

8 Critical Reasons to Consider SecurePlan™

SecurePlan™

In Security, There are No Second Chances

A crisis is no time to discover system errors. That's why it's critical to your organization to have full coverage with SecurePlan™ by MCA. SecurePlan is an exclusive program designed to match your growing security needs and ensure maximum up-time in a cost-effective manner.

Superior to any warranty on the market. SecurePlan keeps you one step ahead of your overall security needs with proactive system issue resolution, guaranteed same-day response, and warranty device replacement, all backed by our "Service-First DNA" culture. MCA is committed to a personal level of service and support.

Here are eight critical reasons to consider **SecurePlan™**:

1

Priority Dispatch with Guaranteed Same-Day Response

Only SecurePlan clients receive a priority dispatch with a guaranteed same-day service response. If you have requested a service call before noon on a regular business day and an MCA Service Technician fails to respond to your request on the same day, you'll receive a free month of SecurePlan.

2

Labor and Travel Cost During Normal Business Hours Is Included

SecurePlan ensures you never receive surprise expenses. During the hours of 8:00 am to 5:00 pm central standard time (CST), the labor costs of repairs and replacement parts are included within the program. This reduces your overhead costs and allows you to budget for a fixed, rather than variable, expense.

3

SecurePlan Provides a 10% Discount On Labor Rates

What happens if your system needs service after-hours? Because service issues don't run on your schedule, this usually results in costly repairs and fees. However, as a SecurePlan customer, you will have the advantage of a 10% discount on emergency overtime service and system expansion additions.

4

Coverage for Device Repairs and Replacements

SecurePlan covers normal wear and tear, so there is no need to worry about the cost of an expensive network video recorder (NVR) or pan-tilt-zoom camera replacement. So whether you're in or out of warranty, SecurePlan ensures device repairs and replacement at no additional cost.

5

System Software Upgrades and License Fees

Are you getting the latest software updates? What about manufacturer support and technical upgrades? Are there any subscription charges? SecurePlan includes all of these. No need to about worry about the latest versions or the cost of an upgrade. MCA's SecurePlan does it for you!

6

Free Loaner Equipment to Ensure Continuous Operations

Malfunctioning devices may require a need for repair by its manufacturer. Sometimes manufacturer repairs can take weeks — leaving unacceptable gaps in your security systems. That's why SecurePlan is superior to any warranty, as our loaner equipment keeps your systems online, providing you peace of mind.

7

Annual Functional Tests

It is essential your security system operates at peak performance. As a SecurePlan customer, you'll receive annual visits to your business by our trained professionals to review your system and test its overall functionality. If repairs are required, MCA will provide, at no additional charge, repairs to the system and the equipment; we'll even test batteries and replace them at no additional cost. *However*, SecurePlan repairs exclude vandalism, tampering, or services performed by persons other than MCA personnel.

8

No Surprise Expenses

How do you eliminate costly surprise service expenses? With SecurePlan, you'll be able to take advantage of MCA's exclusive priority dispatch, guaranteed same-day response (if a service call is placed by noon on a business day), annual functional tests, and free loaner equipment. Working together to protect you and your budget from the unexpected, SecurePlan provides clients with much more than a "simple warranty". **Because when it comes to security, there are no second chances.**

Why Partner with MCA?

- Proof Return on Investment
- Annual Value Statement Report
- Cost-Effective Up-Time Maximization
- Proactive Issue Resolution
- Unmatched Service and Support
- "Service First DNA" culture



Who We Are | Your Long Term Trusted Advisor

MCA is one of the largest and most trusted integrators in the USA, offering world class voice, data, and security solutions to enhance the quality, safety, and productivity of customers, operations and lives. Over 65,000 customers trust the team at MCA to provide carefully researched solutions for a safe, secure, and more efficient workplace.

As your trusted advisor, we reduce the time and effort needed to research, install, and maintain the right solutions to make your workplace better. Our team of certified professionals across the nation deliver a full suite of reliable technologies with a service first approach. The MCA advantage is our extensive service portfolio to support the solution life-cycle from start to finish.

CONTACT US TO TODAY TO LEARN MORE ABOUT SECUREPLAN™



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