

Case management is here

You have access to a dedicated team designed to keep your business running strong and growing. Transamerica's dedicated Case Management group provides proactive, specialized support for all pre-issue needs to help you place more policies, faster.



Case Management benefits

-  Proactive outreach throughout the case life cycle – submission through policy delivery and all points in between – to ensure timely case placement
-  Single case manager and personalized attention through resolution
-  Streamlined communications on behalf of new business, underwriting, and licensing and commissions
-  Guaranteed response time within four hours (during regular business hours)

4-hour response time
for inquiries received during normal business hours

Email:
dmcasemanagement@transamerica.com

Call:
800-774-3073, access code 7771234

Hours:
9 a.m. – 8 p.m. ET

Deneasha Gatlin | Supervisor
Anita Sabia | Supervisor