

# CASE MANAGEMENT IS HERE



You have access to a dedicated team designed to keep your business running strong and growing. Transamerica’s dedicated Case Management group provides proactive, specialized support for all pre-issue needs to help you place more policies, faster.



**4 HOUR**  
response time

for inquiries received during normal business hours

**Email:** [TANCaseManagement@transamerica.com](mailto:TANCaseManagement@transamerica.com)

**Call:** 410-223-4485, option 5

**Hours:** 9 a.m. – 8 p.m. ET

**CHRIS WARD | SUPERVISOR**  
**BRI WILLIAMS | SUPERVISOR**

## CASE MANAGEMENT BENEFITS

- Proactive outreach throughout the case life cycle — submission through policy delivery and all points in between — to ensure timely case placement
- Single case manager and personalized attention through resolution
- Streamlined communications on behalf of New Business, Underwriting, and Licensing and Commissions
- Guaranteed response time within four hours (during regular business hours)

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