

# Empowering Veterans Affairs' Top Priorities



# **Who We Are**

At Unite Us, we are well positioned to identify and meet the needs of Veterans and their families. Our **cross-sector collaboration software** facilitates coordination between health and social services and analyzes impact to inform investment in social care services.

### **Our Shared Mission**

At VA, you're deeply committed to serving our nation's Veterans and providing them with the best care possible. So are we.

Your Priority	Our Solution
Connect Veterans with the fastest and best care.	Our <b>no-wrong-door</b> approach to coordinated care connects Veterans to wrap-around support, no matter where or how they enter the system.
Serve Veterans with military environmental exposures.	Unite Us knows that Veterans with military environmental exposures face unique challenges. Through our <b>coordinated care network</b> , we connect Veterans to a wealth of services beyond traditional health care. From behavioral health to job support to housing and beyond, whole-person care matters to us.
Accelerate VA's journey to a High Reliability Organization.	The Unite Us network proactively identifies Veterans out in the community and <b>connects them back to VA</b> . Our closed-loop referral system ensures Veterans get the follow-up services they need.
Support Veterans' whole health, their caregivers, and survivors.	Unite Us' community networks connect Veterans and their loved ones to local services. Through our partnership with the <b>Elizabeth Dole Foundation</b> , we're proud to lead the way in supporting military families and caregivers.
Prevent Veteran suicide.	Our platform ensures Veterans get the services they need to improve their overall health and well-being, strengthen their connection to their community, and eliminate known stressors. We were proud to be named a <b>Mission Daybreak</b> finalist for our work developing Veteran suicide prevention solutions.



# **Our Scope**



44 states collaborating across sectors through our platform



21 million connections to care



Over 1 million services available in our networks

#### **Our Commitment to Veterans**



Unite Us was a proud finalist in the Mission Daybreak grand challenge that called on innovators to develop suicide prevention solutions that meet the diverse needs of Veterans. Unite Us is among the 30 finalists selected from over 1,300 submissions to advance to the Phase 2 virtual accelerator. Our solution, **Saving Veteran Lives Through Empowered Community Networks**, is designed to reduce Veteran suicides by identifying the social care needs of Veterans who present risk factors for suicide, enrolling those Veterans in services, and ensuring they quickly receive services that meet their social care needs.

# **Our Proven Model to Support Veterans**



Unite Us partnered with the Veterans Education Career Transition Resource (VECTR) Center to help Veterans in Georgia find and access educational and employment resources through our social care referral platform. The VECTR Center was established by the state and provides a one-stop shop for Veterans seeking benefits, educational opportunities, employment services, and links to community resources.



Time to case closure dropped from **9.3 days** on average in 2020 to **2.8 days** in 2021, a 300% decrease.

In Year One, VECTR led to a 300% reduction in wait times for case resolution, from more than nine days to approximately 2.5 days, facilitating access to support organizations, workforce resources, food providers, housing providers, and more.

Critically, **100**% of employment cases were marked as resolved in the first year, making a monumental difference for Georgia Veterans.

