Corporate Managed Services

CURATED SUITE OF PRODUCTS AND SERVICES FOR A FIXED FEE, RECURRING PAYMENT

Your Challenge

In today's world of ever-growing and changing data populations and types, corporate legal teams are finding it challenging to stay up to date on the latest and greatest ediscovery technology, maintain consistent processes, develop quality workflows, manage unforeseen costs, as well as many other challenges. There are high overhead costs and steep learning curves when it comes to procuring and maintaining a technology infrastructure. Corporations have to maintain a consistent approach to discovery across outside counsel, which can be difficult and lead to errors, risks, and additional costs if not done right. There is also a need to implement automation and manual quality checks throughout the process to ensure accuracy and on-time deliveries. Modern-day corporations are facing data security risks, as there is greater scrutiny around requirements when it comes to storing and managing data. Corporate teams have been known to become overburdened when it comes to large, quick-turn matters and may need to leverage additional resources quickly for overflow support or expert advice. There is often a need for experts that can bridge the gap between internal groups and systems, cross-functional processes, and finding the balance between insourcing and outsourcing work. And, on top of it all, there is a general lack of transparency around cost within the space which makes it very difficult for corporations to accurately budget and gauge spend per matter.

How Lighthouse Can Help

Lighthouse provides your team with a holistic approach to technology and services to meet your needs as well as access to metrics and experts when you want, for one predictable price. We work with you to create a customized playbook that outlines specific processes for the ediscovery workflow so that you understand how to efficiently

Premier Technology

Utilize a wide variety of best-in-class technology when your case demands it

Tailor-Made

Leverage a custom solution designed specifically to meet your process requirements

Expert Support

Access a deep bench of specialized experts that can supplement your team as needed

Cost Savings

Achieve significant savings and complete visibility into your spend through predictable pricing



and effectively navigate each stage of ediscovery. This playbook is accompanied by in-person educational sessions, ongoing technical support, and technical training resources to make sure you and your team are comfortable with each of your roles in the workflow.

Benefits

We provide end-to-end data management services—from initial preservation through search, analysis, review, and production—delivered by a team of experienced professionals. Our services include:

- **Best-in-Class Technology** Leverage a wide variety of the latest and greatest technologies including Relativity, Nuix, Brainspace, Equivio, Ipro, and Lighthouse's proprietary technology such as Spectra and the SmartSeries when you want.
- On-Demand Expertise Gain unprecedented access our Service Delivery, Advisory, Office 365, Focus Discovery, IT, Product Development, and other legal and technology experts.
- **Ultimate Flexibility** Pick the technology and services that meet your needs and we will bundle it into one reoccurring price.
- **Predicable Pricing Model** Get the best pricing available in one recurring, fixed fee for the ultimate cost savings and transparency.

Summary

With Lighthouse Managed Services we will partner with you to develop a tailored solution designed specifically to fit your ediscovery process requirements as well as provide the peace of mind that it will scale with your growing needs, all for the best available price.



There were significant cost savings from the managed services approach.
And, perhaps more importantly, the quality of the work from Lighthouse was just fantastic. At that point, we realized that it was a no brainer for us to go to a fully outsourced managed services agreement with Lighthouse.

eDiscovery Manager at Large Technology Company

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Contact us to find out what Lighthouse can do for your business.



