Our Commitment to Your Security and Uptime

NAVIGATE EDISCOVERY WITH CONFIDENCE IN DATA AVAILABILITY, CONFIDENTIALITY, AND INTEGRITY

Spectra is engineered to adapt to ever-evolving client requirements, regulatory standards, and cybersecurity threats and is maintained in a state-of-the-art security program led by dedicated, expert IT and security teams.

A Proactive Approach to Cybersecurity

Spectra is protected by Cyemptive cybersecurity technology to monitor, detect, investigate, and respond to cyberthreats. Cyemptive state-based scanning technology preemptively detects and prevents damage by known and unknown hidden files and file-based malware, including packer, ransomware, steganography, and more.

Reliable Data Availability and Resilience

Data availability and resilience is assured by Lighthouse SOC 2 certified data centers with our full-mirroring, multi-region approach to database protection and recovery. Lighthouse also provides near real-time replication of production databases to mirrored, geographically separated data centers.

Your Access and Uptime is Our Priority

Lighthouse commits to providing uptime equal to or greater than 99.95%, and consistently exceeds 99.99% availability. Outside of scheduled maintenance, Spectra is fully available for users 365 days a year, 24 hours a day.

Steadfast Commitment to Service Support and Responsiveness

At no additional charge, Lighthouse technical support is available 24/7 to address any concerns regarding the availability, functionality, or security of Spectra. Our technical support team can be quickly accessed via email or by way of the online support request feature in Spectra. This feature generates a ServiceNow support ticket which will be promptly addressed by our technical support team to begin the resolution process.

With around-the-clock support across the US and EU, Lighthouse clients have ready access to IT and security experts who are committed to their success.

Contact us to find out what Lighthouse can do for your business.

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LIGHTHOUSE