

Flyer

# Ordering Spare Parts Online



# MParts

**During plant downtimes, every second counts – errors and their causes must be analyzed and resolved as fast as possible. In many cases, spare parts are required in order to get the plant up and running again.**

## Frequent problems with spare parts procurement

Identification of the required parts and components often proves difficult and time consuming – especially if the technical documentation is not readily available. Telephone calls with manufacturers or on-site deployments of service technicians to determine the precise parts cost time and money.

If the spare parts are in stock, small repairs often fail due to the lack of or inaccessibility of information such as maintenance instructions or data sheets. With MParts, these problems are a thing of the past.

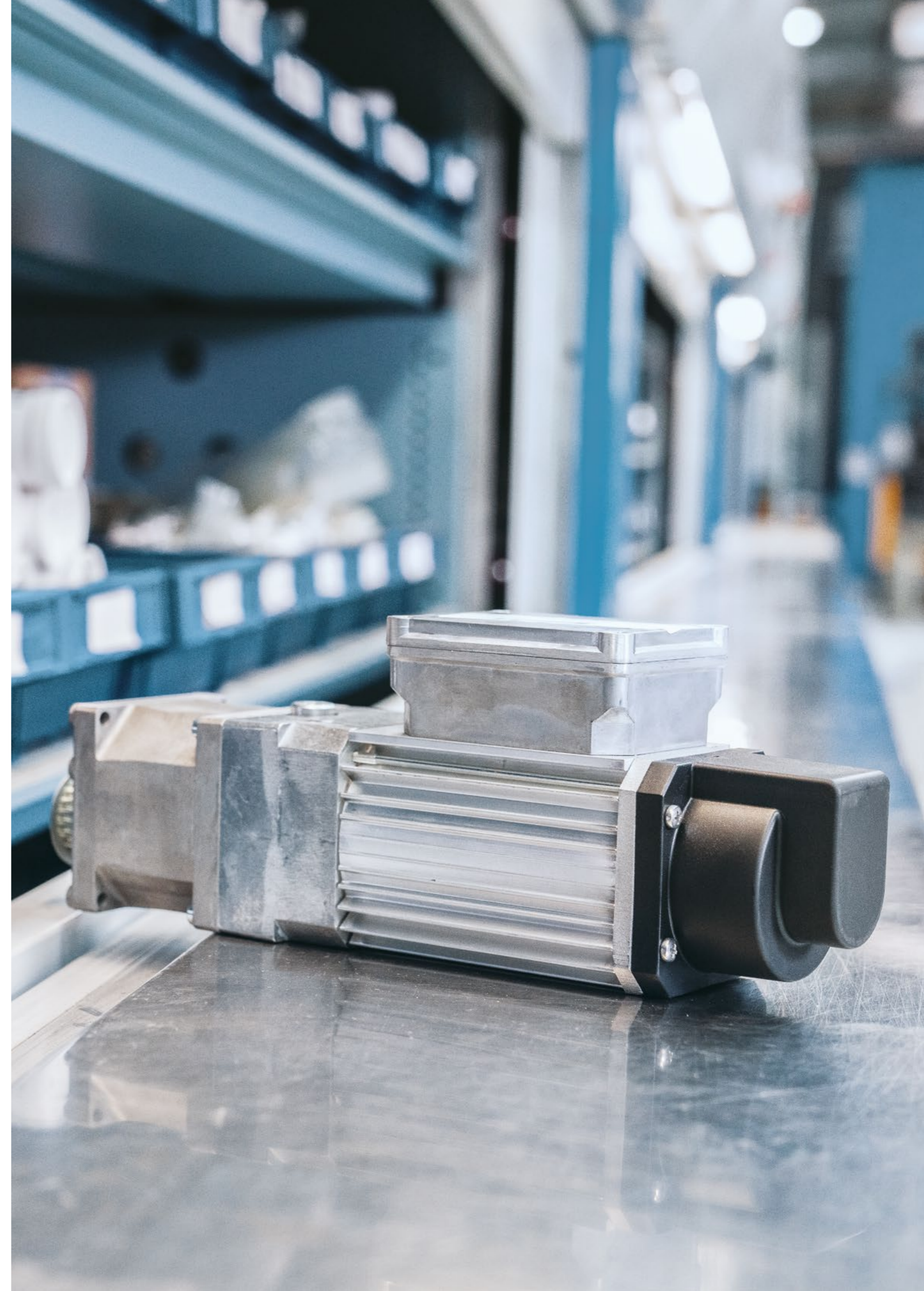
## Ordering spare parts online – easy and efficient

With MParts, our electronic spare parts catalogue, we offer an efficient alternative to your current spare parts ordering process.

You can identify the required parts, view documentation, initiate queries and purchase orders around the clock – and all at no charge.

Our Kardex Mlog spare parts experts are happy to answer all your questions. They check your purchase order and ensure it is completed as quickly as possible. This means that incorrect orders are eliminated.

 [Contact your spare parts expert](#)



# What advantages does MParts offer?

With MParts you are perfectly equipped in the event of a plant shutdown. The required spare and wear parts can be ordered online at the push of a button.

**quick**  
and reliable

The required spare parts can be clearly and quickly identified using mechanical bills of materials or the comprehensive search function.

**secure access**  
to your data

A password-protected access allows you to quickly and reliably retrieve all information on your individual system.

supporting  
**documentation**

Comprehensive information, documentation, data sheets and layouts are linked to the parts and can be retrieved.

**24/7**  
purchase

The shopping cart function allows you to request and order spare parts around the clock.