

# CASE MANAGEMENT IS HERE



You have access to a dedicated team designed to help make it easier to do business with Transamerica. Our dedicated Case Management group provides proactive, specialized support for all pre-issue needs to help you place more policies, faster.

**The Premier Services Group (PSG) team is still available to help PSG members as a single point of contact for pre-issue and post-issue support.**



**4-HOUR**  
response time

for inquiries received  
during normal  
business hours



## CASE MANAGEMENT BENEFITS

- Proactive outreach throughout the case life cycle — submission through policy delivery and all points in between — to ensure timely case placement
- Single case manager and personalized attention through resolution
- Streamlined communications on behalf of New Business, Underwriting, and Licensing and Commissions
- Guaranteed response time within four hours (during regular business hours)

**For Agent Use Only. Not for Use With the Public.**

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