

REMOTE TECHNICAL SERVICE ASSISTANT

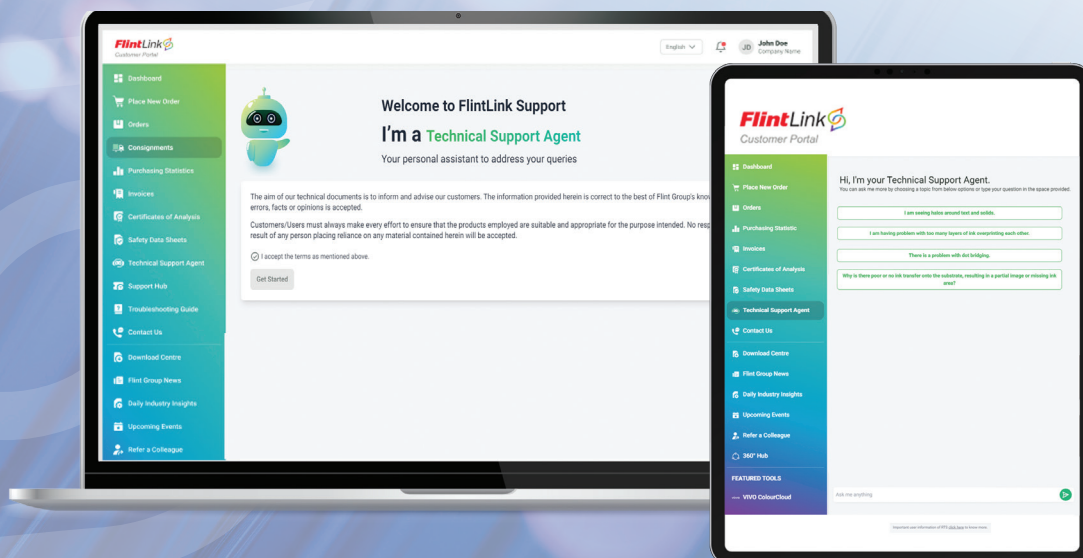
Introducing FlintLink's Remote Tech Support Agent (TSA) for Paper & Board, Flexible Packaging, and Sheetfed printing

Boost productivity and get answers fast with FlintLink's Remote TSA — your round-the-clock expert on all things printing!

Whether you're troubleshooting common printing issues or diving deep into advanced topics like **dot bridging**, **ink transfer**, or **registration**, our AI-powered assistant, designed with insights from **Flint Group's top experts**, is here to help.












- Easy to Use:** Choose a common question or ask anything in the "Ask Me Anything" chat bar!
- Tailored Expert Insights:** Get real-time solutions designed to keep your operations running smoothly.
- Interactive & Customisable:** Rate responses, download helpful logs, and keep track of recent interactions.

Start getting answers in seconds and take your printing efficiency to the next level with FlintLink's TSA — your trusted partner in solving technical printing challenges!



ATTRIBUTES & BENEFITS

FlintLink gives you digital access to critical information when and where you need it.

	Press Performance	Customers engaged with our 360° ServiceCode programme have direct access to our 360° Hub to review performance metrics such as waste reduction or increased uptime.
	VIVO Colours Solutions	A direct link to customers using VIVO Colour Solutions, Flint Group's digital colour management platform.
	Webshop	In one click, users are able to access Flint Group's Webshop for easy order placement from anywhere in the world.
	Website & Mobile App	Accessibility via website, iOS, or Android mobile device (under development)
	Consignment Stock Levels	A built in programme to manage stock levels and usage - constantly up to date.
	SDS and COA	Users can download Safety Data Sheets (SDS) or Certificates of Analysis (CoA) directly from FlintLink!
	Download: TDS & Regulatory Docs	Directly view, download or share Technical Data Sheets and Regulatory Documents.
	Track shipment via Carrier URL	Using shipping carriers' URLs, users can see if their order is in transit or delivered.
	Lookup: Order, Delivery Note, Invoice	Users can view or download order details, delivery notes, and invoices. All information easy to find, in one place!
	Purchasing Statistics	Data & metrics detailing a customer's purchase history.
	Industry News	Updated daily, our industry news plug-in gives registered users access to the latest insights across the industry.



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