![ARCADIA®]

Arcadia Care Manager: Data-Driven Care Management

Care managers have large caseloads that make it difficult to identify patients for care management programs and efficiently manage the tasks and events of the patient's care plan. Disparate EHRs prevent care team members from seeing a complete view of a patient's care plan and associated care team tasks. Missed patient identification or tasks can negatively affect an organization's care coordination, quality of care provided, and total cost of care.

Care Manager utilizes predictive risk models, automated workflows, and insights from Arcadia's comprehensive, longitudinal patient data set to facilitate efficient caseload management, improve care collaboration, and minimize risk.

AI-enabled predictive risk models and best practices in workflows and content help care management teams scale their programs. Care Manager increases care collaboration and focus and drives reduced risk and cost.
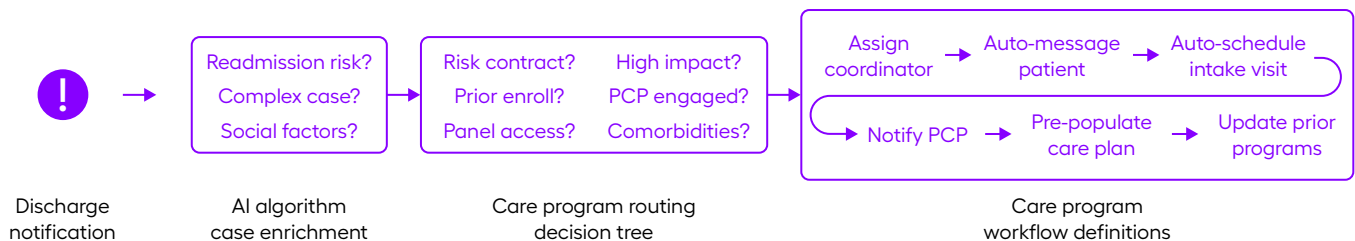
Create clinically-relevant care programs at scale

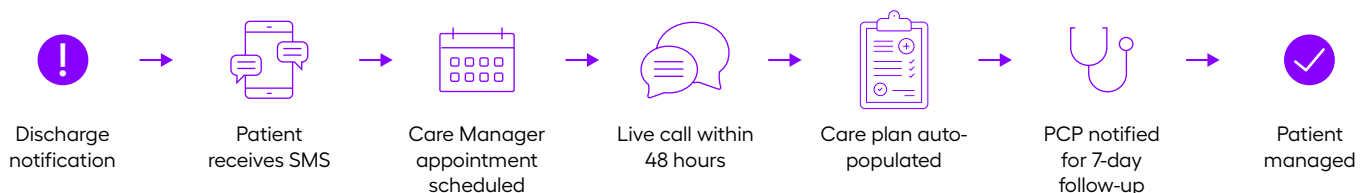Improve care coordination and collaboration

Increase time care managers spend on high-value activities

Arcadia AI Engine

Real-time decision making, program routing, and process automation.

Discharge notification

AI algorithm case enrichment
- Readmission risk?
- Complex case?
- Social factors?

Care program routing decision tree
- Risk contract?
- Prior enroll?
- Panel access?
- High impact?
- PCP engaged?
- Comorbidities?

Care program workflow definitions
- Assign coordinator → Auto-message patient → Auto-schedule intake visit
- Notify PCP → Pre-populate care plan → Update prior programs

Seamless patient routing and task management across apps.*

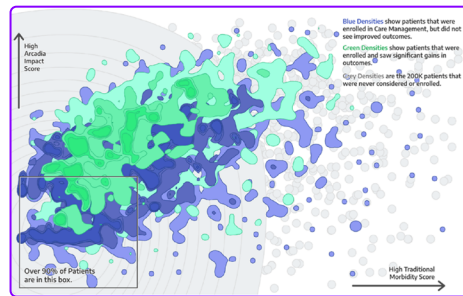| Discharge notification | Patient receives SMS | Care Manager appointment scheduled | Live call within 48 hours | Care plan auto-populated | PCP notified for 7-day follow-up | Patient managed |

*Patient outreach capabilities available through Arcadia Engage.

arcadia.io

Arcadia Care Manager

Create clinically-relevant care programs at scale

- Leverage risk models that utilize a comprehensive, longitudinal view of the patient.
- Reduce barriers to quick usage and increase time to value with preconfigured workflows.

Improve care coordination and collaboration

- Access comprehensive patient information, no matter where the information lives.
- Facilitate collaboration among team members with shared workflows, care plans, and tasks.

Increase time care managers spend on high-value activities

- Efficiently create and manage large care programs.
- Leverage preconfigured content, developed with leading healthcare-focused, evidence-based content experts, MCG and Eventium.

→ **Learn more at arcadia.io** — or contact us for a consultation at **hello@arcadia.io**