



This Plan is an added benefit when qualified BG services are purchased. All services must be performed by a professional technician at a licensed service center using an approved BG maintenance procedure with proper BG products and equipment.

Maximum mileage to enter the plans:

Coverage will not exceed 20 years from model date of the motorcycle, or 75,000 miles (120,000 km), whichever comes first.

Plan 1: 0–10,000 miles (0–16,000 km)

Plan 2: 10,001–25,000 miles (16,001 km–40,000 km)

Service Interval: 5,000 miles (8,000 km), or 1 year whichever comes first*

ENGINE SERVICE

Engine oil grade and weight must meet motorcycle manufacturer recommendations. Timing belt and air and oil filter must be replaced and emission control system maintained in accordance with motorcycle manufacturer's recommendations. **To remain eligible, return to a BG shop to have service performed within required service interval. All BG products must be applied in accordance with stated directions for use.**

SERVICE INTERVAL: *5,000 miles (8,000 km) OR 1 year

MAXIMUM COVERAGE: Plan 1: \$1,000

Plan 2: \$500

ENGINE PERFORMANCE SERVICE with BG 109, 116 and 203, 213 or 208. All BG products must be applied in accordance with BG-recommended treat ratios for appropriate product sizes.

What is covered? Engine and fuel coverage

COVERAGE

ENGINE COVERAGE: Pistons and rings (oil consumption not covered), wrist pins and bushings, rods and rod bearings, camshafts and bearings, pushrods, intake valves and guides (grinding adjustments excluded), crankshaft and bearings, cylinder liners or bores, valve lifters, timing chains (stretched timing chains are excluded) (timing belts and damage to engine parts due to broken timing belts excluded), oil pump, timing gears or sprockets, distributor drive gear.

FUEL COVERAGE: Oxygen sensors, PCV, injectors (deposit-related malfunctions only). Excludes carburetors.

TERMS

SCOPE: This Plan does not extend a motorcycle manufacturer's warranty and will take effect after the OEM warranty expires. However, BG Products, Inc., will pay your deductible amount under any extended service contract purchased by you. It is subject to the terms and conditions contained herein. Only Plan 2 takes effect 500 miles (800 km) after the first BG service(s) has been performed by a professional technician. A grace period of 500 miles (800 km) will be extended in order to stay within service interval compliance, including initial service of Plan 2 only.

COVERED: Payment of claims under this Plan is limited to the labor time necessary to make repairs or to replace any irreparably damaged parts as allocated by the OEM or other industry accepted flat rate guide, multiplied by the commercial repair shop's hourly labor rate, plus the reasonable cost of replaced parts of like kind and quality at the administrator's discretion.

CONDITIONS AND EXCLUSIONS: If the odometer has been changed or altered, or if the odometer has ceased to function, coverage under the terms of this Plan is not in effect. This Plan covers only legally registered and street legal motorcycles with 110 cc and larger, 4-stroke engines only. Motorcycle must have no more than 3 wheels. Motorcycle repairs included in a NHTSA or manufacturer-issued recall, TSB, or vehicles with known manufacturer issues will not be covered by this Plan. This Plan excludes in-house maintenance/repair facilities. In the case of a leased motorcycle, the lessee must be primarily obligated for repairs and maintenance. Any claim resulting from collision, fire, theft, vandalism, contamination of fluids, acts of God, misuse, abuse, negligence, damage caused by operation during component failure, aftermarket modification which affects the component specified in the claim, or lack of normal maintenance required by motorcycle manufacturer renders this Plan null and void. Pre-existing conditions and damage to system components prior to the service are excluded and may be verified through independent parts analysis at the discretion of BG Products, Inc. Also excluded are "Washed," "Branded," Salvage or Junk titled motorcycles and services performed as a demonstration or as complimentary services. Failure to furnish all necessary records will render this Plan null and void.

This is a retail service customer retention program.

CLAIMS AND REPAIR PROCEDURES: In the event of a claim and prior to beginning any repairs, the Repair Facility MUST submit the following information to and receive claim authorization from Courtesy Claims Management, LLC (CCM):

1. All service repair orders indicating compliance with terms and conditions of this Plan, including BG part numbers, retail prices and labor charges.
2. If necessary, all service repair orders showing compliance with the terms and conditions of previous protection plans or service warranties, (excluding OEM extended warranties) and proof of previous plan.
3. The lease agreement, if the motorcycle is leased.
4. A written estimate for repairs, including part numbers, prices and labor hours listed separately.
 - a. Provide a diagnosis and description of the fluid (if relevant).
 - b. If the repair in question has not been fully diagnosed and/or torn down, the Repair Facility must get the customer's authorization to do so and email or fax CCM when a complete diagnosis is available. (Charges for diagnostic procedures and teardown costs are not covered unless they are an integral part of the repair.)
5. We have the right to a third party inspection on any claim submitted **and before any repair is completed.**

All claims will be closed out within 30 days from initial filing date (paid or unpaid).

One payable claim per service interval, per system, is permitted.

This Plan is transferable if motorcycle ownership changes. BG Products, Inc., is not responsible for incidental or consequential damages. It will apply only to authorized repairs made for motorcycles operated in the United States of America, Puerto Rico or Canada. This document may not be modified. The terms and conditions contained within may be subject to change without notice. Courtesy Claims Management, LLC, reserves the right to verify up