

Premium Plus Service Program



The Premium Plus Service Program provides full coverage for instruments up to eight years old. This is the ideal option if you value on-site service and are looking for an all-inclusive plan with a fixed annual cost.

Benefits

- Ensures maximum instrument uptime & peak performance
- Peace of mind that critical service is done right
- Prevents issues & extends instrument life
- Eliminates unplanned service expenses
- Maximises time for other priorities
- Immediate resolution to most issues over the phone

Service Plan Highlights

- On-site maintenance, calibration, and certification service according to the specific instrument requirements
- Advanced maintenance leverages tools and in-depth diagnostics exclusive to Hach® Service
- Full coverage for on-site or central repairs
- Priority breakdown response time
- Travel and shipping costs included

Establish - Extend - Elevate - Performance

ESTABLISH PERFORMANCE	Commissioning	
	Calibration/Certification	✓
EXTEND PERFORMANCE	Routine Maintenance	✓
	Repair	✓
ELEVATE PERFORMANCE	Advanced Maintenance	✓
	Remote Monitoring	
PARTS INCLUDED	Wear Parts	✓
	Spare Parts	✓
SERVICE LOCATION	On Site	✓*
	Hach Service Centre	

*Specific instruments must be shipped to the Hach Service Centre for repair.

One-year term is standard. Premium Plus Service Program is not available for all Hach instruments in all regions, nor for instruments older than 8 years. Consult your local Hach Sales or Service representative to discuss availability.