

Flint Group Global Quality Statement

Mission

At Flint Group our mission is to be the best-performing supplier to the printing and packaging industries, as measured by our customers, shareholders and employees, through our ability to deliver exceptional value, consistent quality and continuous innovation to customers around the world.

Our Core Values (ACTS):

Our Customers are the focus of all that we do:

- Accountable – we take responsibility for our actions and deliver on our commitments
- Collaborative – we act in a collaborative and respectful manner. We work in teams to leverage our diverse talents and expertise.
- Trustworthy – we act with integrity and honesty, to do the right thing every time
- Sustainable – we act sustainably – we will reduce our impact on the environment for the benefit of a cleaner, safer, brighter future

Policy

Commitment Statement, Operations of Flint Group

Quality Policy statement

Flint Group want to be the best-performing supplier to the printing and packaging industries, as measured by our customers, shareholders and employees.

Quality is of paramount importance for Flint Group in conjunction with all other responsibilities.

This Quality Statement will be supported by following commitments:

All staff at Flint Group are responsible for implementing and maintaining quality procedures within the guidelines issued by Quality Management of Flint Group as appropriate to each location and providing information to the suppliers, customers and the general public.

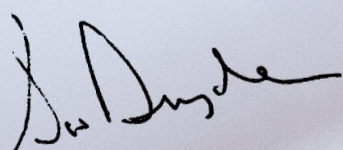
Employees are our greatest assets. We aim to recruit the best people in the industry and develop them further through ongoing training and coaching to keep them committed to our organisation.

Flint Group will fulfil our customers' needs and expectations through the following:

1. By anticipating & meeting applicable regulatory & legislative requirements
2. By anticipating & meeting customer needs through constant interaction
3. By collaborating with its own suppliers, co-suppliers and other third parties (OEMs, brands, etc.)

Our customers are the focus of all that we do. Flint Group is committed to improving its Quality Management System by continuing to adopt current best practices. Our objective is to ensure customer satisfaction by offering innovative products and consistent quality and service.

Flint Group in accordance with our mission is committed to maintain the Management System within the company and continually strive for improvements in products, processes and services to improve our effectiveness.



Steve Dryden
Chief Executive Officer
Flint Group

01 April 2023