

Arcadia Assess: Streamline Risk and Quality Gap Closure for Payer and Provider Collaboration

Health plans and providers have traditionally relied on paper-based workflows to collaborate on risk adjustment and quality programs. Health plan quality and risk teams spend considerable time “chart chasing,” capturing evidence, calculating quality measures, and auditing charts. While providers often must respond to multiple and redundant requests from health plans to capture and verify risk and quality data. These inefficient processes can result in subpar performance and a strained relationship between both parties.

Arcadia Assess streamlines payer and provider collaboration to improve risk and quality gap closure through centralized, highly configurable workflow tools.

Quality and risk adjustment programs are available in a seamless application that gives providers an elegant workflow and reporting structure. Assess is integrated, with claims feeds and clinical data, to facilitate combined risk adjustment and quality workflows for providers. These forms are dynamic and can be customized and triggered by health plan quality and risk teams.



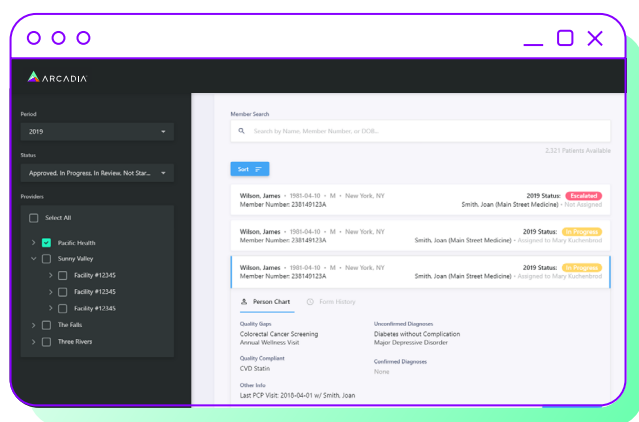
Increase closure of risk and quality gaps



Track provider and program performance in near real-time



Reduce the administrative burden of chart chasing



Targeted view of the patient and provider relationship with open risk and/or quality gaps. Expandable filter tray to enable refined searches based on flexible criteria.

Arcadia Assess

Example: Risk-gap closure form — highly configurable views according to need

- Highly configurable: Built to accommodate real-world variation between payers, health systems, and state requirements.
- Customized, dynamic forms: Augment risk and quality workflows with fully configurable form content for HRAs and other data capture.
- Automated assignments: Create assignments automatically for providers and other users based on the type of gaps and eligible contracts.

The screenshot shows the 'Risk Gaps' section of the Arcadia Assess interface. On the left, a sidebar contains patient information: Wilson, James (DOB: 12/14/1945, M, Pittsburgh, PA), Profile Assign (Debbie Conboy, #123456789, Endocrinology), and a 'Risk' section with 'Quality' and 'Submit' buttons. The main area is titled 'Risk Gaps' and shows a 'Persistent' gap for 'HCC 9 - Neoplasm - Lung and Other Severe Cancers'. It includes a 'Problem List' with a date of 'Aug 29, 2018', a 'Recent Date' of 'Trying to Schedule', and a 'Link Gap' button. There are also 'Add New Code' and 'Reset' buttons at the top right. A 'View Balance' button is next to the gap name. Below the gap, there is a 'Notes' section and a 'Close' button. At the bottom, there is a 'Historical Encounter' section with a date of 'May 15, 2017' and a description of 'Unspecified inflammatory spondylopathy, lumbar region'.

Example: Quality-measure closure form to enable near real-time quality gap closure

- Timely, clinical data: Integration with daily clinical data and claims feeds for timely view of risk and quality gap status.
- Combined risk and quality workflows: Single application and programming engine for unified approach to quality gap closure and risk adjustment.
- Integrated care management programs: Triggers interventions based on quality and diagnostic findings, and a shared record with care coordination staff.

The screenshot shows the 'Quality Measures' section of the Arcadia Assess interface. On the left, a sidebar contains a '2019 Coding & Quality' section with 'In Progress - 23% Complete' and 'Auto Saved 9:22 AM'. The main area is titled 'Quality Measures' and shows a list of measures: 'Blood Pressure Management' (Last 13/09/2018), 'Colonorectal Cancer Screening' (Never Performed), 'Influenza Vaccination' (Never Performed), 'Pneumococcal Vaccination' (Last 12/13/2018), 'HbA1C' (Never Performed), and 'Urine for Microalbumin' (Never Performed). Each measure has a 'Mark Void' button. Below the measures, there is a table for 'Enter information about the Most Recent A1C Test' with columns for 'Value', 'Date', 'Status', and 'Flag'. The table shows a value of '8.2' on '12/13/2018' with a status of '1st A1C' and a flag of 'Needs Re-screen'. There are 'Save' and 'Cancel' buttons at the bottom right.

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