

Reliable Roadside Support for Your Rental Vehicles

Premium Roadside gives rental drivers access to common roadside services during the rental period with predictable monthly pricing.

Premium Roadside Highlights

- Predictable monthly pricing
- One number for roadside assistance
- Coverage for common service events during the rental period

Included Services

- Towing up to 25 miles
- Jumpstarts for dead batteries
- Tire change assistance using a spare or flat repair, based on vehicle equipment
- Fuel delivery up to 2 gallons
- Lockout assistance
- Winch-out service up to 30 feet

Support & Program Terms

Drivers access assistance through a single roadside support number, helping streamline service coordination and reduce downtime. Coverage includes up to 4 roadside incidents per contract or 12-month term. If the incident limit is exceeded, service can still be provided, with additional events billed at cost plus a \$35 administration fee.

Eligibility & Exclusions

Premium Roadside is available to most rental customers and vehicle types, but not to medium- or heavy-duty vehicles such as box trucks, flatbeds, and step vans. Coverage must be initiated through the Merchants roadside process, and client accounts must remain in good standing.

Not Covered

These services may still be arranged and billed separately.

- Battery replacement
- New tire delivery or replacement
- Mobile maintenance services
- Accident cleanup or hazardous material services

Pricing & Enrollment

Premium Roadside is available for \$30 per vehicle per month, billed separately. It is an optional product selected during contracting, with clients opting in or out on the rate schedule. Coverage applies to the specific enrolled vehicle, and minimum rental terms may apply.

**Contact Merchants
Today to Get Enrolled**

866.653.2737

leasecontact@merchantsfleet.com

or reach out to your Merchants Fleet rep.