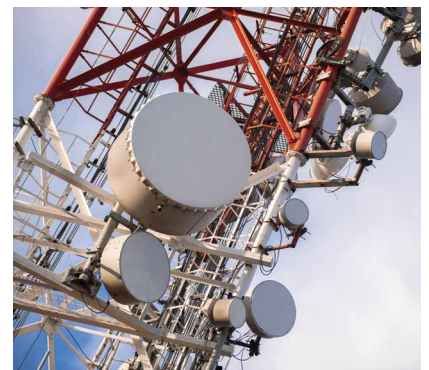## Microwave and Network Assurance Program

After the initial deployment of a microwave system, such systems can often be left ill-maintained and unsupported. Without expert ongoing support customers can face serious problems with network reliability and performance issues. Our MNA Program gives the customer the assurance of knowing that their network will continue to meet their needs for the future by offering a multiple year network plan that provides technology upgrades, full annual maintenance, and service support, within a structured annual OPEX payment model.

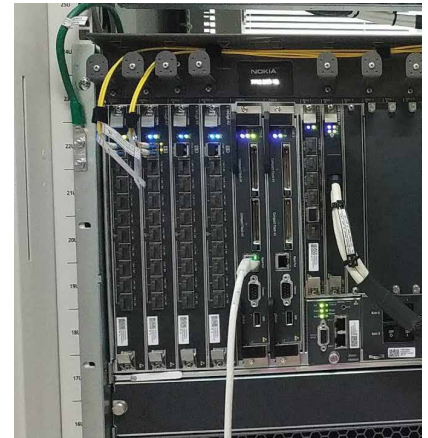### Our MNA Program for Microwave Only Solutions Provides:

- Network support by providing Remote Technical Support (RTS), Advanced Exchange (AE), and a Software Support Plan (SSP).
- Ongoing maintenance support by facilitating on-site technical support, preventive maintenance and labor for software support, and updates.
- Network upgrades by evaluating the current equipment life-cycle support and providing preventative maintenance checks.
- Monthly/Quarterly metric reports and recommended solutions and scheduled upgrades.
- Training for the Nokia equipment by offering a Radio and Test Technician Certification course.

Infinity's MNA Program can help to ensure your network is up to date, optimized and performing as you have come to expect.

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Our MNA Program for Microwave and Integrated MPLS Solutions Provides:

- IP network design and implementation to include Low Level Design (LLD) and/or High-Level Design (HLD) documentation.
- Generation of router script files and network testing.
- IP router assistance by evaluating current equipment for lifecycle support and upgrades.
- Network Services Platform (NSP) design and integration, offering operators a more efficient way to automate, optimize and assure network services across multiple network layers, and infrastructure.
- The Nokia 7705 SAR provides a comprehensive suite of security features helping Public Safety entities to build highly secure IP/MPLS-based communications networks for resilient and reliable delivery of critical operational and high-value business data.

Why Partner with Infinity?

Infinity Technology Solutions, is a key part of the MCA data solutions team, that specializes in the development of broadband and critical communications infrastructure. As Nokia's top value-added distributor in the USA for eight years running, we help our channel partners engineer, deploy, and manage private wireless networks, microwave transport backhaul systems, IP-MPLS routing, and optical networking technologies.

Our partners span an array of industries, including transportation, utilities, oil & gas, service providers, public safety, and federal agencies. Our mission is to provide the best project deployment support to our channel partners from the early stages of system planning through implementation and post-sale support.

We provide solutions, services, and support via our highly skilled, in-house staff of critical infrastructure professionals. Our team includes skilled system engineers, project managers, and technicians with extensive knowledge of network and system design who connect today's technology with tomorrow's innovations.

Infinity Technology Solutions is based out of a 16,000 ft^2 campus in Mooresville, NC just outside of Charlotte with easy access an international airport and major highways. Alongside our corporate offices, we also possess a new state-of-the-art lab and training facility that seats up to 20 people. Our lab allows us to stage all networks and run an extensive battery of tests before shipping, saving our partners and end users' time and money in the field.

Engineering • Project Management • Technical Services • System Design & Analysis

Construction • Installation • Consulting • Training • Support • Maintenance • Testing/Tune-Up

CONTACT US TO ENGINEER YOUR COMMUNICATIONS SOLUTIONS TODAY

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