

#### **BOOST HOW YOU SELL**

For successful agents in the field, efficiency is the name of the game. That's why we're turbocharging your business with a fully digital application and policy eDelivery experience for *Transamerica Financial Foundation IUL*® (FFIUL) on iGO® e-App.

Illustration printing, in-person signing, and mail delays are now a thing in the past. Write and submit applications at a quicker pace, get more policies delivered electronically, and receive advanced commissions faster with our improved selling experience — no matter how you sell, in person or virtually.

	THE OLD WAY	THE NEW WAY
ıllı Illustrations	<ul> <li>You were unable to digitally sign illustrations</li> <li>Illustration had to be printed and signed in person by you and your client</li> <li>Signed illustration had to be scanned and uploaded on agent portal after e-App submission</li> </ul>	<ul> <li>Save illustration PDF and attach it within the iGO e-App</li> <li>You and your client electronically sign the illustration and application in a single process</li> <li>Electronically sign and submit illustration when a revised illustration is needed at policy delivery</li> </ul>
Outstanding Requirements	Outstanding new business forms were not provided — you had to locate them yourself on the agent portal	Outstanding new business forms delivered to your inbox
eDelivery	When there were outstanding illustration requirements, the system automatically switched over to policy print and contract mailing	Expanded policy eDelivery availability for faster case placement and commissions
Policy	Multiple illustrations were included and combined with the bound section of the policy	One illustration separate from the bound policy for easier review



#### YOUR NEW STREAMLINED PROCESS





## Policy approved as applied

No illustration delivery requirement, which means faster placement and commissions

## Providing an illustration at time of submission



Run illustration in myTransWare<sup>SM</sup>



Download & save PDF



3. Upload to client's iGO e-App



4. Agent and client sign e-App with illustration

## Providing a revised illustration when policy is approved other than applied



 Run Illustration in myTransWare, check "Revised Illustration" under options tab



Download & save PDF



3. Upload revised illustration to agent portal (within 10 days)



4. Client digitally signs with DocuSign during policy eDelivery



## No illustration provided?

- Policy issues with a generic illustration
- Sign on delivery will be required



## **eDELIVERY QUICK TIPS**

- 1. The first time an agent receives an eDelivery notification email, they will be prompted to create a DocFast® account for their Transamerica policies. Note: DocFast is the policy eDelivery platform provided by iPipeline®.
- 2. All eDelivery email notifications are sent to the policy owner and the agent listed to receive communications.
- 3. Any required actions within the eDelivery email must be completed by both the agent and owner within 15 calendar days.
- 4. If the required actions are not completed within 15 calendar days, the policy will be printed and mailed.

#### CASES THAT ARE NOT ELIGIBLE FOR eDELIVERY:

- New York, Guam, Puerto Rico, or Virgin Islands
- Non-person owner types, such as organizations and trusts, or multiple owners
- Insured or owner is not a U.S. resident
- Insured is a juvenile
- Insured and/or owner email address is missing
- Insured and/or owner SSN is missing

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