



**Filtertrak 660sc
Bench Service Partnership**

Your Hach **Filtertrak 660sc** Bench Service Partnership (BSP) provides: All-inclusive parts and one preventative maintenance service performed by a Hach Service Technician. The BSP Partnership also includes all bench service activities authorized by the Hach Technical Support Team and a special priority toll free number that will be included with your Partnership documentation.

During the preventative service, the Hach Service Technician will complete:

Verification of Instrument performance/Maintenance

- Perform limited instrument cleaning
- Review and evaluate user programmed parameters
- Evaluate all instrument alarm and warning conditions (internal to your Hach instrument)
- Verify instrument operating voltages
- Adjustment of detector gain settings
- Inspect the laser assembly and perform limited instrument cleaning
- Calibration via calibration kit and/or calibration verification with NIST Formazin Standards
- Setting baseline for VQC (Verification Quick Check) if available from customer
- Verify software version and update as necessary

Repairs

- Perform required repair service including parts and labor as necessary
- The instrument will go to the head of the bench repair queue.
- Abuse or Acts of God not covered.

Reporting/Certificate of Performance

- Provide Hach Service Report with complete ISO 9001-2008 documentation of service performed and measurements/readings.
- Issue Certificate of Instrument Performance for each instrument that successfully passes final testing.