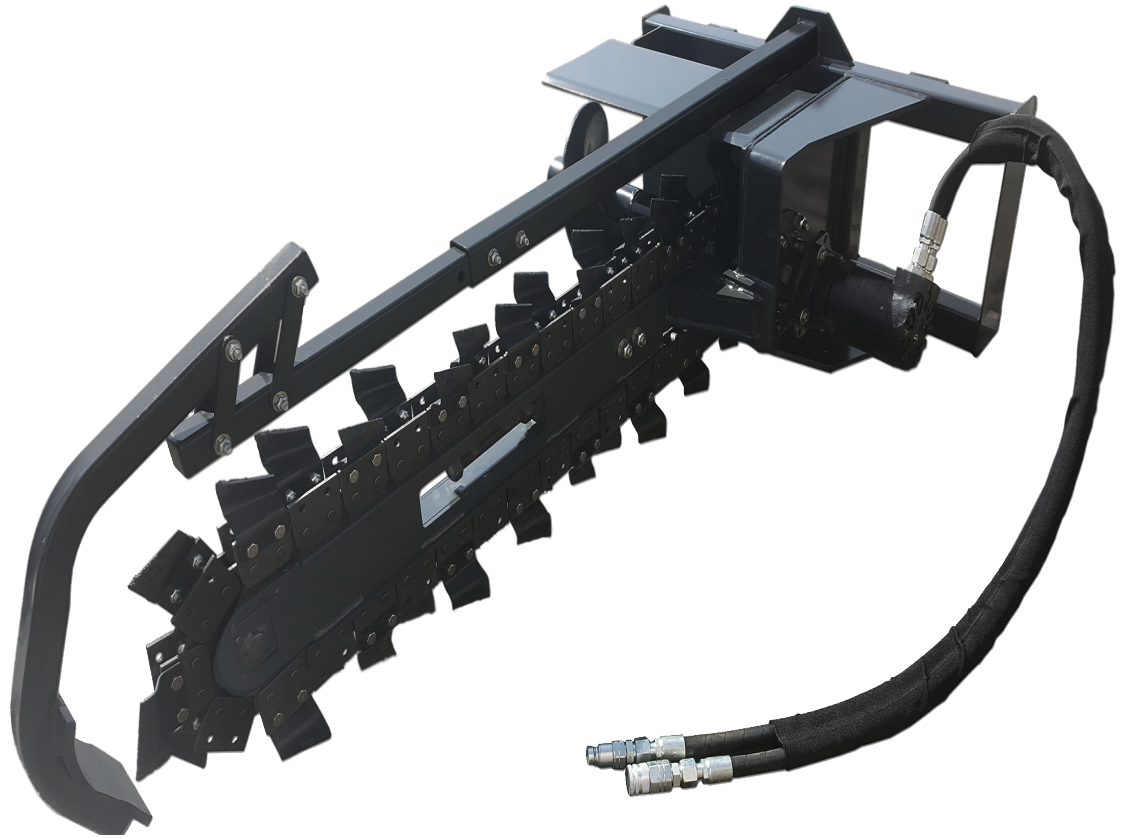


XTREME TRENCHER



MODEL SERIES

XTRENCH36

XTRENCH48

SAFETY RULES | OPERATING INSTRUCTIONS | MAINTENANCE PROCEDURES

Record product information below.



MODEL

SERIAL

www.cidattachments.com

336-859-2002



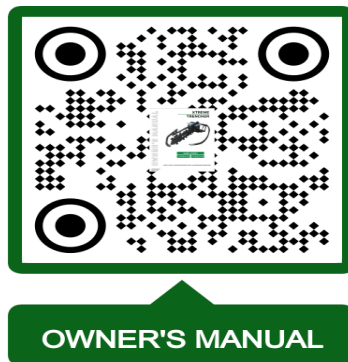
PURCHASE DATE:

DEALER NAME:

ADDRESS:

PHONE NUMBER:

Register this product at www.cidattachments.com.



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XTRENCHMAN01 / FIRST EDITION / JANUARY 2022

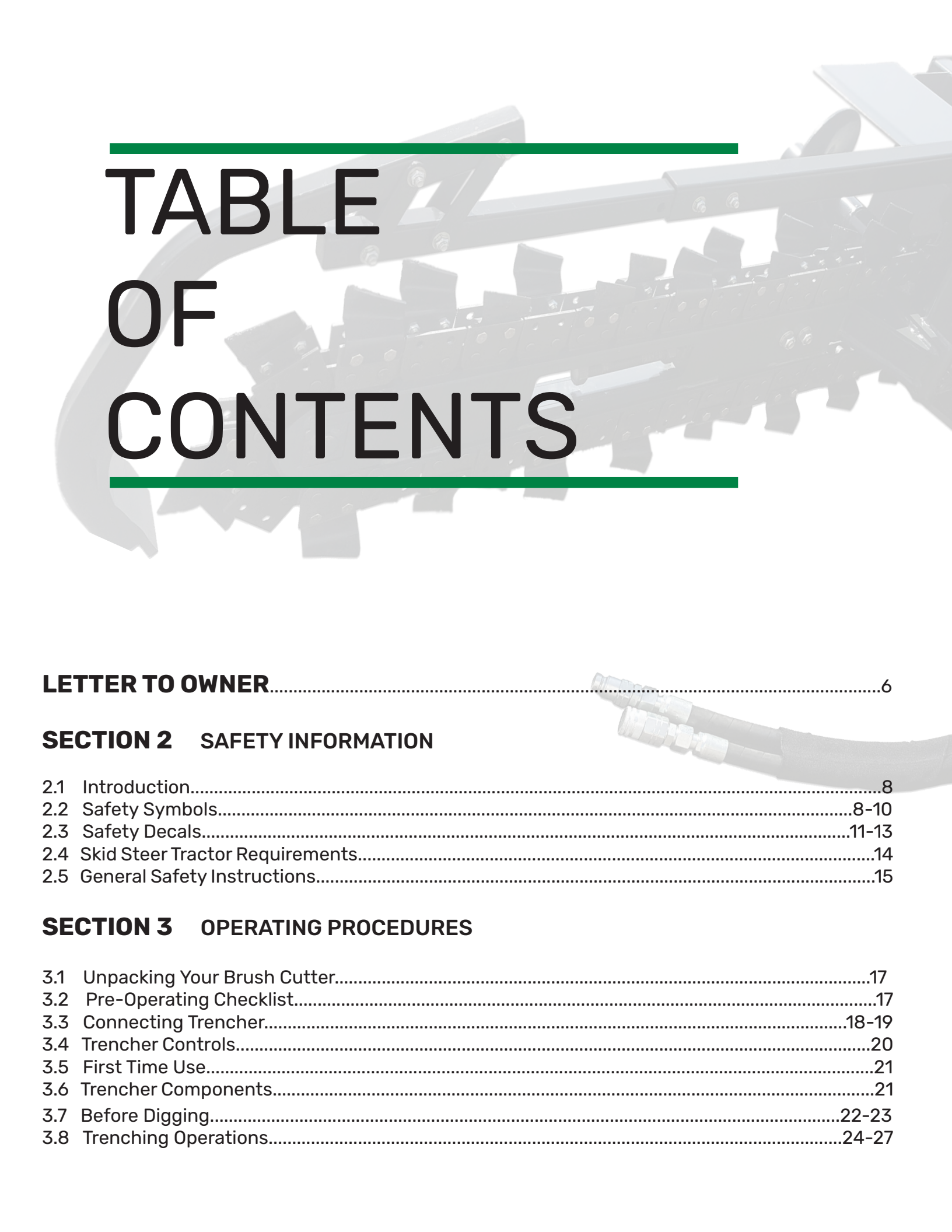


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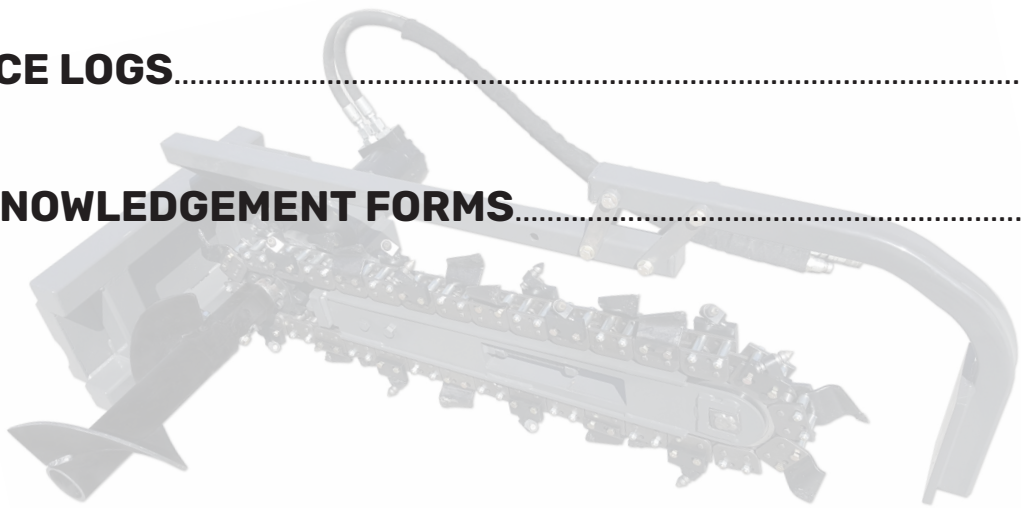
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THANK YOU

Dear Owner:

We appreciate your business and thank you for choosing Construction Implements Depot, Inc. as your provider of quality skid steer attachments. We are committed to providing you with a heavy duty product that will provide years of satisfaction and safe operation.

This manual will provide instructions on how to safely operate and maintain your Xtreme Trencher. All users must read and understand this manual before operating this machine. Upon reading this manual, all users should sign the "Safety Acknowledgement Form" at the end of this manual. Store this manual in the document canister attached to this machine.

Please record your model and dealer information on the inside front cover. You will be asked to provide this information when ordering parts or requesting service. If you need more information on this product, contact your local dealer or visit www.cidattachments.com.

Sincerely,

The CID Team
Construction Implements Depot, Inc.



A decorative border made of red diagonal hatching surrounds the entire page content.

SECTION 2

SAFETY INFORMATION

2.1 Introduction

The following terms are used interchangeably throughout this manual.

Term	Alternate Terms Used
Xtreme Trencher	implement, attachment, product, machine, trencher
Skid Steer	skid steer loader, skid steer tractor, loader, prime mover
Operator	user, personnel

The Xtreme Trencher is designed and manufactured with safety in mind. However, improper use and operator error can result in death or serious injury. It is important that you read and fully understand the safety instructions and operating procedures in this manual before operating this trencher. Accident prevention is a combination of good judgement, common sense, awareness and proper training!

BEFORE you operate this trencher:

1. KNOW how to safely operate your skid steer loader.
2. READ and UNDERSTAND the safety instructions and operating procedures contained in this manual.
3. ACKNOWLEDGE your understanding of all safety instructions presented in this manual by signing the "Safety Acknowledgement Form" at the end of this manual.

Although every effort has been made to ensure a safe product, every possible circumstance that could pose a potential hazard cannot be anticipated. The safety warnings in this manual and on this product, are therefore not all-inclusive.

In addition to the safety messages presented in this section, you must also read and understand the safety messages presented in the other sections of this manual.

2.2 Safety Symbols

This manual and decals on this machine use safety symbols, pictograms and color coded signal words to alert you to potential hazards that may cause death or severe injury if a safety instruction is ignored. Become familiar with the following symbols.



SAFETY ALERT SYMBOL - This symbol is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

Hazard Classifications

Hazards are identified by the "Safety Alert Symbol" and followed by the signal word "DANGER", "WARNING", or "CAUTION".



Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury. This signal word is limited to the most extreme situations.



Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.



Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.



Indicates a situation which may cause damage to equipment or property. Messages are not related to personal injury.


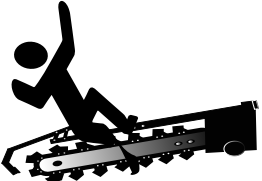






Indicates specific safety-related instructions or procedures.

2.2 Safety Symbols Cont.

SAFETY PICTOGRAMS

Pictograms are graphic symbols meant to alert you of a potential hazard. Read and understand the hazard description for each of these symbols.

Pictogram	Description
	ROTATING AUGER HAZARD: Keep clear of machine while running to prevent death or serious injury from pinching of moving parts.
	LEG OR FOOT ENTANGLEMENT: Keep clear of digging chain. You could be seriously injured or killed if you contact this chain while it is in motion.
	OPERATING MANUAL: Operators must read and understand the safety instructions in the operating manual to prevent death or serious injury.
	EYE PROTECTION & CARDBOARD: Operators and Maintenance personnel must wear proper eye protection and use cardboard or wood to investigate hydraulic leaks to prevent death or serious injury from being injected with high pressure hydraulic fluid.
	HIGH PRESSURE FLUID INJECTION HAZARD: Operators and Maintenance personnel must not place fingers or hands directly over a hydraulic leak to prevent death or serious injury from being injected with high pressure hydraulic fluid.
	FLYING DEBRIS HAZARD: ONLY operate this machine using a skid steer that has a shatter proof cab to prevent death or serious injury from objects being thrown. Bystanders and operators could be killed or injured by flying rocks and/or other debris.

2.3 Safety Decals

The safety decals affixed to this machine are in place to keep you safe. DO NOT ignore these decals. Ensure that none of the safety decals are missing from the machine. Read and understand each decal's safety message. (see pages 12-13 for decal locations)

Safety Instructions

- ▲ Decals must be kept clean and legible at all times.
- ▲ Operators must inspect the machine for safety decals.
- ▲ Replace missing, worn or damaged decals immediately.
- ▲ Use care when cleaning the machine. When using a hot pressure washer make sure water jet is not too close to the decal as this may cause the decal to peel.
- ▲ When replacing parts, be sure safety decals are in place prior to using the machine.
- ▲ Make sure metal surface is dry and free of dirt and grease before applying a new decal to this machine.

Figure 2.3 Safety Decal Locations

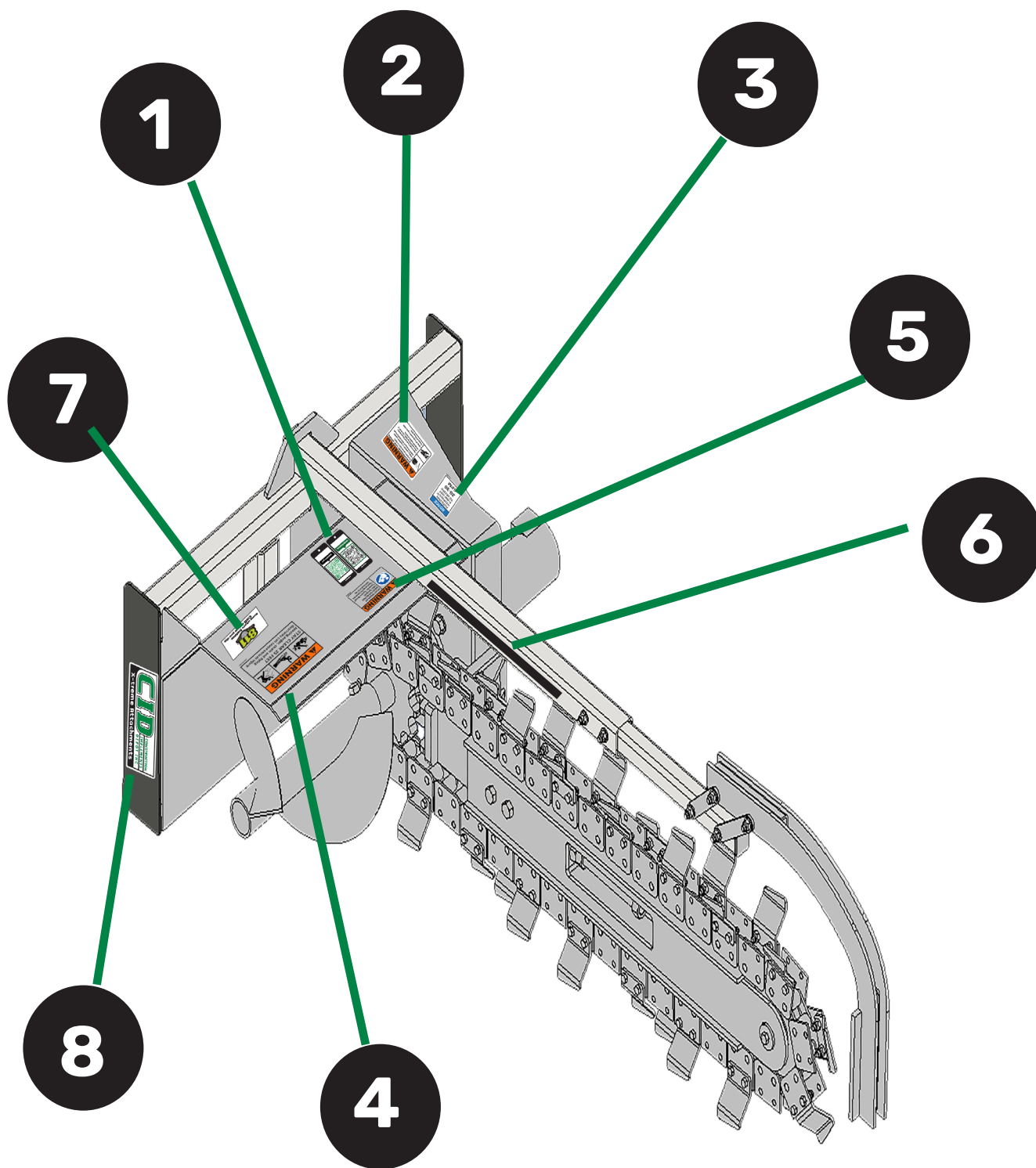


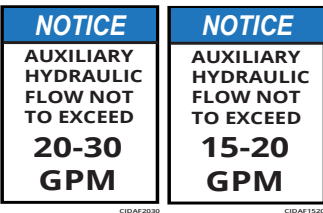







Figure 2.3 Safety Decal Locations Cont.

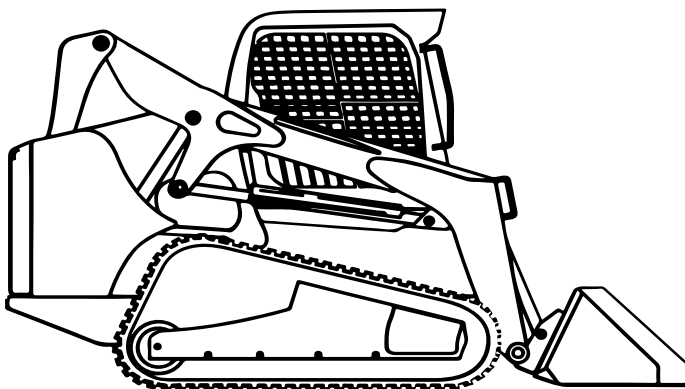
REF	DESCRIPTION	LABEL	QTY
1	SCAN TO VIEW OWNER'S MANUAL & WARRANTY INFO QRS CODE LABEL (CIDQRSTR01)		1
2	HIGH-PRESSURE FLUID HAZARD WARNING LABEL (CIDHPFH1)		1
3	AUXILIARY HYDRAULIC FLOW NOT TO EXCEED NOTICE LABEL **WHEN ORDERING CHOOSE THE PROPER DECAL FOR YOUR MODEL		1
4	STAY BACK 25 FEET AUGER, CHAIN, FLYING DEBRIS WARNING LABEL (CIDTRSC2501)		1
5	DO NOT OPERATE MACHINE BEFORE READING OWNER'S MANUAL WARNING LABEL (CIDMAN01)		1
6	STAY BACK 25 FEET WARNING LABEL (CIDSB25FT)		2
7	811 CALL BEFORE YOU DIG LABEL (CID811)		1
8	CID LOGO DECAL * NOTE: NON-SAFETY DECAL		2

2.4 Skid Steer Loader Requirements



Ensure your skid steer loader is in good operating condition. Follow the operating instructions found in your skid steer operator's manual. Failure to do so could result in minor or moderate injury.

A skid steer equipped with tracks (COMPACT TRACK LOADER) will provide superior stability while using the Xtreme Trencher.



2.5 General Safety Instructions

Below are general safety instructions that relate to the overall operation and maintenance of this machine. It is important that you read and understand each message to prevent serious injury or death.

- ⚠ ALWAYS watch for overhead power lines.
- ⚠ DO NOT place hands or feet near the chain while in operation.
- ⚠ DO NOT allow this machine to contact buildings, utilities, large rocks or tree stumps or you may lose control of the skid steer loader.
- ⚠ DO NOT allow riders on the skid steer loader or on this attachment.
- ⚠ NEVER use drugs or alcoholic beverages while operating or servicing this machine.
- ⚠ ALWAYS operate this attachment during daylight or well-lit areas.
- ⚠ KNOW the location of underground cables, electrical lines, water lines, etc.
- ⚠ To prevent the skid steer loader and implement from rolling forward, stop the engine and set the parking brake when exiting the skid steer loader.
- ⚠ Inspect implement for missing or loose hardware prior to using this machine.
- ⚠ DO NOT allow children to play on or around this equipment at any time. Store this implement in an area not frequented by children.
- ⚠ ALWAYS wear the proper personal protection equipment while operating or servicing this machine. NEVER operate or service this machine with bare feet, sandals, or other light footwear.
- ⚠ ALWAYS use eye protection while operating or servicing this machine.
- ⚠ DO NOT speed! Keep your driving speed between 2 and 5 mph.

SECTION 3

OPERATING PROCEDURES


3.1 Unpacking Your Trencher

Your attachment arrives from the factory strapped to a wood pallet, and requires no final assembly. Use a pair of tin snips to remove the steel strapping.

CAUTION

Shipping straps are under great tension, and could lash out uncontrollably when cut causing injuries to your body. Keep bystanders away and wear safety glasses and gloves while removing the straps.

3.2 Pre-Operating Checklist

Pre-Operating Checklist	
	Task
<input type="checkbox"/>	Trencher is securely attached to the skid steer loader.
<input type="checkbox"/>	Hydraulic hoses are connected and locked to the skid steer hydraulic couplers with no signs of hydraulic oil leaks present.
<input type="checkbox"/>	Chain is attached with proper tension.
<input type="checkbox"/>	Safety labels are present and legible.
<input type="checkbox"/>	Call 811. Know what's below before you dig.
<input type="checkbox"/>	The area of operation is clear of bystanders and any obstacles that could damage the equipment or cause injury to the operator.
<input type="checkbox"/>	The operator is of good health and not under the influence of any mind altering substances or alcohol.

3.3 Connecting Trencher

Consult your skid steer operator's manual for specific instructions on how to connect your attachment to your skid steer loader.

General Attachment Method

1. Make sure the hydraulic lines are clear from the front side of the trencher's attachment plate and that the locking pins on the skid steer mounting plate are retracted.
2. Drive forward and place top of skid steer mounting plate under the attachment mounting flange. See Figure 3.3a below.
3. Slowly raise and tilt back the skid steer mounting plate until the trencher attachment plate rests flat against the skid steer mounting plate.
4. Activate your skid steer's lever lock switch to engage and lock the pins into the flange slots of the trencher's attachment plate. If your skid steer does not have this switch, push the latch handles down until you can see the lock pins extend into the attachment flange. See Figure 3.3b on next page.

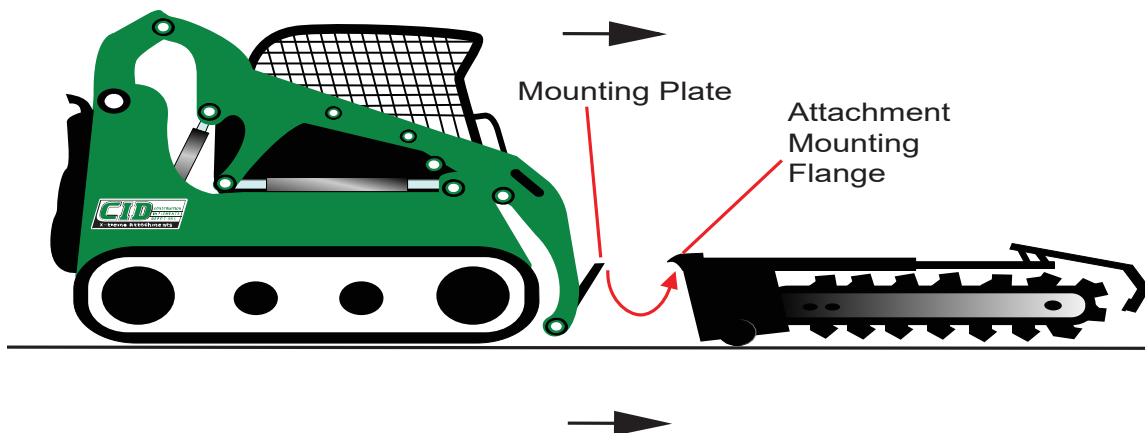


Figure 3.3a Skid Steer Mounting Plate to Attachment Mounting Flange

3.3 Connecting Trencher Cont.

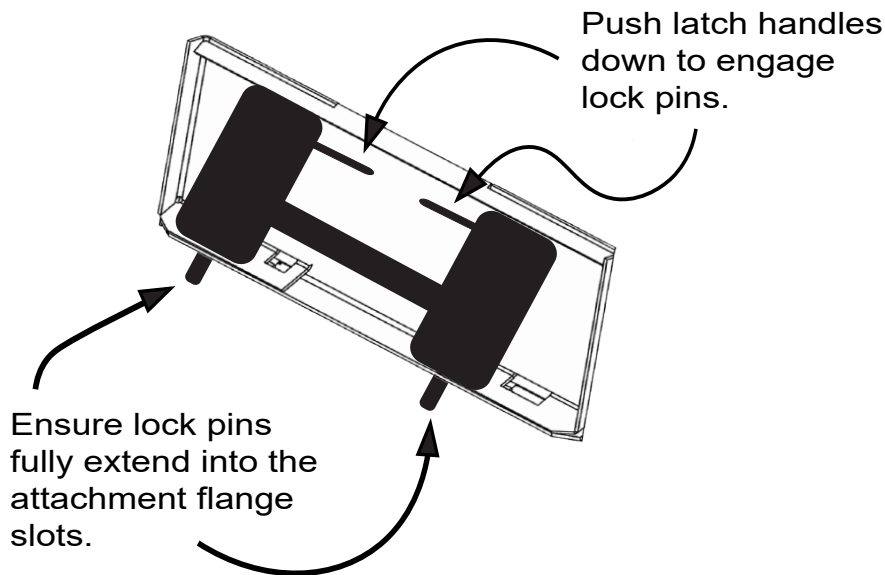


Figure 3.3b Lock Pins Engaged

NOTICE

To keep contaminants from entering the hydraulic system; wipe off any dirt or dust from the male or female hydraulic flat face couplers with a clean rag before attaching hoses.

5. Connect the attachment hydraulic hoses and the case drain hose to the auxiliary supply couplers located on your skid steer loader lift arm.

NOTICE

Check that the hydraulic hoses are locked into the skid steer couplers before starting trencher.

3.4 Trencher Controls

WARNING

Review the “Controls” section of your skid steer owner’s manual before operating this trencher. Be familiar with the function of all controls to prevent a serious injury or death.

The Xtreme Trencher is controlled using the appropriate controls on your skid steer loader.

SKID STEER CONTROL ACTION	TRENCHER ACTION
Push Right Joystick Forward (lower lift arms) Pull Right Joystick Backward (raise lift arms)	Raises and Lowers
Roll Right Joystick Left / Right	Tilts Up and Down
Counter Rotate Tires Left / Right	Moves Left and Right
Activate Auxiliary Hydraulics	Chain Rotates
Increase / Decrease Throttle	Chain Speed Increases / Decreases

3.5 First Time Use Procedure

NOTICE

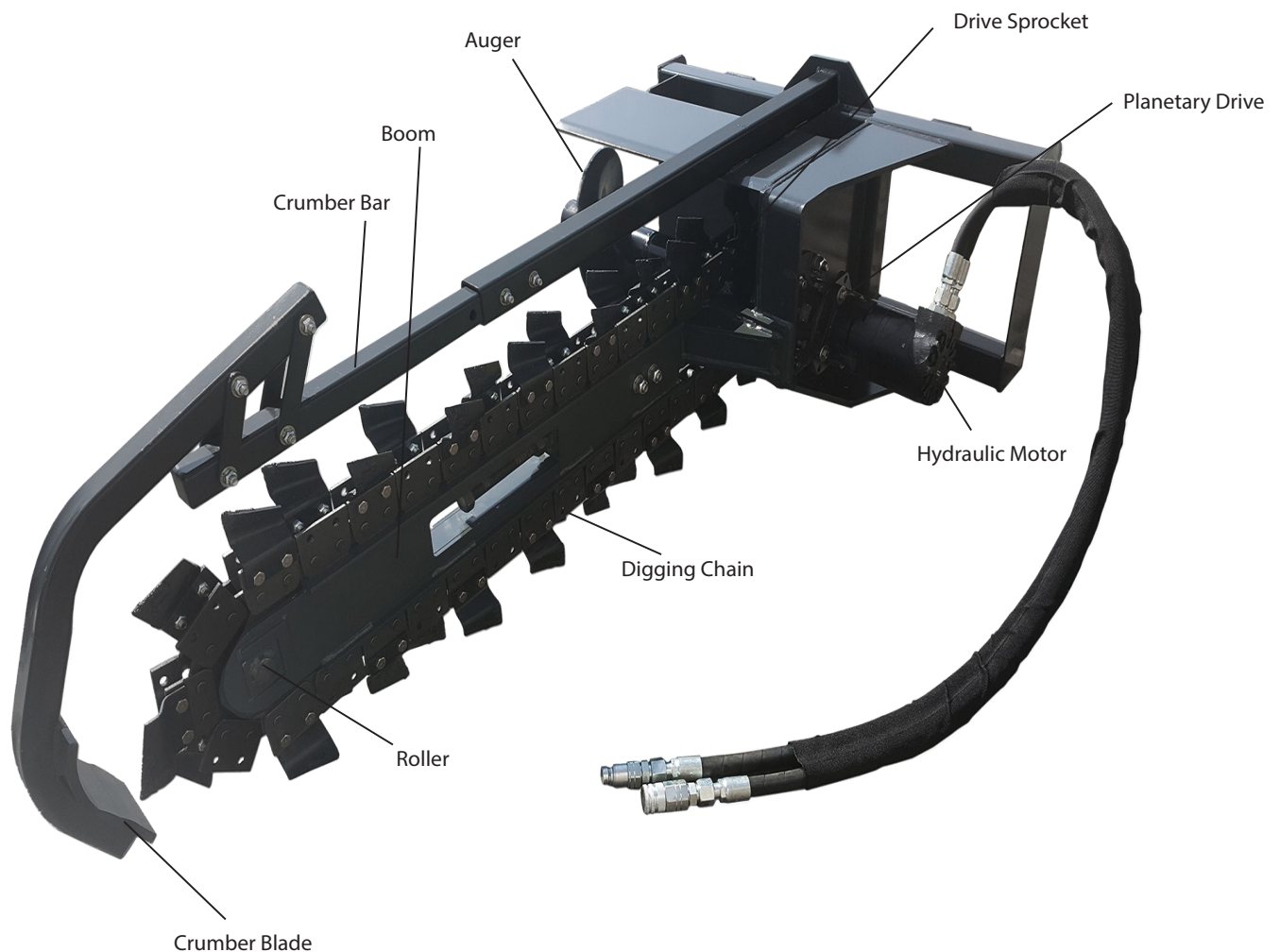
Before operating the trencher, check the skid steer’s hydraulic oil level and add oil if necessary.

After starting skid steer, lift attachment 12 inches off the ground surface:

3.5 First Time Use Procedure Cont.

1. With the skid steer engine RPMs just above idle, activate the skid steer's auxiliary hydraulic system.
2. Allow the trencher to run for 30 seconds to purge air from the system, then turn off hydraulic flow.
3. Lower the trencher to ground level, set parking brake, shut off the engine and exit the operator's compartment.
4. Check the skid steer's hydraulic oil level, add oil if necessary.

3.6 Trencher Components



3.7 Before Digging



You must notify utility companies of your intent to dig or trench by calling 811 or making an online request with your state's 811 center a few days prior to digging or trenching. Visit: <https://call811.com/811-In-Your-State> to connect to your state's 811 center.



**Know what's below.
Call before you dig.**

BEFORE DIGGING CHECKLIST

Mark the perimeter of the area to be excavated with white paint, chalk, or white flags.

Call 811 to have any utilities marked.

Become familiar with the type of soil you will be trenching in and install the proper digging chain.

Observe any obstacles and decide the best begin and end points of the trench.

Secure the work area with barricades and/or caution tape to warn bystanders of the work hazard.

3.8 Trenching Operations

General Operating Tips

- DO NOT use this machine to “push down” trees or remove vegetation.
- Lift the trencher above the ground surface before making any turns.
- Avoid excessive side loading on the trencher.
- Position the trencher in the most vertical position when trenching a curve. Keep the auger at ground level so that dirt spoils are moved away from the trench.
- When starting a trench, reduce the throttle speed to prevent a shock load to the trencher and loader as the teeth contact the soil. Increase the throttle once the digging chain is in the soil.
- Ensure digging chain has the proper tension before each use. (Refer to section 4.4 on page 32 for chain adjustment procedure.)

WARNING

Keep clear of trencher boom while trenching. Contact with the digging chain and teeth while in motion could result in serious injury or death from being entangled or dismembered.

WARNING

Trencher may throw rocks and debris that could cause death or serious injury to bystanders. Do not operate the trencher when bystanders are within 20 feet of this machine.

NOTICE

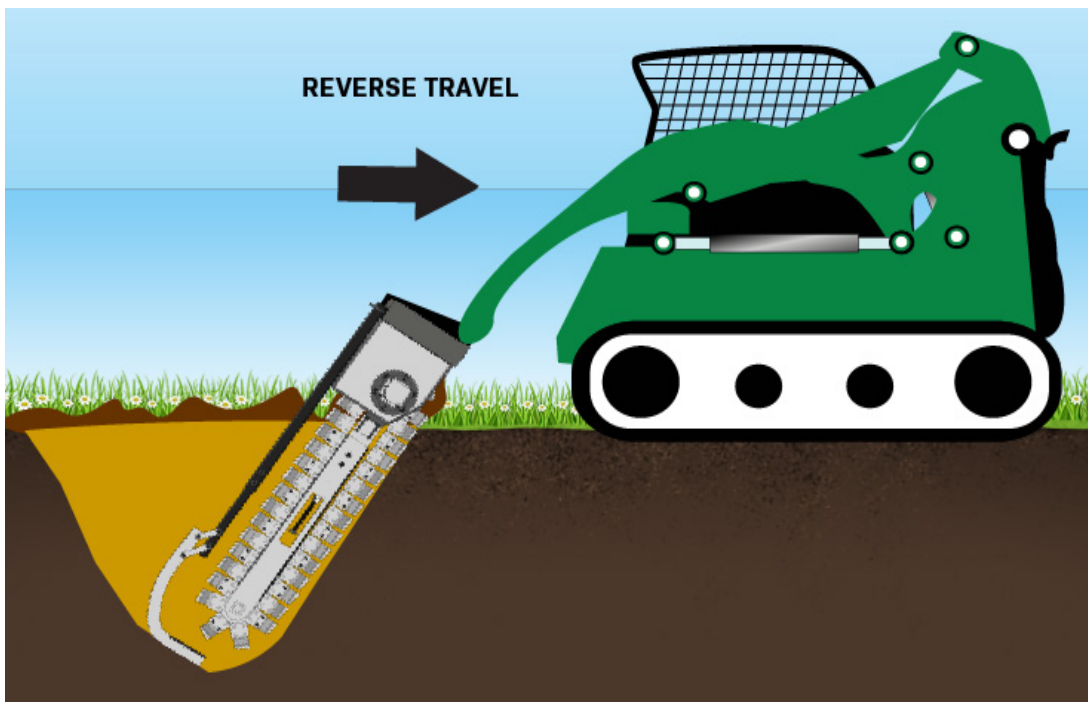
Trenching is always performed with the skid steer loader traveling in reverse.

3.8 Trenching Operations Cont.

STRAIGHT LINE TRENCHES

With the trencher secured to your skid steer:

1. Position skid loader on centerline of trench and 3 foot in front of the desired trench starting point.
2. Raise and tilt the trencher at a 45° angle so that the digging teeth are slightly above ground level.
3. Activate the auxiliary hydraulic system.
4. With half throttle, slowly lower the trencher boom until the Crumber Support rolls back onto the crumber bar.
5. Increase the throttle and continue to lower the digging chain to the desired depth.
6. After reaching the desired depth, slowly drive skid loader in reverse and increase the boom angle to 60°.



3.8 Trenching Operations Cont.

NOTICE

The trencher may stall if the skid steer loader is traveling too fast. Trench at a steady pace to prevent the trencher from stalling. Continual stalling of the trencher can cause the hydraulic oil to become too hot leading to possible pump failure. If the hydraulic oil temp is too hot, turn off the trencher and allow it to cool.

Ending the Trench

When you reach the end of your trench:

1. Continue trenching until the end of the digging chain has moved past the desired end point of the trench.
2. Stop the skid steer and raise the loader arms until the trencher has cleared the trench.
3. Turn off the auxiliary hydraulic system to stop the trencher.
4. Drive skid loader and trencher to next location.

3.8 Trenching Operations Cont.

SECTION 4

MAINTENANCE PROCEDURES

4.1 Maintenance Overview

The maintenance procedures described in this manual should only be carried out by qualified mechanics who have been trained to repair this machine.







Some procedures require special tools and skills to complete. DO NOT attempt to repair or perform service work on this machine unless you have the skills and tools to do so. Contact your local dealer for maintenance and repair services.

NOTICE

Improper maintenance or modifications to the design or performance of this machine will void the warranty. ONLY use genuine CID replacement parts on this machine.

Safety Instructions

Obey the following safety instructions when servicing or repairing this machine.

-  Wear proper Personal Protective Equipment (PPE) while working on this machine, which may include safety glasses, hard hats, steel toe boots, gloves, etc.
-  Wear a welding helmet when welding to protect your eyes, face and neck from flash burn, ultra-violet radiation and heat.
-  Ensure all jack stands, lifts and hoists are in good working condition and have the rated load capacity to support the load.
-  If servicing is performed while the trencher is attached to the skid steer, turn engine off, set parking brake and chock wheels to prevent skid steer from moving.
-  Only perform service work in a well-lit area.
-  Allow the machine to cool down before servicing this machine. Hot oils can burn your skin.

4.2 Maintenance Schedule

The Xtreme Trencher will provide years of dependable service if routine maintenance procedures are performed. The maintenance tasks listed below are based on normal operating conditions. More frequent maintenance may be necessary with intense use or when operating in adverse environmental conditions.

MAINTENANCE TASK	BEFORE EACH USE	WEEKLY	YEARLY
Check skid steer loader hydraulic fluid level. Add fluid as necessary.	X		
Check that all fasteners (nuts, bolts, washers, pins, keepers) are in place and tight	X		
Replace worn or missing teeth or bits.	X		
Inspect and replace any worn, torn, or missing safety decals.	X		
Inspect hydraulic plumbing (hoses and connectors) for damage or leakage. Repair or replace hydraulic items as necessary.	X	X	X
Check condition of chain. Replace as necessary.	X		
Pump No.2 lithium or molybdenum disulfide grease into all grease fittings until old grease is flushed from fittings.	X		X
Change oil in planetary gear box. * Change oil after 50 hours of first time use, then every 1000 hrs or yearly.		X	
Wash Trencher		X	X
Check Trencher for major scratches and dings. Sand and repaint these areas to prevent rust damage. * Use a paint formulated for farm equipment which can be found at your local hardware store.			X

Maintenance Log

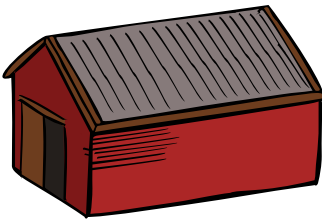
Document all maintenance and service activities performed on this trencher using the maintenance log included at the end of this manual.

4.3 Storage Tips

To get years of quality use out of your Xtreme Trencher, follow these tips when storing your brush cutter:



Ensure trencher is free of debris, dirt, grime and grease.



Store your trencher in a dry shed or garage.



When storing your brush cutter for the season, cover with a weather proof tarp to protect it from the elements.



4.4 Chain Servicing

Chain Tension

Check that the digging chain has the correct tension before each use. Trencher arm should be in the horizontal position when checking the chain tension.

To adjust the chain tension:

1. Loosen boom tension lock hardware.
2. Loosen the adjusting bolt jam nuts.
3. Turn the tensioning bolt clockwise until there is a 1-2 inches of sag between the chain and the middle section of boom. (See Figure 4.4a on next page.)
4. Tighten jam nuts.
5. Tighten nuts on outer boom section.

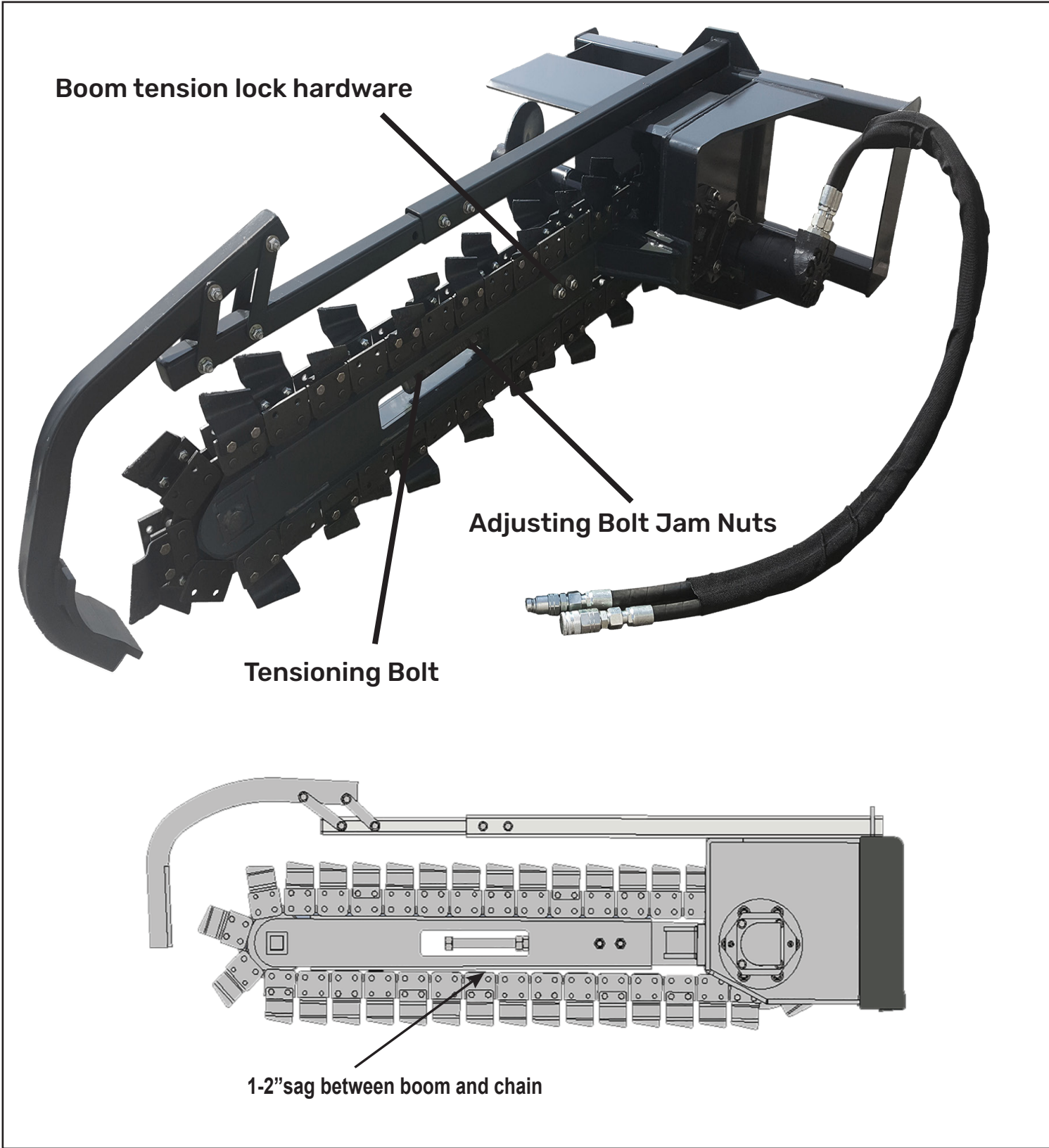


Figure 4.4a Chain Adjustment

4.5 Chain Removal

CAUTION

Chains contain sharp edges and are heavy and difficult to handle. Wear protective gloves and use proper lifting devices to position the chain to prevent a minor or serious injury.

With the trencher securely attached to skid steer and resting on the ground:

1. Relieve the chain tension. (See section 4.4 on previous page.)
2. Rotate chain so that the master link pin can be accessed from both sides.
3. Secure a lifting strap to the chain to control it after removing the master link pin.
4. Remove master link pin.
5. Raise the lifting strap to pull chain off the boom.



To install the chain:

1. Secure trencher to skid loader.
2. Using a lifting strap to assist you, place the chain onto the nose roller and over the drive sprocket. The cutting edge of the teeth should be facing away from the trencher.
3. Wrap each end of the chain under the boom and join together using a master link pin.
4. Adjust the chain tension. (See page 32.)

SECTION 5

TROUBLESHOOTING

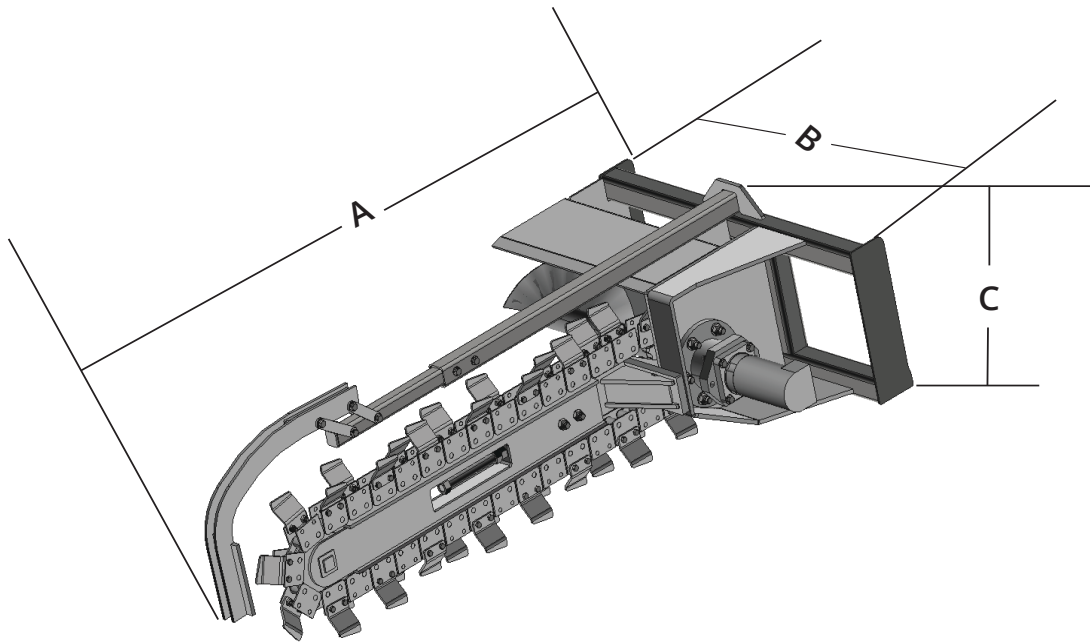
5.1 Troubleshooting Chart

Problem	Cause	Solution
Digging chain will not turn when the auxiliary hydraulics is activated.	<ol style="list-style-type: none">1. Hydraulic hose not properly connected.2. Skid Loader's hydraulic system not functioning.3. Digging chain too tight.4. Chain is bound up with dirt and rocks.5. Obstruction in ground.	<ol style="list-style-type: none">1. Check and reconnect hoses.2. Check for hydraulic leaks. ⚠ CAUTION Wear eye protection and do not use your body to feel for leaks.3. Loosen chain.4. Clean chain at nose roller and sprocket.5. Investigate and clear obstruction.
Digging chain falls off the boom.	<ol style="list-style-type: none">1. Incorrect chain tension.	<ol style="list-style-type: none">1. Adjust chain tension. See page 32.
Trencher veers off in one direction.	<ol style="list-style-type: none">1. Improper digging tooth arrangement.2. Tail roller or drive sprocket is worn.	<ol style="list-style-type: none">1. Rearrange cutting teeth.2. Replace tail roller and drive sprocket.
Trencher lacks power / speed.	<ol style="list-style-type: none">1. Reverse travel speed is too fast.2. Hydraulic system over heating.3. Poor hydraulic flow / restricted hose line.4. Loose / broken digging chain.5. Incorrect digging components for soil condition.6. Chain not turning freely on boom.	<ol style="list-style-type: none">1. Slow prime mover's travel speed.2. Turn off prime mover and allow system to cool.3. Increase engine speed of prime mover if not running at max RPM.4. Verify auxiliary circuit is providing sufficient flow.5. Tighten or replace chain.6. Check chain tension, and check for dirt build-up on tail roller or drive sprocket.
Dirt is not expelled from the trench when using rock and frost teeth components.	<ol style="list-style-type: none">1. Missing or broken teeth.	<ol style="list-style-type: none">1. Ensure the correct chain components are being used for the soil conditions that exist.2. Install cupped teeth.

SECTION 6

SPECIFICATIONS

6.1 Specifications Chart



- A OVERALL LENGTH: 90"
- B OVERALL WIDTH: 48"
- C OVERALL HEIGHT: 25"

	XTRENCH36	XTRENCH48
HYDRAULIC FLOW OPTIONS:	15-20 GPM	20-30 GPM
TRENCHER WEIGHT W/O CHAIN:	668 lbs	686 lbs
DIGGING DEPTH:	36"	48"
CHAIN TYPES:	dirt, rock/frost, combo	dirt, rock/frost, combo
CHAIN WIDTHS:	6", 8"	6", 8"

SECTION 7

PARTS INFORMATION

PARTS INFORMATION

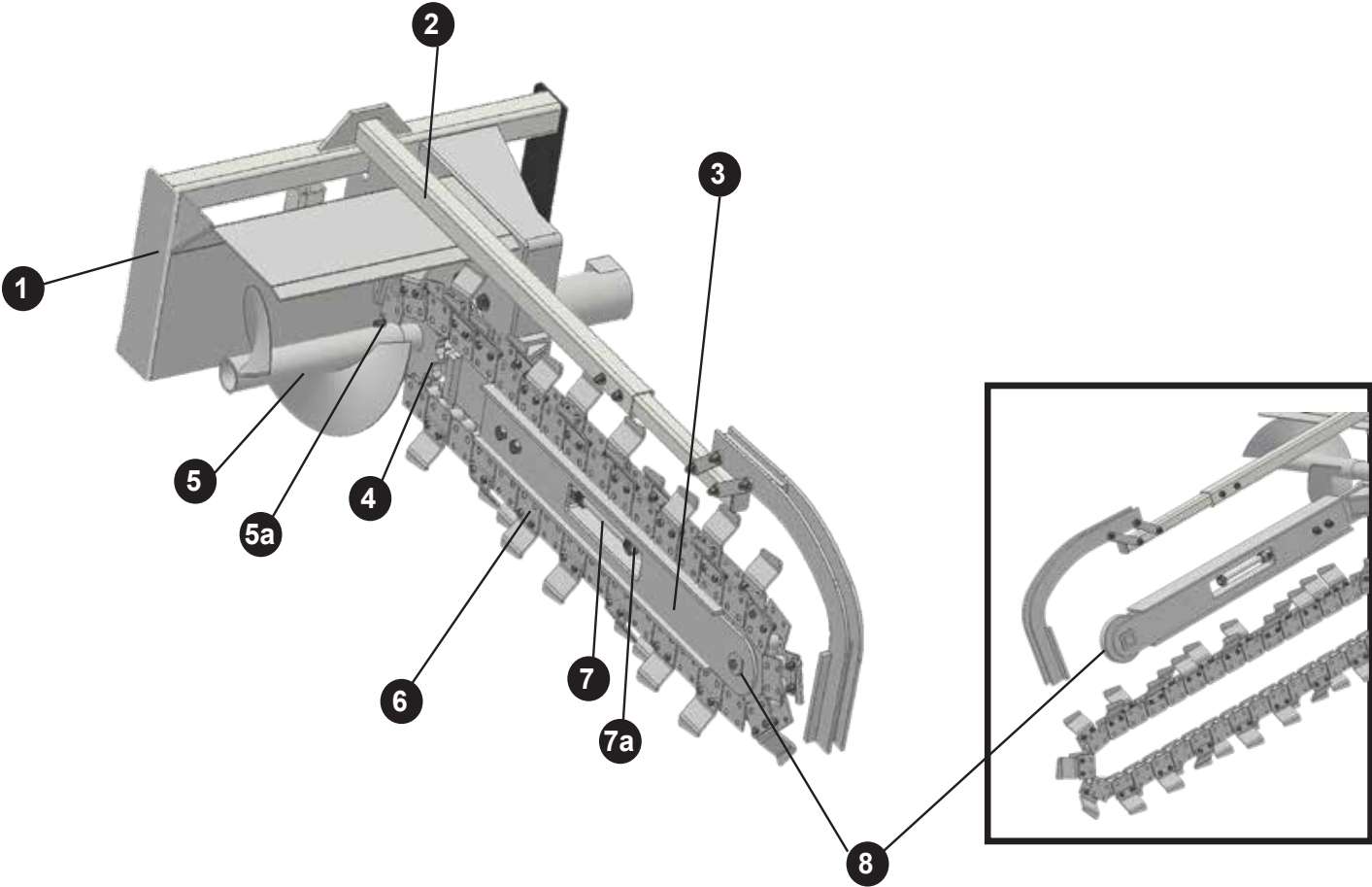
Factory fresh parts specifically designed for your implement are readily available.

For hassle free service and to ensure you receive the correct parts for your implement, please provide your dealer with the following information:

Model Number	
Serial Number	
Digging Boom Length	
Type of Chain & Teeth	
Date of Owners Manual (Bottom Left Corner of Cover Page)	
Parts Diagram Page Number	
Part Description	
Reference #	
Quantity Desired	
Ship To Information	

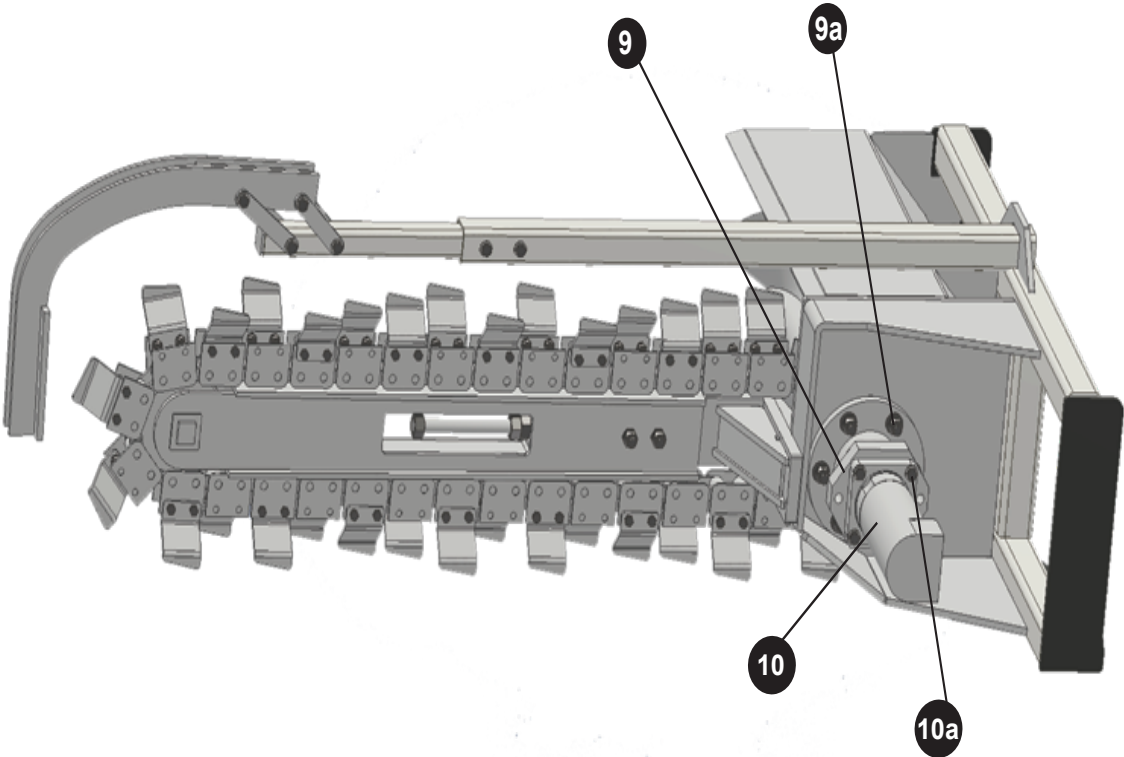
Use Genuine Parts from Construction Implements Depot, Inc.

7.1 Parts Diagrams



Ref. No	Part Description	Qty
1	Frame Weldment	1
2	Crumber Tube Arm	1
3	Trencher Arm	1
4	Trencher Sprocket/Shaft Weldment	1
5	Auger	1
6	Chain	1
7	1" Threaded Tensioner Rod	1
7a	1" Tensioner Nut	1
8	Trencher Front Roller	1

7.1 Parts Diagrams



Ref. No	Part Description	Qty
9	Motor (CID 3033, CID 3032)	1
9a	Motor Mounting Hardware	1
10	Gearbox Motor (BC65)	1
10	Gearbox Motor Mounting Hardware	1

SECTION 8

WARRANTY INFORMATION

8.1 Warranty Information

Limited Warranty

Construction Implements Depot, Inc. products are warranted to be free from defects in workmanship or materials for a period of 12 months from the initial sale, lease or rental date.

Warranty Exclusions

This warranty does not cover normal wear items, including but not limited to: bearings, hoses, ground engaging parts such as teeth, blades, cutting edges, pilot bits, auger teeth and broom bristles. This warranty does not cover maintenance, service or adjustments. This warranty does not cover damage due to misuse, negligence, accidents, improper maintenance or modifications of this product. This warranty is void if any components have been disassembled, i.e., pumps, gear boxes or motors. Specially modified attachments built by CID X-treme Attachments to meet your customers' needs shall not be warranted by Construction Implement Depot, Inc. This warranty does not cover replacement parts not supplied by CID, Inc.

Warranty Statement

Our obligation under this Limited Warranty shall be solely limited to repairing or replacing any part (see non-covered items above) free of charge that, according to our judgment, show evidence of a defect in quality of workmanship or materials for the stated 12 month warranty period. All defective parts must be routed directly to CID, Inc. with freight or delivery charges to be prepaid. This limited warranty shall not be interpreted to render CID, Inc. liable for any injury or damage to persons, businesses or property of any kind nor expenses or losses incurred for labor, supplies, substitute machinery rental or for any other reason. Repair or replacement parts are subject to the supply conditions at the time of repair or replacements, which may directly affect our ability to obtain material and/or replacement parts. CID, Inc. reserves the right to make improvements in design or changes in specifications at any time without incurring any obligations to owners of previously purchased products. No one but CID, Inc. is allowed to alter, modify or enlarge this warranty nor the exclusions, limitations and reservation at any time.

8.2 Warranty Service Procedure

Warranty Service Procedure

RGA (Returning Goods Authorization) Policy:

If repairs are required, CID must obtain an RGA number from the manufacturer of the defective part and proof of purchase. RGA and services are rendered by CID only. Any responsibility of shipping costs on any item returned for repair is at the discretion of CID. All returned parts must have:

1. A legible RGA number written on the outside of the package.
2. A Service Request Form.
3. The defective part.

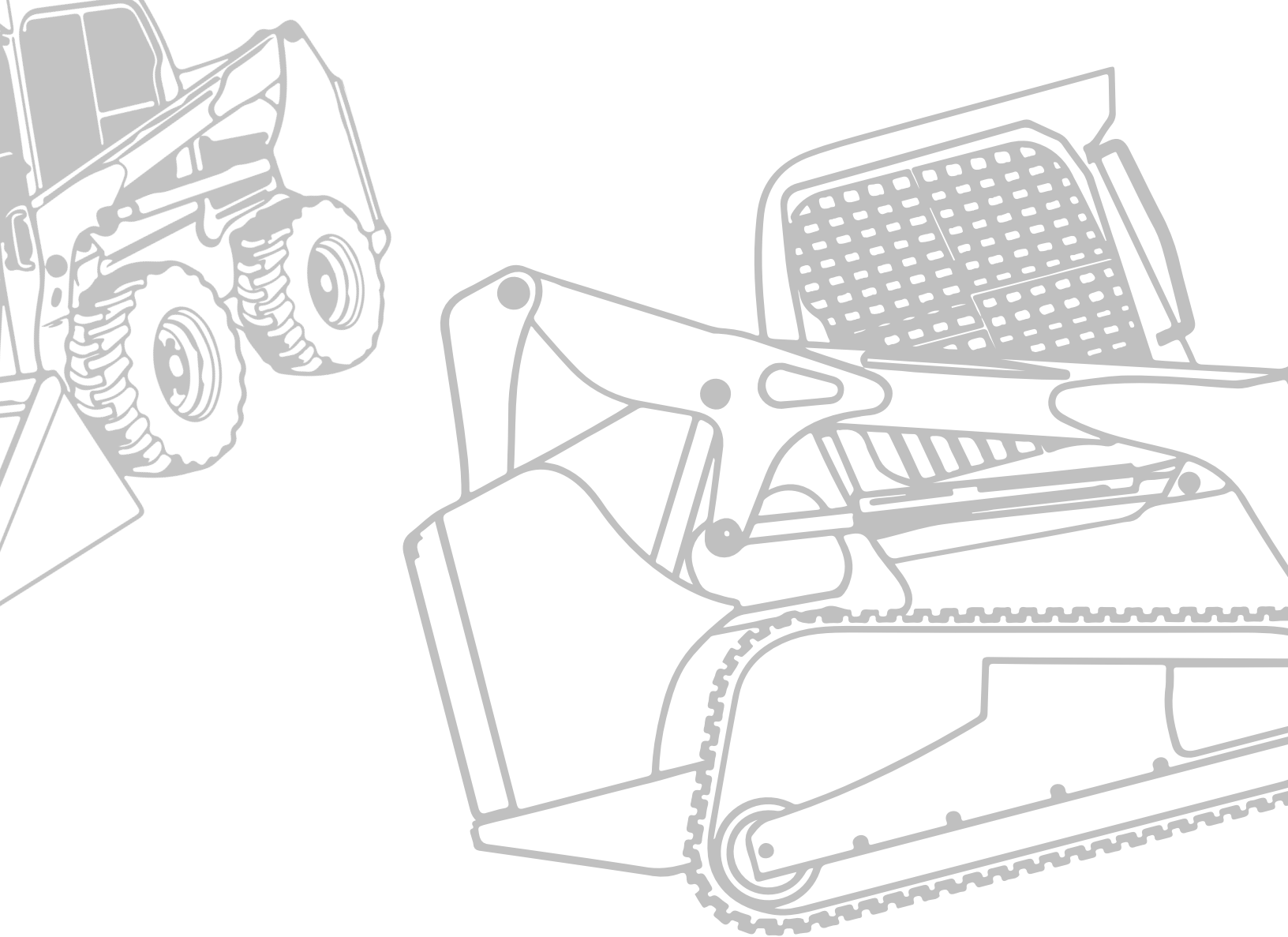
RGA numbers are only valid for 30 days from the date of issue. All shipped replacement parts will require a PO number from the original CID Customer. If the defective part is rendered non-warranty, the PO number will be invoiced for the replacement. Should you have any problems with your attachment, please follow the following procedures to obtain service.

1. Call the Warranty Department at (336) 859-2002 ext 215. You will need to provide the model and serial number of the defective item(s), a description of the problem and have photographs available.
2. Upon a warranted issue, visit www.cidattachments.com, click on the warranty tab, and fill in the warranty information. CID will retain an RGA number from the manufacturer of the defective part. If all the information above is fulfilled the manufacturer will issue an RGA number.
3. Obtain a PO number from the original CID customer. PO numbers will be invoiced in the event the defective part(s) is un-warranted
4. CID will ship a replacement part with a Service Request Form and RGA #. There will be a call tag with the Manufacturer's address and instructions for returning the defective part.
5. Once the defective part is warranted by the manufacturer, CID will be issued a credit and the PO number will be void.
6. In the event the manufacturer renders that the attachment be returned to CID for repair, CID will make arrangements for pickup and return. Repairs will be performed by CID qualified technicians. Non-warranted issues will be discussed and repairs will be performed upon agreement of the owner, and payment for parts and labor will be issued.

MAINTENANCE LOGS

SAFETY ACKNOWLEDGEMENT FORMS





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