



This Plan is an added benefit when qualified BG services are purchased. All services must be performed by a professional technician at a licensed service center using an approved BG maintenance procedure with proper BG Pre-owned Vehicle Service Kit and equipment, prior to the sale of the vehicle.

**Maximum mileage to enter the plan:**

*Vehicle must be no more than 20 years old at the time of the initial service*

**Plan:** 0–120,000 miles (0–193,000 km)

**SERVICE INTERVAL:** 6 months (180 days) or 6,000 miles (10,000 km) from purchase of the vehicle by the customer, whichever occurs first.\*

**COVERAGE:** Coverages correspond to the specific BG product contained within the BG Pre-owned Vehicle Service Kit. Coverages will vary.

**ENGINE SERVICES**

**SERVICE INTERVAL: \*6 months (180 days) OR 6,000 miles (10,000 km)**

**MAXIMUM COVERAGE: \$2,000**

**ENGINE SERVICE** with BG 115.

**What is covered?** Engine coverage

**DIESEL ENGINE SERVICE** with BG 112 in up to 6-quart capacity crankcases or BG 11232 in crankcases over 6-quart capacity.

**What is covered?** Engine coverage

**COVERAGE**

**ENGINE COVERAGE:** Pistons and rings (oil consumption not covered), wrist pins and bushings, rods and rod bearings, camshafts and bearings, push rods, intake valves and guides (grinding adjustments excluded), turbo bearings, crankshaft and bearings, cylinder liners or bores, valve lifters, timing chains (stretched timing chains are excluded) (timing belts and damage to engine parts due to broken timing belts are excluded), rocker arms and pivots, oil pump, timing gears or sprockets, distributor drive gear.

**FUEL COVERAGE:** Oxygen sensors, PCV, and injectors (deposit-related malfunctions only).

**AUTOMOTIVE MAINTENANCE SERVICES**

**SERVICE INTERVAL: \*6 months (180 days) OR 6,000 miles (10,000 km)**

**MAXIMUM COVERAGE: \$2,000**

**FUEL** with BG 203 (gasoline) or BG 248 (diesel).

**What is covered?** Fuel coverage

**AUTOMATIC TRANSMISSION** with BG 310.

**What is covered?** Lubricated parts contained within the transmission housing or case only when damaged by an internally lubricated part covered under this Plan. Items not covered are leaking transmission seals and gaskets; electrical components, such as solenoids. Proper fluids meeting vehicle manufacturer's specifications must be used.

**CVT** with BG 303 (for 2014 model year or newer).

**What is covered?** Lubricated parts contained within the transmission case. Items not covered are the case, flywheel, clutch plate, pressure plate, U-joint(s), CV joint(s) and driveshaft(s) unless damaged due to failure of covered parts.

**MANUAL TRANSMISSION** with BG 328.

**What is covered?** Lubricated parts contained within the heater core, water pump, freeze plugs, and radiator. Items not covered are hoses, clamps, thermostats and engine components.

**COOLING SYSTEM** with BG 546.

**What is covered?** Lubricated parts contained within the power steering gear box or rack and power steering pump. Items not covered are hoses, belts, brackets, seals and leaking gaskets.

**POWER STEERING SYSTEM** with BG 330.

**TERMS**

**SCOPE:** This Plan does not extend a vehicle manufacturer's warranty and will take effect after the OEM warranty expires. However, BG Products, Inc., will pay your deductible amount under any extended service contract purchased by you. It is subject to the terms and conditions contained herein.

**COVERED:** Payment of claims under this Plan is limited to the labor time necessary to make repairs or to replace any irreparably damaged parts as allocated by ProDemand® or other industry accepted flat rate guide, multiplied by the commercial repair shop's posted hourly labor rate, plus the reasonable cost of replaced parts of like kind and quality at the administrator's discretion.

**CONDITIONS AND EXCLUSIONS:** If the vehicle odometer has been changed or altered, or if odometer has ceased to function, coverage under the terms of this Plan are not in effect. This Plan covers only legally registered passenger cars, vans, SUVs, and pick-up trucks with a GVW of 9,500 pounds (4,300 kg) or less. Motorcycles, RVs, and vehicles with more than two axles are excluded. Vehicles used for competitive purposes are excluded. Vehicle repairs included in a NHTSA or manufacturer-issued recall, TSB, or vehicles with known manufacturer issues will not be covered by this Plan. If covered vehicle is used for towing a trailer or other vehicle or object, this Plan is not in effect unless covered vehicle is equipped with factory-installed tow package. Any claim resulting from collision, fire, theft, vandalism, contamination of fluids, acts of God, misuse, abuse, negligence, damage caused by operation during component failure, aftermarket modification which affects component specified in claim, lack of normal maintenance required by vehicle manufacturer renders this Plan null and void. Pre-existing conditions, damage to system components prior to the service are excluded and may be verified through independent parts analysis at the discretion of BG Products, Inc. Also excluded are "Washed," "Branded," Salvage or Junk titled vehicles and services performed as a demonstration or complimentary services. Failure to furnish all necessary records will render this Plan null and void.

**CLAIMS AND REPAIR PROCEDURES:** In the event of a claim and prior to beginning any repairs, the Repair Facility MUST submit the following information to and receive claim authorization from Courtesy Claims Management, LLC (CCM):

1. Repair Order showing kit part number and installation date, VIN and mileage.

2. If necessary, all service repair orders showing compliance with the terms and conditions of previous plans or service warranties, (excluding OEM extended warranties) and proof of previous plan.

3. Bill of Sale.

4. The current repair order, with the written estimate for repairs, including part numbers, prices and labor hours listed separately.

- a. Provide a diagnosis and description of the fluid (if relevant).
- b. If the repair in question has not been fully diagnosed and/or torn down, the Repair Facility must get the customer's authorization to do so and email or fax CCM when a complete diagnosis is available. (Charges for diagnostic procedures and teardown costs are not covered unless they are an integral part of the repair.)

5. We have the right to a third party inspection on any claim submitted and **before any repair is completed.**

If required, you must ship the damaged parts, as well as a representative pint sample of vehicle fluid involved with the damaged parts, to:

BG Products, Inc., Laboratory  
701 S. Wichita St.  
Wichita, KS 67213 USA

All claims will be closed out within 30 days from initial filing date (paid or unpaid).

Limited to one claim per vehicle per owner. If the required BG product listed in this Plan is drained or removed, there will be no coverage for the system.

This Plan is not transferable if vehicle ownership changes. BG Products, Inc., is not responsible for incidental or consequential damages. It will apply only to authorized repairs made for vehicles operated in the United States of America, Puerto Rico or Canada. This document may not be modified. The terms and conditions contained within may be subject to change without notice. Courtesy Claims Management, LLC, reserves the right to verify up to 24 months of service history when processing a claim.