

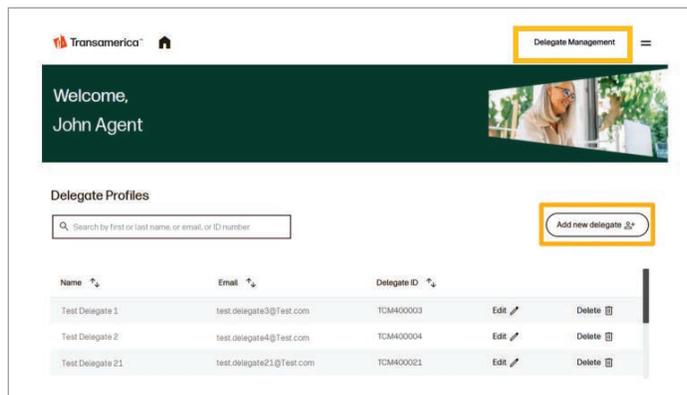
How to assign delegates to Agent Home



Follow these steps for easier business management

1. Adding a delegate

A. Under Delegate Management, click on “Add New Delegate”



B. To search for an existing or add a new delegate:

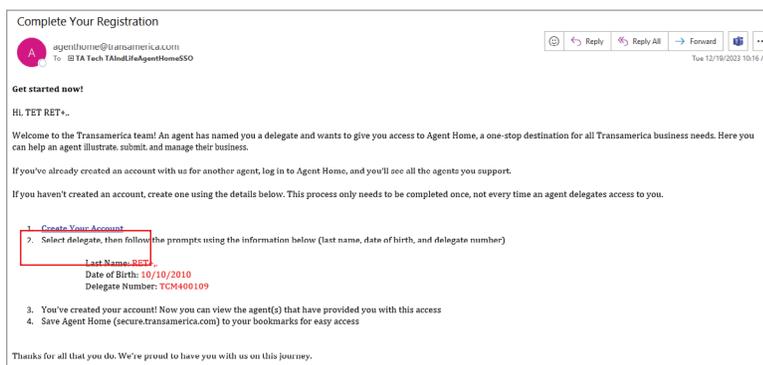
i. To search for an existing delegate: Search using Delegate ID, first name, last name, date of birth, ZIP code, email, and/or phone number. If your delegate exists, their name will populate on the existing list.

ii. Add a new delegate: Click **“Add New Delegate,”** then enter the identifying information

C. You can also provide and update entitlements while adding or updating a delegate.

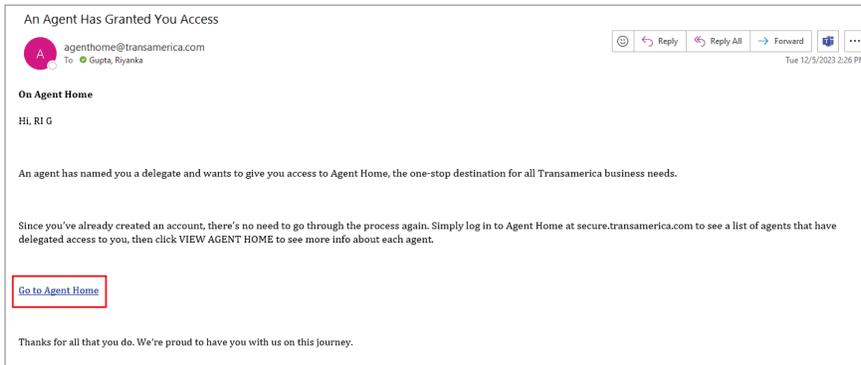
D. If a delegate is no longer with your organization, you can remove the delegate from your assigned list.

2. Once you add a new delegate, the delegate will receive an email to register, which includes all the necessary information and a secure link to create your account and register for Agent Home access.

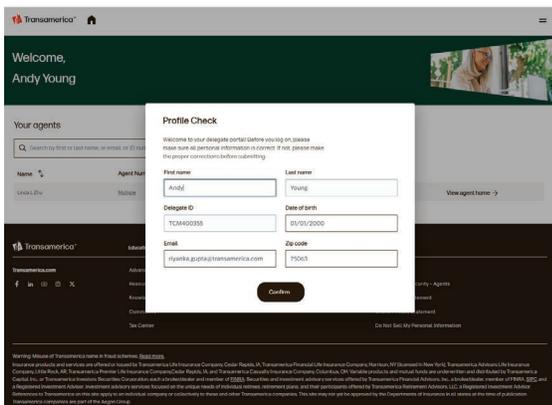


- The link will take the new delegate to a page within Agent Home where they can create an account.

- After registering with Agent Home, the new appointed delegate will receive an email similar to the one below with a link to Agent Home.



- When the delegate logs into their account for the first time (after registration), they'll need to confirm all their identifying information.



- When logged into their account, the delegate can view the associated list of agents and access their book of business based on the entitlements.



For any questions, please contact the national sales desk at 800-322-3796, option 6