

Case management is here

You have access to a specialized team designed to keep your business running strong and growing. Transamerica's dedicated Case Management group provides proactive support for all pre-issue needs to help you place more policies, faster.



Case management benefits



Proactive outreach throughout the case life cycle – submission through policy delivery and all points in between – to ensure timely case placement



Single case manager and personalized attention through resolution



Streamlined communications on behalf of New Business, Underwriting, and Licensing and Commissions



Guaranteed response time within four hours (during regular business hours)

4-hour response time

for inquiries received during normal business hours

Email:

mocasemanagement@transamerica.com

Call:

800-451-7586, access code 8556331

Hours:

9 a.m. – 7 p.m. ET for term and IUL policies

9 a.m. – 6 p.m. ET for final expense and whole life policies

Lisa Wendling | Supervisor

Ryan Hinderliter | Supervisor

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