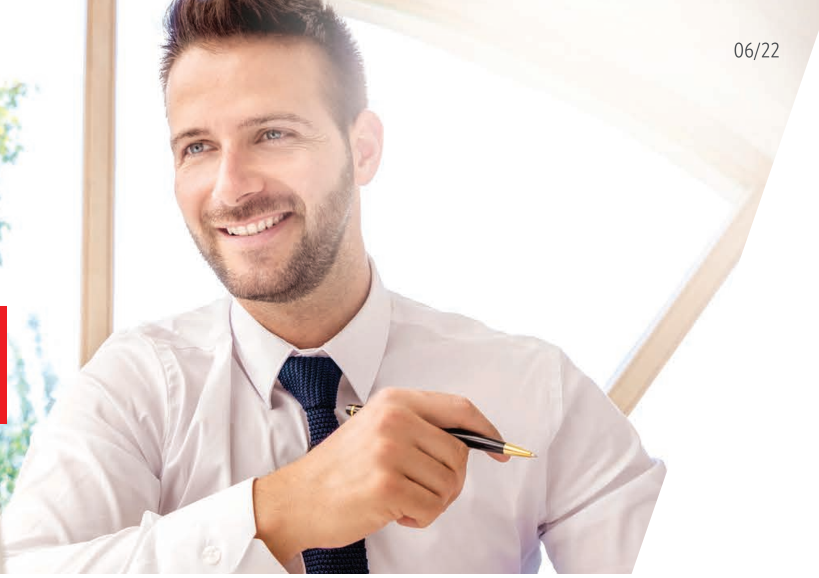
INTRODUCING THE TRANSAMERICA CUSTOMER PORTAL

EASY START GUIDE



Creating an account is simple! We'll walk you through a few steps to get you set up.

GETTING STARTED

Establishing your online profile is key in managing your annuity on a regular basis. Our convenient and secure website provides the 24/7 access you need.

CREATE ACCOUNT

1. Go to transamerica.com and click CREATE ACCOUNT
2. Click Individual
3. Click Annuities
4. Starting on the Create Your Account Page, follow these steps:
   - Enter your Social Security number with no dashes.
   - To help us protect your information, please enter the CAPTCHA code in the space provided.
   - Click SUBMIT
   - Enter the required information: username, password, re-enter password, first and last name, date of birth, primary email address, re-enter primary email address. Optional fields include: mobile phone number (and re-entering mobile phone number).
   - Click SUBMIT
   - Verify your identity by answering questions about yourself.
   - Choose whether you want the Security Validation Code to go to your email or as a text to your mobile phone.
   - Enter the Security Validation Code from your text message or email and submit.
   - Enter an alternate email address, if desired. Then set up 3 security questions. Each answer needs to be unique.
   - Click SUBMIT
   - Check the boxes agreeing with the Terms and Conditions as well as the Consent to Do Business Electronically.
   - Click FINISH AND GO TO MY ACCOUNT

RETURNING VISITORS

After you create an account, the shorter login process will let you monitor activity in just a few clicks. You'll be in control. It's that easy to stay connected to your annuity's daily performance.

LOG IN

Log in faster by going directly through our annuity portal.

1. Go to secure.transamerica.com
2. On the Login page, enter your username and password.
3. Click LOGIN
4. Find the policy you want to review and select DETAILS

YOU'RE ONLINE

Now that you've logged in, you will see the **My Products** page. Scroll down the **Account Details** page to review important information such as **Policy Value** and **Death Benefits**. To review Beneficiaries, go to the **Policy Overview** page.

Looking for something specific? To access your Transaction History click **Transaction History**. To locate **Fund Performance** and **Subaccount Values**, click the drop down menu titled **Manage Allocations**.

Website Technical Support

Monday through Friday, 9 a.m. – 7 p.m. ET

CALL
1-877-717-8858

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