



Lachat BD46/BD40 Block Digestor Bench Service Partnership

Your Lachat **BD46/BD40 Block Digestor** Bench Service Partnership (BSP) provides full coverage for maintenance and repair at the Hach Service Center. As needed, call your Hach Technical Support Team for assistance using the priority support number included with your partnership documentation. If repair is required, you will be given instructions on how to send the unit to the Hach Service Center.

Once instruments are on a service plan, there is no need for additional POs throughout the year. All instrument services are covered and are arranged through Hach's convenient return process.

Your Lachat **BD46/BD40 Block Digestor Bench Service Partnership** provides the following:

- Annual preventative maintenance and certification service
- Full coverage for instrument repairs
- Priority service with five-business-day turnaround time
- Free loaner instrument
- Free return shipping upon completion of service
- Unlimited, priority Hach technical support

Maintenance/Verification of Instrument Performance

- Perform limited instrument cleaning
- Evaluate any error conditions
- Verify instrument operating voltages
- Verify temperature is within specifications

Repairs

- Repair service as needed, with all parts and labor costs included
- Abuse, neglect, and acts of God not covered

Reporting

- Hach Service Report with complete documentation of service performed and measurements/readings