



Harnett County Emergency Operations TRaCK Box Communications During Hurricane Florence

CHALLENGES FACED

Hurricane Florence was the first major storm of 2018, the storm first impacted North Carolina on September 12, 2018.

The massive storm made landfall near Wrightsville Beach on Friday, Sept. 17 and dropped between 10-40 inches of rain in Central North Carolina.

Harnett County Emergency Operations Center (EOC) lost both their primary and secondary internet services on the first day of Hurricane Florence.

This resulted in a lack of communications to respond to the natural disaster.

SOLUTION DEPLOYED

The TRaCK Box from USAT is a portable, ruggedized, and self-contained communications kit designed to provide data and voice services quickly and reliably. The specially designed battery will power your operations for 18-48 hours. The TRaCK Box provided connectivity to Harnett County EOC with a flip of a switch.

ORGANIZATION OVERVIEW

The Emergency Management Department of Harnett County's mission is to protect the citizens and environment from the effects of disasters and emergencies.

Protection is offered through a unified and comprehensive emergency management program of mitigation, preparedness, response, and recovery by local, state, and federal partners.

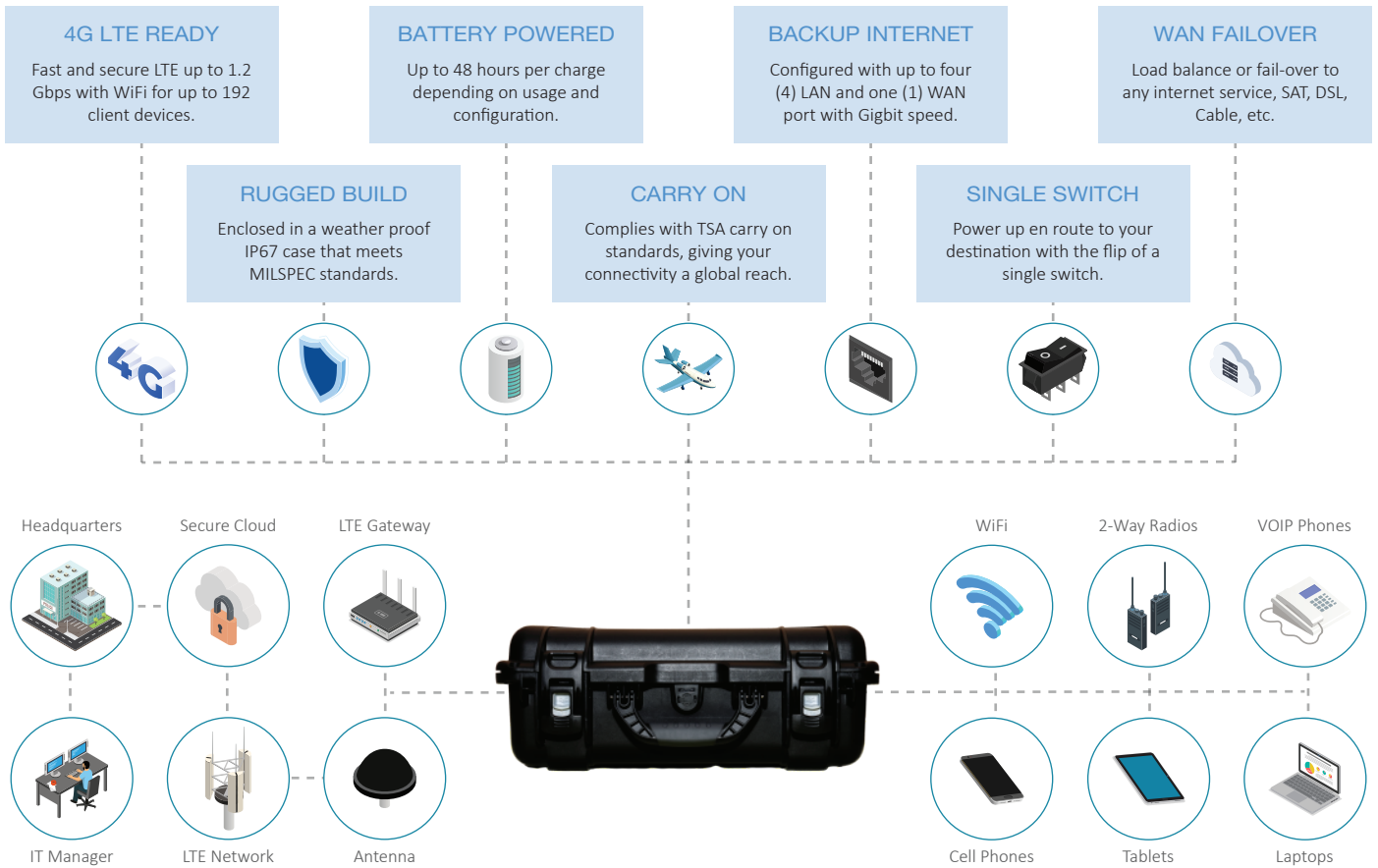
With an integrated emergency management framework, these entities assist citizens and their communities to prepare for, respond to, recover from and eliminate or reduce the efforts of natural or manmade emergencies and disasters.

“Without the TRaCK Box, we would have lost the ability to coordinate emergency response missions and put the public and our responders at risk.”

Zach Shean

Emergency Management Coordinator
Harnett County

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THE RESULTS

The Harnett EOC was in full operations with approximately thirty staff in the Emergency Operations Center twenty-four hours per day. The TRaCK Box was able to provide non-stop data services during that time, alternating between battery and hardline power.

With connectivity provided by the Cradlepoint router solution, EOC was able to log their incidents/events in their critical information management system, share updates with State and Federal resources, coordinate rescues, evacuations, public safety crises, and all emergency response services.

“The TRaCK Box allowed us to sustain continuous 24-hour operations during Hurricane Florence and provide our residents the critical emergency service they needed.

Without the Tactical Rapid Communications Kit, our Emergency Operations would have come to a screeching halt.”

Zach Sean
Emergency Management Coordinator
Harnett County

Contact us today to start building your custom TRaCK box solution

