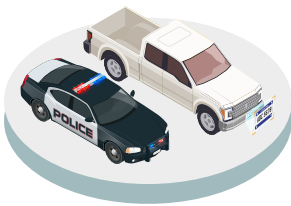# 7 Emerging Trends in The Public Safety Sector

Navigating the Future of Protecting Communities in 2025 and Beyond

Public safety is undergoing a significant transformation as new technologies, evolving societal expectations, and innovative strategies reshape the landscape. Leaders in this sector face the critical task of adapting to these changes while ensuring the safety and well-being of their communities. From advancements in data-driven decision-making to the implementation of community-based initiatives, understanding these trends is essential for staying ahead. *This document explores the key industry shifts shaping the future of public safety and their impact on organizational priorities and operations.*

1 AI Adoption for Efficiency and Crime Reduction

AI is transforming public safety by improving efficiency, reducing crime, and enabling advanced investigative capabilities, with 90% of law enforcement supporting its use. MCA Solutions empowers agencies to leverage this trend with AI-powered tools like real-time monitoring, video analytics, firearm and gunshot detection, ALPR, and watchlist capabilities. These solutions enhance operational efficiency, situational awareness, and proactive decision-making to streamline crime reduction and boost public safety efforts.

2 Cybersecurity and Resilience as Top Priorities

As cyber threats and system outages rise, cybersecurity and resilience are top priorities for public safety in 2025, with agencies adopting cloud-native solutions and strict security standards like FedRAMP to protect data and maintain operations during emergencies. MCA supports this trend with innovative solutions, including ActiveEye for 24/7 cybersecurity monitoring, secure communication networks powered by Nokia's Deepfield Defender, and FIPS-compliant routers configurable to ZTNA levels. These tools ensure uptime, safeguard sensitive data, and enable public safety teams to focus on their missions without disruption.

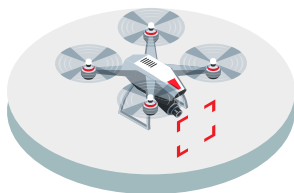### 3 Integrated Platforms for Streamlined Operations

In 2025, integrated platforms are revolutionizing public safety by unifying systems like CAD, RMS, and analytics to enhance efficiency, collaboration, and response times. With 99% of law enforcement professionals emphasizing the need for consolidated platforms, MCA delivers solutions to meet this demand. Our offerings include CommandCentral for centralized dispatch, evidence, and records management, custom integration services to unify disparate systems, and advanced audio-visual tools for command centers. These innovations streamline operations, reduce administrative burdens, and improve situational awareness, empowering agencies to protect communities with greater speed and precision.

4 Expanding Remote Training Solutions

Public safety agencies are leveraging advanced technologies like VR simulations, online modules, and digital twins to enhance training for high-stakes operations. MCA supports this shift with secure, scalable connectivity solutions, including public and private wireless networks, smart city integration, and digital twin capabilities. These tools ensure seamless communication, realistic scenario-based training, and protected environments, empowering agencies to modernize their programs and prepare teams for evolving challenges.

Regulatory Changes Shaping Operational Standards

In 2025, new regulations are reshaping public safety operations, emphasizing compliance, transparency, and accountability, while driving the adoption of advanced technologies like drones, body cameras, and AI analytics. MCA supports this shift with cutting-edge mobile video solutions, including vehicle cameras, body cameras, and drone management systems, designed to enhance operational transparency, efficiency, and trust. With features like real-time streaming, evidence management, and video redaction tools, MCA empowers agencies to meet stringent compliance standards, optimize workflows, and foster public confidence through reliable, verifiable, and transparent operations continue to protect and serve their communities effectively.

5

Sustainable Public Safety Solutions

In 2025, sustainability is becoming central to public safety as agencies integrate green technologies to protect communities while addressing environmental challenges. MCA Solutions empowers these efforts with innovative, energy-efficient technologies like Nokia AirScale liquid cooling systems, AI-powered network optimization, and off-grid solar-powered systems. These solutions reduce energy consumption, cut costs, enhance resilience, and build public trust by aligning public safety operations with sustainability goals, ensuring agencies remain effective and future-ready while conserving resources for generations to come.

6

Empowering Communities with Resilience and Safety Solutions

Communities are taking a leading role in disaster preparedness and public safety through innovative tools and grassroots efforts. MCA supports this trend by providing advanced communication and safety solutions, including mass notification systems, gunshot detection, emergency call boxes, and platforms like CommandCentral Community for citizen collaboration. These technologies enhance communication, improve safety, and foster trust between residents and responders, empowering communities to effectively prepare for, respond to, and recover from emergencies.

7

As we look ahead to 2025, public safety trends will continue to be shaped by advancements in technology, growing community engagement, and the integration of data-driven solutions. The emphasis on proactive safety measures, such as predictive analytics and real-time monitoring, will become even more prevalent, empowering first responders to act swiftly and decisively. Collaboration between the public and law enforcement will deepen through the use of accessible, user-friendly platforms that foster trust and transparency. MCA's commitment to innovation ensures communities remain at the forefront of these trends, delivering smarter, safer, and more connected environments for all.

About MCA

MCA is one of America's most trusted technology integrators, delivering world-class voice, data, and security solutions that enhance safety, efficiency, and productivity. With over 65,000 customers nationwide, we act as your trusted advisor, streamlining the research, installation, and maintenance of the right solutions for your operations. Backed by a nationwide team of certified professionals, MCA offers a service-first approach and comprehensive support for every stage of your technology life-cycle.

Contact Us

800.596.8205   info@callmc.com   www.callmc.com