Case at a glance

How we took our customer from task to solution
The central hospital in Karlstad serves the whole county of Värmland, Sweden. The hospital has 3,200 employees, 600 patient beds, and cares for approximately 350,000 patients annually (including emergency visits). Their premises cover around 147,000 m² in total. Kardex helped Karlstad increase space and liquid cash flow, reduce errors, and enhance security features.

Customer and task
In 2010, Karlstad hospital extended their premises to make their internal logistics smarter and more efficient. They concluded that the nurses needed roughly four hours per shift to pick and distribute items like gloves, injection materials, linen, etc., and therefore asked Kardex for support.

They wanted to reduce the number of stored items, which means capital bound in stock.

Solution
In close cooperation with Kardex Remstar, Karlstad installed one Kardex Shuttle 500. The 25-meter high storage solution, built in the middle of the new building, has five access openings with LED pointers on each of the five floors. It’s equipped with 125 trays and dividers in stainless steel for hygienic reasons. They defined 10 location sites for different sized goods and allocated all stored items a specific location size.

Now, the same amount of goods using only 10% of the floor space allows for 4-5 more patients per floor.

Karlstad also eliminated picking errors with “pick-to-light” operator prompting and handheld devices.

Kardex delivered the entire IT infrastructure, integrated into the hospital’s ERP. Two cold standby/backup PCs grant 100% operational security.

More space for patients

Saved 75% time to pick and distribute items
Reduced capital bound in stock by 90%
Eliminated picking errors
Scope of delivery

1 Kardex Shuttle 500 with 125 trays, hygienic dividers
W: 2,450 mm | D: 813 mm | H: 25,000 mm

Handheld devices LED pointers on each floor

Warehouse management software integrated into existing ERP two standby/backup PCs

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