

Arcadia Referrals: Data-Driven Physician Referral Management at Scale

Referral management is a time consuming and administrative process for organizations of all sizes and complexity. Referral teams — primary care physicians (PCPs), clinical assistants, and referral managers — need a solution to streamline the process and suggest high-quality, in-network specialists.

Referrals leverages robust data from your network to route patient volume to in-network providers and increase care coordination and in-network referrals.

Referrals integrates disparate data sources to provide a complete view of patient and provider information, enabling referral teams to choose the best specialist for the patient and the organization. Its flexible configuration aligns the workflow with the organization's referral approach.



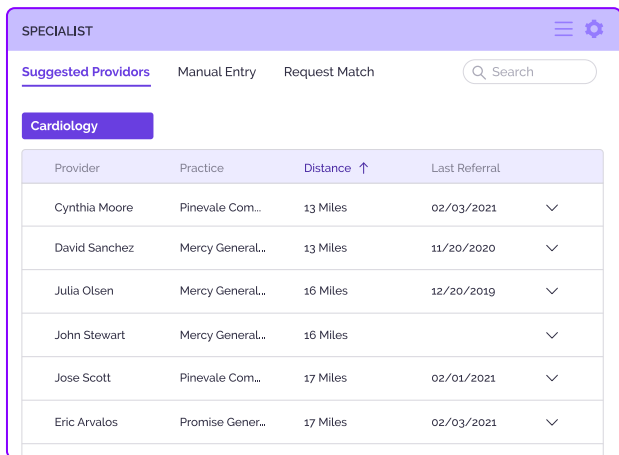
Streamline and automate the referral management process



Reduce time spent on administrative tasks



Achieve better care coordination, outcomes, and financial results



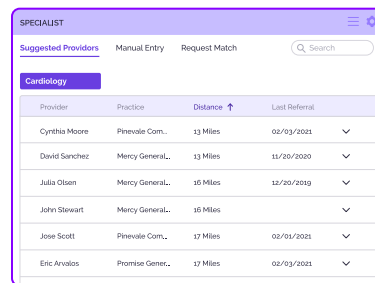
The screenshot shows the 'SPECIALIST' interface with tabs for 'Suggested Providers', 'Manual Entry', and 'Request Match'. A search bar is present. The 'Cardiology' category is selected, displaying a table of providers with columns for Provider, Practice, Distance, and Last Referral.

Provider	Practice	Distance ↑	Last Referral
Cynthia Moore	Pinevale Com...	13 Miles	02/03/2021
David Sanchez	Mercy General...	13 Miles	11/20/2020
Julia Olsen	Mercy General...	16 Miles	12/20/2019
John Stewart	Mercy General...	16 Miles	
Jose Scott	Pinevale Com...	17 Miles	02/01/2021
Eric Arvalos	Promise Gener...	17 Miles	02/03/2021

Arcadia Referrals

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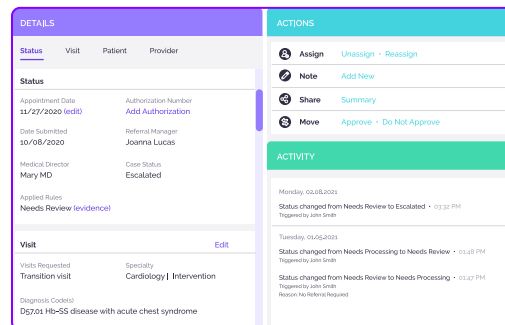
- Support a centralized or decentralized approach to referral management with flexible configurations.
- Access relevant specialist and insurance data from outside the EHR.



Provider	Practice	Distance	Last Referral
Cynthia Moore	Pinevale Com...	13 Miles	02/02/2021
David Sanchez	Mercy General...	13 Miles	11/26/2020
Julia Olsen	Mercy General...	16 Miles	12/20/2019
John Stewart	Mercy General...	16 Miles	
Jose Scott	Pinevale Com...	17 Miles	02/01/2021
Eric Avila	Promise Gener...	17 Miles	02/03/2021

Reduce time spent on administrative tasks

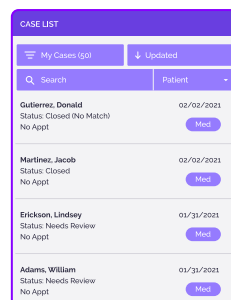
- Decrease referral turn-around time with a standard process to address out-of-network referrals.
- Automatically approve referrals by leveraging a rules engine that directs users to refer to insurance eligible, in-network/approved specialists.



DETAILS	ACTIONS
Status Appointment Date: 11/22/2020 Date Submitted: 10/08/2020 Medical Director: Mary MD Applied Rules: Needs Review (evidential) Visit Visit Requested: Transition visit Diagnosis Codes: D57.01 Hb-S disease with acute chest syndrome	Assign Unassign Reassign Note Add New Share Summary Move Approve Do Not Approve ACTIVITY Monday, 02/08/2021 Status changed from Needs Review to Escalated • 03:32 PM Triggered by John Smith Tuesday, 02/09/2021 Status changed from Needs Processing to Needs Review • 01:48 PM Triggered by John Smith Status changed from Needs Review to Needs Processing • 01:47 PM Triggered by John Smith Reason: No Referral Request

Achieve better care coordination, outcomes, and financial results

- Automatically suggest in-network specialists that are best for the patient, using patient and provider factors.
- Access and utilize relevant specialist and insurance data from outside the EHR.



My Cases (98)	Updated
Search Patient	
Gutierrez, Donald Status: Closed (No Match) No Appt	02/02/2021 Need
Martinez, Jacob Status: Closed No Appt	02/02/2021 Need
Erickson, Lindsey Status: Needs Review No Appt	01/31/2021 Need
Adams, William Status: Needs Review No Appt	01/31/2021 Need

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