on the Mount gives us beautiful solution to the problem. And the solution is in the concept of forgiveness. You'll recall that in Matthew 5, the Sermon on the Mount where Jesus reminds His listeners, that the old law said an eye for an eye on a tooth for a tooth. Which means in terms of resentment that if somebody hurts you, you had every right to hurt them back.

But now Jesus comes in with realizing that that just creates chain reactions, you see. That we've got to stop the cycle somewhere. And the wonderful thing He

has given us is the concept of forgiveness. In this portion on the Sermon on the Mount, the person who hurts us is referred to as our enemy. An enemy in the scriptural sense is anyone who has the potential to hurt us. We don't have to think of people across the water somewhere as being our enemy.

Dr. James Dobson: It can be right in our own home.

Dr. Arch Hart: Right in our own home, it can be our own children. Anyone who has the potential to hurt us. And we are told very clearly to love our enemies. In Matthew 5:44 He says, "Love your enemies, bless them that curse you. Do good to them that hate you and pray for them, which despitefully use you and persecute you." Now in Romans 12, Paul talks about our relationship to our enemy. And then he makes it very clear that we have to forgive our enemy. And there's only one way to deal with resentment and that is to forgive those who hurt you.

Dr. James Dobson: Arch, is that within the grasp of people who deeply resent? People who've been hurt and cut as a child, who grew up wounded, who grew up with the scars of parents who have assaulted them and torn their self-esteem down. They're now 40 years of age, their parents are 60 and are still rejecting them and are still agitating them. Can they just take that scripture and throw a switch and say, "Now I will no longer feel that way about it. I'm going to feel differently. I'm going to forgive you."

Dr. Arch Hart: I think it's not as simple a matter as throwing a switch because the message of God to us is a message which changes our whole belief system. Remember the parable that Jesus told in response to Peter's question. "Lord, how many times must I forgive my enemy?" And then He tells the parable, which is the parable of the unjust servant of one servant who would not forgive, even though he had been forgiven by his master. And the message that comes to us from that parable is that we've got to put our hurts, the hurts that people cause us alongside the hurt we cause God. And when we do that honestly, a wonderful thing happens to our belief system.

We begin to see the hurts that others cause us in the perspective of the hurt we cause God. And that does something to our belief that we have a right to hurt others back. And that leads us then to the point where we are able to move ourselves to the place of forgiveness. Now, I think that the reason we have trouble with forgiving those who hurt us is because we don't have a good definition for forgiveness. Now I have defined forgiveness in this context as surrendering my right to hurt you back if you hurt me.

I have a right to hurt you back if you hurt me. That is my human right. But if I hurt you back, then you are only going to have a need to hurt me back and we're going to perpetuate this thing ad infinitum. So I'm going to stop the cycle by surrendering my right. And I'm doing so on the basis that I see how much I have hurt God and I put that alongside the hurt you've caused me, and I say

that, "The hurt you have caused me is insignificant when compared with the hurt I caused God." And so I can surrender that.

Dr. James Dobson: Boy, that's a beautiful perspective on life.

Dr. Arch Hart: The wonderful thing then is that when I do that honestly and I may have to repeat it many times through the day or through the week. It's not something that's going to magically take my resentment away. But every time I feel the memory coming back, every time I feel the resentment surging in my body, I surrender it. I surrender my right to hurt back. It's not that I forgive the hurt that you caused me, but that I no longer see my-

Dr. James Dobson: I like that definition. But you obviously deal with people in a therapeutic situation who need your help to accomplish that. You would not be seeing them in therapy if that were not the case. Some people have this deeply rooted feeling who do require a third person perhaps to help them make that transfer and do that forgiving. Is that correct?

Dr. Arch Hart: That's absolutely true. And sometimes people have to get in touch with their resentment. And so the therapeutic setting may be a use for a while to help someone really to realize how much resentment they have. Because the trouble with resentment is we don't always know we've got it, you see. But therapy can only take us so far. It can only bring us to the point of realizing it. And it comes to the point when we have to acknowledge that God does the punishing around here and not us. He evens the score, not us. And we have to sacrifice that right to revenge that right to hurt back to Him.

Dr. James Dobson: I think this is a fascinating subject, Arch, having to do with the theology of emotions which has been a subject that's interested me a long time. Anger, for example, I think can follow the same sort of model that you're giving here. The Bible says be angry and sin not. Now what's the difference between those two? One is that you can't help the biochemical reaction, the feeling that you have.

Dr. Arch Hart: The feeling is always legitimate.

Dr. James Dobson: Yes. And it's set off by the autonomic nervous system and it's not something that you can totally control. Feelings are amoral. They come whether you ask for them or not. But when it says be angry and sin not, the sin that can attach itself to anger is the sin involving the desire to hurt, to slash, to cut, to the wound. And we are responsible for that half of it.

Dr. Arch Hart: See, I'd make the distinction as you do between anger as feeling and anger as behavior. Anger as feeling is always legitimate, but anger as behavior is a sign, it's a symptom. Something's wrong with your environment. Something's wrong with your life. Deal with it. Most of us though take that symptom, the anger feeling and converted into behavior action which resolves the anger feeling, but in the consequence causes-



Dr. James Dobson: And yet, Jesus made it clear that it's possible to hate and not carry out that hatred and yet be guilty of murder. So that it doesn't have to be overt behavior. It can actually be an emotion to it.

Dr. Arch Hart: It can also be an emotion because we harbor it and it's damaging because ultimately it determines our behavior.

Dr. James Dobson: When it becomes willful, then it becomes dangerous and sinful.

Dr. Arch Hart: Correct.

Dr. James Dobson: Arch say something directly to the person who's listening to us now. Not to masses of individuals, but to one person who is listening to the radio at this moment who has those wounds that go all the way back to the toddler years maybe or certainly in childhood. And who has gone through the stress and the depression and all of the symptoms that we talked about and has that so deeply ingrained in their character and their personality now. What hope can you offer them for coping with this at this moment?

Dr. Arch Hart: The hope they have is the freedom which Christ can give them from those shackles. Because no matter how deeply they've been hurt, no matter how legitimate those hurts are, no matter how many years that hurt has gone on for. When you collect it all together and place it alongside the hurt that you caused God, it is insignificant, it is a pittance compared with the mammoth debt that you owe God. You must if you realize that. Freely let it go. Freely let it go.

Dr. James Dobson: And in so doing, you're entitled to the forgiveness of others whom we have hurt. And all of us are guilty in that score.

Dr. Arch Hart: Yes because We are not only the recipients of hurt, we are often the givers of hurt. And there are many people who probably have resentment against us also. And the only way you can level the score, the only way you can wipe the slate clean is to put it alongside what God has done and let it go.

Dr. James Dobson: Dr. Archibald Hart, this has been an extremely meaningful discussion. We believe in what you're doing. And it's always encouraging to me, Arch, to find professionals who love the Lord like I do and who believe in those biblical principles and are out there trying to hold a family together. I find encouragement just in what you believe and the way you say it. And I appreciate you being my guest today.

Dr. Arch Hart: Thank you very much, Jim. It's been my pleasure.

Dr. James Dobson: Well, this is James Dobson again and you've been listening to a recorded interview with Dr. Arch Hart and me, which actually dates back to 1982 when I first met Dr. Arch Hart. If you didn't hear the introduction to our program today, I've been sharing this program today because Dr. Arch Hart went to be with the

Lord on July 18th of this year. And his passing is wonderful for heaven, but it's a great loss for us. After that initial interview with Dr. Hart, he went on to be my guest at both Focus on the Family and Family Talk at least 20 times or more through the years. And we re-aired many of those broadcasts as time went by.

Wasn't that advice very meaningful from Dr. Hart? He just had a great ability to communicate and millions of people have been influenced by his 35 books and teachings. He was a giant of the faith and we're going to miss him dearly. Shirley and I are praying for his family during this time of profound loss. That's it for today. Join us again tomorrow for the next edition of Family Talk.

Announcer:

This has been a presentation of the Dr. James Dobson Family Institute.