

CASE MANAGEMENT IS HERE



You have access to a dedicated team designed to keep your business running strong and growing. Transamerica's dedicated Case Management group provides proactive, specialized support for all pre-issue needs to help you place more policies, faster.



4 HOUR
response time

for inquiries received during normal business hours

Email: bgacasemanagement@transamerica.com

Call: 800-451-7586, access code 7555003

Hours: 9 a.m. - 8 p.m. ET

DENEASHA GATLIN | SUPERVISOR

CASE MANAGEMENT BENEFITS

- Proactive outreach throughout the case life cycle — submission through policy delivery and all points in between — to ensure timely case placement
- Single case manager and personalized attention through resolution
- Streamlined communications on behalf of New Business, Underwriting, and Licensing and Commissions
- Guaranteed response time within four hours (during regular business hours)

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