

MCA | CNS System Auditing



MCA Professional Services

For over 25 years, the CNS team within MCA has enabled thousands of organizations in the public and private sectors to benefit from secure wireless communication technologies, improving operational productivity and efficiency. We offer a wide array of secure wireless communication products from various industry leading manufacturers, providing solutions for highly available, mission-critical communications between critical assets from local offices to remote/mobile field locations. We serve the nation's critical infrastructure by creating secure communication networks that pass data wirelessly between key systems linking remote personnel and machine assets. We sell, design, configure, and install cellular wireless (*LoRaWAN/4G/5G/PLTE*) data communications hardware and software, providing industry targeted IIoT connectivity solutions to fit our clients' exacting needs.

The CNS Engineering Services team offers System Audit services to provide customers with a health, performance, and feature assessment of their existing wireless communications solutions.

Service Description | System Auditing

Sophisticated information technology solutions should not be viewed as "static" infrastructure, as they must evolve over time to accommodate new use cases, technical requirements and operational objectives. Periodic reviews of the infrastructure, business requirements and use cases should be carried out to optimize and streamline the solution, ensuring that it meets the evolving requirements of the organization. Reviews should include carrier performance/coverage and recurring financial expenditures.

The MCA engineering services team offers our clients' system audit services — designed to provide a comprehensive review of the implemented solution and provide recommendations on potential design/configuration modifications, new workflow strategies, and new product features that can have a positive impact on solution performance or operational objectives. Often, organizations can realize performance improvements based on new best practices or new software features that may become available with future updates.

Our system audit service provides you a comprehensive report, outlining all findings and providing recommendations to address any gaps. This report is then used as a "road-map" to address any identified issues, which may include some actions to be completed by our clients' technical staff. If any assistance is needed by the customer to address the findings, a follow-up Engineering Services engagement may be purchased to assist in driving the recommendations to completion.

Featured Touch-Points | Areas of Audit

Network DesignSoftware ReleasesWorkflow/Use Cases

System Security

Asset Inventory
 Future Growth
 Network Performance
 802.11 Wireless Design

•WAN Switching •Component Configurations •Carrier Performance •Recurring Financial Costs

Service Benefits

- Workflow Improvements
- New Best Practices
- New Product Feature Integration
- Enhanced Network Performance
- Existing Issue Identification
- Productivity Gains
- Future Planning
- Cost Management

About The CNS Team

- Founded in 1996
- 30+ Employees
- Elite 5G Cradlepoint Partner
- Premiere AirLink Reseller
- Top Digi Resale Partner
- Located in Chapel Hill, NC
 Joined MCA Family in 2019

About MCA

- 30+ Years in Business
- 1000+ Employees
- Locations in 13 States
- 80+ Regional Offices
- 65,000+ Customers"Service-First" Approach
- Top Motorola Partner

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