

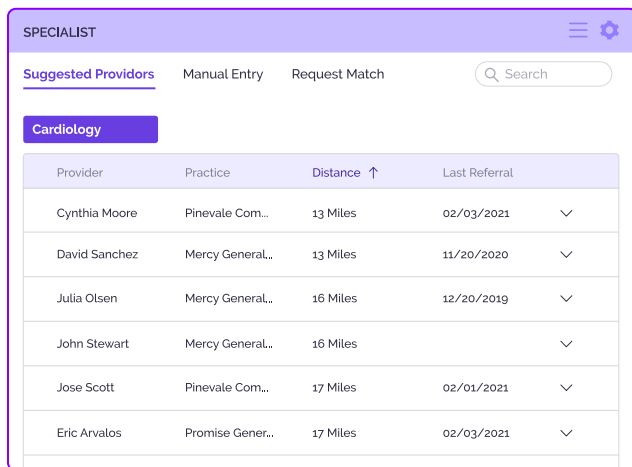
Arcadia Referrals:

Data-driven physician referral management at scale

Referral management is a time consuming and administrative process for organizations of all sizes and complexity. Referral teams—primary care physicians (PCPs), clinical assistants, and referral managers—need a solution to streamline the process and suggest high-quality, in-network specialists.

Referrals leverages robust data from your network to route patient volume to in-network providers and increase care coordination and in-network referrals.

Referrals integrates disparate data sources to provide a complete view of patient and provider information, enabling referral teams to choose the best specialist for the patient and the organization. Its flexible configuration aligns the workflow with the organization's referral approach.



The screenshot shows a web interface titled "SPECIALIST" with a search bar and tabs for "Suggested Providers", "Manual Entry", and "Request Match". A "Cardiology" filter is selected. Below is a table of suggested providers.

Provider	Practice	Distance ↑	Last Referral	
Cynthia Moore	Pinevale Com...	13 Miles	02/03/2021	▼
David Sanchez	Mercy General...	13 Miles	11/20/2020	▼
Julia Olsen	Mercy General...	16 Miles	12/20/2019	▼
John Stewart	Mercy General...	16 Miles		▼
Jose Scott	Pinevale Com...	17 Miles	02/01/2021	▼
Eric Arvalos	Promise Gener...	17 Miles	02/03/2021	▼



Streamline and automate the referral management process



Reduce time spent on administrative tasks

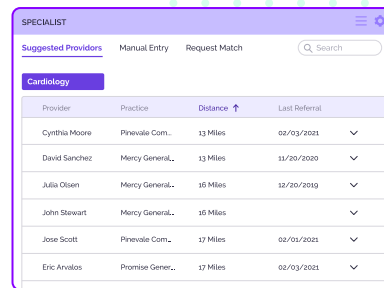


Achieve better care coordination, outcomes, and financial results

Arcadia Referrals

Streamline and automate the referral management process

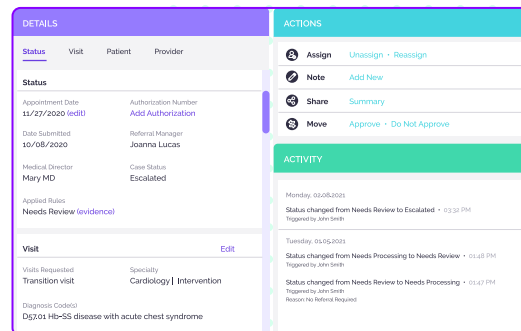
- Support a centralized or decentralized approach to referral management with flexible configurations.
- Access relevant specialist and insurance data from outside the EHR.



Provider	Practice	Distance ↑	Last Referral
Cynthia Moore	Pinevale Com...	13 Miles	02/03/2021
David Sanchez	Mercy General...	13 Miles	11/20/2020
Julia Otten	Mercy General...	16 Miles	12/20/2019
John Stewart	Mercy General...	16 Miles	
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Eric Anzalos	Promise Gener...	17 Miles	02/03/2021

Reduce time spent on administrative tasks

- Decrease referral turn-around time with a standard process to address out-of-network referrals.
- Automatically approve referrals by leveraging a rules engine that directs users to refer to insurance eligible, in-network/approved specialists.



DETAILS | ACTIONS

Status: Visit | Patient: Provider

Status

Appointment Date: 11/27/2020 (edit) | Authorization Number: Add Authorization

Date Submitted: 10/08/2020 | Referral Manager: Joanna Lucas

Medical Director: Mary MD | Case Status: Escalated

Applied Rules: Needs Review (evidence)

Visit | Edit

Visits Requested: Transition visit | Specialty: Cardiology | Intervention

Diagnosis Coded: D33.01 Hb-S8 disease with acute chest syndrome

ACTIONS

- Assign | Unassign | Reassign
- Note | Add New
- Share | Summary
- Move | Approve | Do Not Approve

ACTIVITY

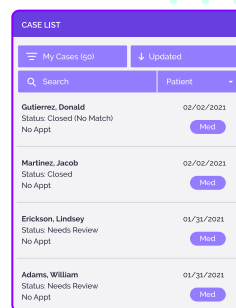
Monday, 02/08/2021
Status changed from Needs Review to Escalated - 03:32 PM
Triggered by John Smith

Tuesday, 01/20/2021
Status changed from Needs Processing to Needs Review - 01:48 PM
Triggered by John Smith

Status changed from Needs Review to Needs Processing - 01:47 PM
Triggered by John Smith
Reason: No Referral Required

Achieve better care coordination, outcomes, and financial results

- Automatically suggest in-network specialists that are best for the patient, using patient and provider factors.
- Access and utilize relevant specialist and insurance data from outside the EHR.



Search	Patient
Gutierrez, Donald Status: Closed (No Match) No Appt	02/02/2021 Filed
Martinez, Jacob Status: Closed No Appt	02/02/2021 Filed
Erickson, Lindsey Status: Needs Review No Appt	01/31/2021 Filed
Adams, William Status: Needs Review No Appt	01/31/2021 Filed

Learn more at arcadia.io — or contact us for a consultation at hello@arcadia.io

About Arcadia

Arcadia is dedicated to happier, healthier days for all. We transform diverse data into a unified fabric for health. Our platform delivers actionable insights for our customers to advance care and research, drive strategic growth, and achieve financial success. For more information, visit arcadia.io.

