

Overview | Law Enforcement

Enhancing Modern Policing Operations with Cutting-Edge Voice, Data, and Security Technologies from MCA

When danger strikes—whether it's a domestic dispute, a high-speed chase, an active shooter, or a robbery in progress—law enforcement officers are called to act swiftly, decisively, and with unwavering courage.

Every second counts in these high-stakes situations, where officers must manage chaos, maintain order, deescalate tense situations, and protect lives. MCA equips law enforcement agencies with advanced voice, data, and security solutions to meet these intense demands.

Our communication systems ensure officers stay connected with dispatch centers and command units, no matter the circumstance. Our data solutions provide real-time, secure information sharing, enabling precise coordination and split-second decision-making during critical incidents.

Meanwhile, our security technologies, from intelligent video surveillance to access control systems, safeguard officers, facilities, and assets against ever-evolving threats from inside and out.

With over 30 years of experience partnering with law enforcement across the nation, MCA is dedicated to delivering tailored solutions that support your mission to serve and protect. We blend state-of-the-art technology with expert service, offering the reliability, security, and operational efficiency needed for every call, every shift, and every community.

Trust MCA to enhance your agency's capabilities, allowing you to respond with confidence, precision, and effectiveness.

Integrated
Technology
Ecosystems for
Local, County,
and State Police
Departments

Two-Way Radios and Coverage Systems

Dispatch Systems and Call Routing Applications

Mobile Video Systems and Fleet Upfitting Services

Intelligent Surveillance and Video Analytics

Multi-Factor Access Control Systems

Perimeter and Intrusion Detection Systems

Mission-Critical Microwave Networks

IP-MPLS Routing and Optical Netwokring

Fixed and Mobile Cellular Networking Solutions



MCA addresses the critical needs of law enforcement agencies by providing advanced communication and security systems that ensure robust networks for emergency response, daily operations, and secure information management. Our solutions empower police departments, sheriff's offices, and highway patrol units to respond swiftly to incidents, maintain public safety, and manage complex data systems effectively.

Voice Solutions

Our voice team delivers mobility solutions tailored to meet the complex demands of law enforcement agencies. We provide advanced communication tools and mobile technologies that enhance coordination, increase operational efficiency, and bolster officer safety across all scenarios.

Two-Way Radios and Coverage Systems

We provide ultra-rugged APX handheld and mobile radios, along with Evolv and Ion Smart handhelds, all with wide-area coverage supported by ASTRO P25 systems. These solutions ensure clear, secure, and reliable communication for law enforcement personnel across various environments. Whether officers are operating in urban areas, remote locations, on patrol, or at the station, our technologies keep them connected during critical operations, enhancing coordination, safety, and responsiveness.

Dispatch Systems and Call Routing Applications

We integrate solutions like Avtec Scout dispatch and Vesta 911 call routing to enhance law enforcement coordination and response efficiency. These systems, and others in our portfolio, enable real-time data sharing, intuitive interfaces, and optimized resource allocation. This approach enhances telecommunicator effectiveness, ensuring agencies can swiftly and accurately respond to incidents, improving response times and outcomes.

Mobile Video Systems and Fleet Upfitting Services

We equip your fleet vehicles with critical communication tools like mobile radios, routers, antennas, and rugged laptops for reliable performance in all conditions, ensuring law enforcement agencies remain connected, informed, and ready to respond. Our team also configures and installs advanced mobile video solutions, including the Motorola M500 in-car system integrated with V700 body cameras and L5M ALPR cameras, to boost situational awareness and operational transparency.

Security Solutions

Many of our security solutions are specifically designed to meet the unique demands of law enforcement agencies, providing comprehensive protection within integrated video surveillance, access control, and detection systems that secure evidence rooms, jail cells, vehicle yards, and other sensitive areas.

Intelligent Video Surveillance and Analytics

MCA offers advanced video surveillance solutions with intelligent analytics, including facial recognition, object detection, and behavior analysis. These systems provide real-time monitoring for high-security areas like evidence lock-ups and detention cells, enabling proactive threat detection and rapid response. They integrate seamlessly with existing infrastructure, delivering high-resolution video and actionable insights to enhance security operations.

Multi-Factor Access Control Systems

Our multi-factor access control systems use a combination of biometric scanners, RFID readers, smart cards and pins to restrict entry to authorized personnel only. These systems secure critical law enforcement areas, such as armories, evidence rooms, and administrative offices. Integrated with video surveillance and alarm systems, they create a multi-layered security network that safeguards sensitive assets and facilities.

Perimeter and Intrusion Detection Systems

MCA provides state-of-the-art perimeter and intrusion detection systems to secure law enforcement facilities. Our solutions include motion sensors, infrared barriers, seismic detectors, and drone detection systems, ensuring comprehensive monitoring of perimeters. Integrated with smart surveillance and access control based detection systems, these technologies enable quick identification and response to unauthorized access, protecting law enforcement properties and personnel.





Data Solutions

Our data team provides robust, scalable connectivity law enforcement agencies require to maintain seamless communication and data exchange for field and office operations in both rural and urban environments. Our technologies ensure secure, reliable access to mission-critical information across departments, regions, mobile units, and field personnel enhancing operational efficiency and officer safety.

Mission-Critical Microwave Networks

Our mission-critical microwave networks deliver high-capacity, long-distance connectivity that supports seamless communication for law enforcement operations over wide geographic areas, including remote and rural locations where fiber deployment is not feasible. These networks provide a secure, resilient infrastructure for managing critical voice, video, and data transmissions, essential for real-time decision-making, coordination, and emergency response.

IP-MPLS Routing and Optical Networking

Our team creates resilient, high-performance networks for law enforcement with fiber, IP, and MPLS technologies that enable secure, high-speed data transmission, supporting applications like real-time surveillance, inter-agency data sharing, and secure communication. By optimizing data flow, reducing latency, and ensuring redundancy, our solutions enhance operational efficiency and support law enforcement missions, from daily patrols to large-scale emergency responses.

Cellular Networking Solutions

Our 5G solutions offer flexible and secure connectivity for police station, vehicles, and field teams, ensuring continuous communication and data access. Our branch solutions provide back office redundancy, maintaining connectivity during network outages. Mobile solutions support fleet communications, enabling real-time data sharing, dispatch, and video streaming for patrol units. Portable kits provide pop-up connectivity for emergency events, ensuring swift response capabilities.

Our Services

MCA is committed to equipping law enforcement agencies with reliable, secure, and advanced communication and security solutions. As a trusted public safety partner, we design, configure, install, integrate, and help maintain our clients solutions ensuring seamless operations tailored to the specific needs of police departments, sheriff's offices, and state patrol units ensuring they can tackle today's complex challenges.

Professional Services

Our professional services teams provide law enforcement agencies with exceptional expertise in system installations and implementations. With 90+ locations across 15+ states, MCA's network of highly trained field engineering and maintenance professionals ensure precise on-site deployments and seamless integration. Our teams specialize in creating robust communication infrastructures that meet the rigorous demands of our nations first responders.

Managed Services

MCA's managed services provide peace of mind through proactive system management and support. Our Service Level Agreements (SLAs) guarantee high performance and reliability, while our SecurePlan and the Microwave Network Assurance Programs (MNAP) enhance operational stability with continuous equipment monitoring and rapid issue resolution. These services enable agencies to focus on their mission-critical responsibilities without technological disruptions.

Integration Services

Our integration services streamline your operations. With options like CommandCentral Aware, and the complete Motorola Solutions Solving for Safer Ecosystem, MCA offers command center software, custom APIs, and application development for seamless system integration, enhancing situational awareness and operational efficiency. Our audio-visual solutions for SOC environments provide centralized monitoring and control, ensuring agencies can manage complex scenarios effectively.

Partner With MCA as Your Trusted Advisor

MCA partners with law enforcement agencies, including city police departments, sheriff's offices, and state patrols, to provide top-tier connectivity, security, and operational efficiency. Our voice, data, and security solutions, combined with our extensive service offerings, deliver robust and reliable support for law enforcement operations. MCA is dedicated to empowering your mission with cutting-edge technology and expert services tailored specifically to meet the unique needs of law enforcement, enhancing response capabilities and ensuring community safety.

Contact Us Today >> 800.596.8205



About MCA

MCA is one of the largest and most trusted technology integrators in the United States, offering world-class voice, data, and security solutions that enhance the quality, safety, and productivity of customers, operations, and lives.

More than 65,000 customers trust MCA to provide carefully researched solutions for a safe, secure, and more efficient workplace. As your trusted advisor, we reduce the time and effort needed to research, install, and maintain the right solutions to make your workplace better.

Our team of certified professionals across the United States delivers a full suite of reliable technologies with a service-first approach. The MCA advantage is our extensive service portfolio to support the solution life-cycle from start to finish.

MCA Headquarters

- (a) 135 N Church St #310 Spartanburg, SC 29306
- ₽ 800.596.8205
- www.callmc.com

