

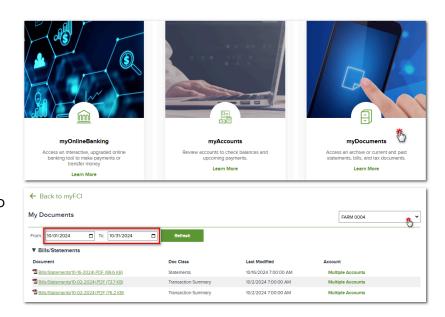
How to look up

## **BILLS & STATEMENTS**

Bills and Statements are available in two places - within myFCI under myDocuments and within myOnlineBanking under the Statements tab.

## myDocuments View

- On the homepage of myFCI, select the myDocuments tile in the top row.
- Change the dates to retrieve documents from a specific date range.
- Select Refresh.
- NOTE: Documents are organized by customer number. If you have access to multiple customer numbers, use the dropdown menu in the upper right corner to switch between customer numbers.



## myOnlineBanking View

- Select the **Statements** tab on the left navigation menu.
- Select an account from the Select an Account dropdown menu.
- Select the **Date** from the dropdown menu (this will also display the description of the available document types).
- Choose Download Document or View and Print Document.
  - Download Document will prompt you to select a location to save the document to without displaying the document.
  - View and Print Document will allow you to view the document before printing or downloading the document.



