

## FLINTLINK SUPPORT HUB

### Welcome to FlintLink's Support Hub - your 24/7 Gateway to Expert Help!

Are you looking for help from the Flint Group team? FlintLink's Support Hub is your round-the-clock resource for expert support.

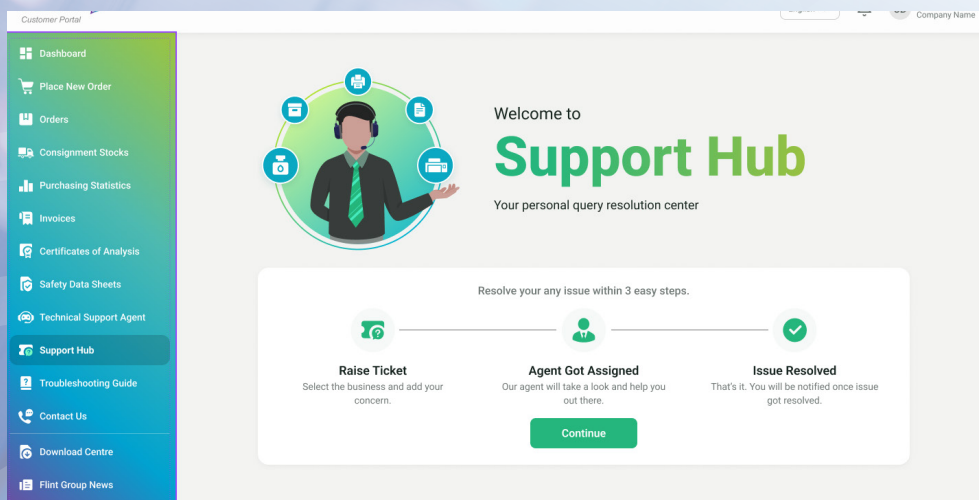
Whether you have questions related to products, regulatory topics, logistical queries, or need help expanding your on-line ordering catalog - we are here to help!

### Easy to use interface!

- **Raise Tickets, Track Progress:** Easily submit your inquiry and enjoy seamless back-and-forth communication with our experts until your issue is resolved.
- **Share Images for swift resolution:** Upload images to provide extra clarity and get answers more quickly.

### Boost Efficiency!

Our interactive portal is designed to streamline your success, so you get the information you need to keep things moving!



With FlintLink's Support Hub, help is just a click away,  
making it easier than ever to get your jobs done right!

## ATTRIBUTES & BENEFITS

FlintLink gives you digital access to critical information when and where you need it.

	<b>Press Performance</b>	Customers engaged with our 360° ServiceCode programme have direct access to our 360° Hub to review performance metrics such as waste reduction or increased uptime.
	<b>VIVO Colours Solutions</b>	A direct link to customers using VIVO Colour Solutions, Flint Group's digital colour management platform.
	<b>Webshop</b>	In one click, users are able to access Flint Group's Webshop for easy order placement from anywhere in the world.
	<b>Website &amp; Mobile App</b>	Accessibility via website, iOS, or Android mobile device (under development)
	<b>Consignment Stock Levels</b>	A built in programme to manage stock levels and usage - constantly up to date.
	<b>SDS and COA</b>	Users can download Safety Data Sheets (SDS) or Certificates of Analysis (CoA) directly from FlintLink!
	<b>Download: TDS &amp; Regulatory Docs</b>	Directly view, download or share Technical Data Sheets and Regulatory Documents.
	<b>Track shipment via Carrier URL</b>	Using shipping carriers' URLs, users can see if their order is in transit or delivered.
	<b>Lookup: Order, Delivery Note, Invoice</b>	Users can view or download order details, delivery notes, and invoices. All information easy to find, in one place!
	<b>Purchasing Statistics</b>	Data & metrics detailing a customer's purchase history.
	<b>Industry News</b>	Updated daily, our industry news plug-in gives registered users access to the latest insights across the industry.



Scan QR code or visit:  
[http:// Flintlink.com](http://Flintlink.com)

**Flint Group**  
[www.flintgrp.com](http://www.flintgrp.com)  
[info@flintgrp.com](mailto:info@flintgrp.com)

The aim of our technical documents is to inform and advise our customers. The information provided herein is correct to the best of Flint Group's knowledge. No liability for any errors, facts or opinions is accepted. Customers must satisfy themselves as to the suitability of this product for their application. No responsibility for any loss as a result of any person placing reliance on any material contained herein will be accepted. Product names followed by ® are trademarks registered by Flint Group (represented by Flint Group US LLC or Flint Group Germany GmbH).

