

Benchmark Gensuite Incident Management Manage Incidents from Initial Report to Closure

BENCHMARK GENSUITE®

As part of Benchmark Gensuite's Incident Management software suite, the Incident Management application enables users to identify, analyze and correct incidents and events to restore workplace operations and protect against future occurrences. Incident Management enables cross-functional teams to easily record incident data, notify your team on incident updates in real-time, conduct incident investigations, evaluate trends and comply with incident-related requirements across Environmental, Health & Safety, Sustainability, Quality, and Security functions.

Incident Management works seamlessly with cross-functional Benchmark Gensuite solutions to establish an effective incident management process that enables teams to effectively manage cases from initial reports to closure.

Discover What Incident Management Can Do For You

Establish Your Incident Management Process

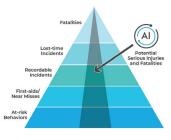
Standardize the Incident Reporting & Investigation Process	Comprehesive Program Management	Leverage the Power of Technology for Valuable Program Insights
 Record & investigate a variety of incidents, including injury/illness cases, fires, vehicle accidents, etc. 	 Integrate with occupational health, medical & Workers' Compensation systems for case tracking and program visibility 	 AI-based classification & identification of potential serious injuries & fatalities with pSIF AI Advisor[™]
 Conduct incident investigation and root cause analysis (RCA) using robust data mining tools 	 Incorporation of Human & Operation- al Performance (H&OP) principles & tools to reduce incidents caused by 	 Analyze trends, rates & KPIs using scalable data reporting, charting and metric calculations
 Notify key process owners (Supervisors, Site Leads, etc.) of incident updates in real-time 	 human error Integrated tracking & reporting of EHSQ incidents/events 	► Transition seamlessly from desktop to mobile with integrated capabilties— including offline access & mobile enabled with pSIF AI Advisor [™] forms
Track injury/illness rates based on regional standards; tie-in with HR systems for employee hours worked	 Produce site metric & regulatory reporting with batch upload features 	



Report, Follow-up and Investigate Safety, Environment, Quality and Security Incidents with Benchmark Gensuite Incident Management

Incident	While EE was working on a grinding	eSF	Not Selected
Description	machine, the machine broke, and a piece of the prinder hit the wall.	Classification (User-Selected)	
Similar Incidents (Industry-Wide pGF Knowledge Base) ©	Worker a machine operator was using a grinding machine and the grinding wheel on the machine broke into piece. One piece of the wheel struck the worker in the face. The worker died instantly.	pSiF Al Adhisor Recommendation	3m
High-risk Activity	crushed by machinery/moving objects	pSiF Confidence Rating O	91.77%

Identify real-time trends that could lead to serious injuries & fatalities (SIFs) & inform worker protection strategies with the integrated pSIF AI Advisor™



Powerful Workflow Connections

Connect Benchmark Gensuite Incident Management with Benchmark Gensuite Concern Reporting, Initial Injury Reports and ActionTracking System to manage the entire incident management process from start to finish.

Integrated Reporting

Gain enterprise-wide insights across environmental, health, safety, quality, sustainability, & security functions with built-in reports to identify leading and lagging safety indicators, track and manage incident data collection and send system-generated incident notifications for site-wide accountability and visibility.

GPS Incident & Event Tracking

Pinpoint GPS coordinates of incidents and events that occur in field operations through intelligent mapping capabilities.

What are people saying about Benchmark Gensuite Incident Management?

"Event reporting in particular, and the ability to flag high and potentially high severity incidents, has resulted in incident visibility and detailed reporting parity, which we didn't have with our previous system, and a confident reassurance that lessons learned and actions to mitigate future recurrences are being documented and built upon."

- EHS Manager & Benchmark Gensuite Subscriber

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 Image: Comparison of the state of the



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