



## Overview | Government Solutions

### Optimizing Government Operations with MCA's Carefully Curated Portfolio of Integrated Voice, Data, and Security Technology Solutions

In an era where the demands on government agencies are constantly evolving, the need for reliable and efficient technology solutions has never been greater. Local, state, and federal agencies face a multitude of challenges, from ensuring public safety to managing complex data systems, all while maintaining seamless communication across separate departments, agencies, state lines, and national borders.

At MCA, we simplify deploying and managing advanced technologies with our carefully curated suite of voice, data, and security solutions, tailored to meet the multifaceted needs of government operations both in the field and the office. By integrating cutting-edge technology with expert services, we empower agencies to enhance their operational efficiency, improve inter-departmental and inter-agency communication, and ensure robust security measures.

MCA's voice solutions ensure that first responders and government officials can communicate clearly and reliably in any situation. Our data solutions facilitate the

secure and efficient management of critical information, enabling real-time decision-making and coordination. Our security solutions protect sensitive government facilities and information from potential threats, providing peace of mind and safeguarding public trust.

With our advanced services, we take the complexity out of technology deployment and ongoing management. From initial consultation and system design to installation, integration, and maintenance, our team of experts is with you every step of the way. We also offer training and support to ensure that your personnel are fully equipped to utilize the systems we help you deploy effectively.

As your trusted partner, MCA is committed to helping government agencies meet their technology needs today and prepare for the challenges of tomorrow. By reducing the complexity of technology management and providing tailored solutions that enhance safety, security, and efficiency, we enable government agencies to focus on their core mission of serving the public.



### Integrated Technology Ecosystems for Local, State, and Federal Government Agencies

Two-Way Radios and Radio Coverage Systems

Mobile Vehicle and Body Worn Cameras

Vehicle and Fleet Upfitting Services

Intelligent Video Surveillance and Analytics

High Security Access Control Systems

Perimeter and Intrusion Detection Systems

In-Building Wireless and Broadband Infrastructure

Public and Private Cellular Networking

Mass Notification and Industrial IoT Systems



MCA supports government operations with solutions that enhance public service delivery through improved communication and efficient management systems. Our solutions facilitate robust communication networks for emergency services, administrative operations, and public announcements, ensuring seamless operation and enhanced civic engagement.

## Voice Solutions

Voice, as known as two-way radio, solutions are specifically tailored to meet the demanding needs of public agencies, reducing incident response times and enhancing communication, coordination, and operational efficiency across all levels of government operations.

### Two-Way Radios and Radio Systems

MCA provides robust two-way radio solutions, including APX and Astro P25 systems, essential for secure, reliable, and clear communication in public safety operations. Our PSAP 911 dispatch consoles and applications seamlessly integrate with these systems, enhancing emergency response coordination with real-time data, intuitive interfaces, and efficient resource allocation. Together, these solutions ensure superior coverage, interoperability, and rapid response in any situation.

### Mobile Video Systems

We offer advanced mobile video solutions, including vehicle cameras, body cameras, and drone management systems with advanced audio. These technologies enhance situational awareness and accountability, providing real-time video streaming, recording, and aerial surveillance. Our mobile video systems deliver comprehensive coverage and robust support for modern public safety and field based operations.

### Vehicle Up-Fitting

For public agencies, effective fleet communication is crucial. Our fleet communication solutions include up-fitting vehicles with mobile radios, routers, antennas, rugged laptops, cameras, and device mounts. These installations ensure that field operatives maintain constant communication with headquarters, access real-time data, and manage operations efficiently. Our rugged laptops and secure mounts are designed to withstand the rigors of fieldwork, providing reliable performance in all conditions.

## Security Solutions

MCA's security solutions meet the stringent requirements of public agencies, offering comprehensive protection and enhanced situational awareness. Our video surveillance, access control, and detection systems work together to create a secure environment for government operations.

### Intelligent Video Surveillance and Analytics

MCA offers advanced video surveillance solutions equipped with intelligent analytics to enhance security and situational awareness for public agencies. Our systems provide real-time monitoring, facial recognition, object detection, and behavior analysis, enabling proactive threat detection and rapid response. These solutions integrate seamlessly with existing infrastructure, delivering high-resolution video and actionable insights to improve public safety operations.

### High Security Access Control Systems

Our high-security access control systems ensure that only authorized personnel can access sensitive areas. These systems utilize advanced technologies such as biometric scanners, RFID readers, and smart card access to provide multi-layered security. MCA's access control solutions can be integrated with video surveillance and alarm systems, creating a comprehensive security network that protects critical assets and facilities.

### Perimeter and Intrusion Detection Systems

To safeguard public facilities and sensitive areas, MCA provides state-of-the-art perimeter and intrusion detection systems. These solutions include a range of technologies such as motion sensors, infrared barriers, and seismic detectors to monitor and secure perimeters. Integrated with video surveillance and access control systems, our intrusion detection solutions enable rapid identification and response to unauthorized access attempts, ensuring the security of government properties and personnel.





## Data Solutions

Our data solutions cater specifically to the needs of government agencies, ensuring robust connectivity and enhanced communication capabilities across all levels of operation. Combined, these solutions form a robust framework that supports the unique and demanding requirements of government agencies, fostering a connected, secure, and efficient environment.

### In-Building Wireless and Broadband Infrastructure

We provide cutting-edge solutions to enhance in-building wireless connectivity (*ERRCS / ERCES / Cellular DAS*) and broadband infrastructure (*Microwave, Optical, IP-MPLS*) crucial for maintaining seamless communication and data transfer within government facilities. Our systems ensure reliable, high-speed internet access, supporting a vast array of government operations and enabling efficient service delivery.

### Public and Private Cellular Networking

Our public cellular networking solutions ensure broad coverage and secure communication for branches, mobile units, and IoT applications across diverse government operations. Our private cellular networks offer dedicated, autonomous communication systems, providing agencies with the security and control needed to operate independently of public networks. These private networks are particularly valuable for smart city initiatives, enabling efficient and secure urban management.

### Mass Notification and Industrial IoT Systems

Our sophisticated mass notification systems and industrial IoT solutions facilitate comprehensive monitoring and automated alerts. These systems are vital for emergency response, allowing for swift dissemination of critical information to the public and ensuring coordinated efforts during crises. Our IoT solutions further enhance operational efficiency by automating tasks and gathering essential data for informed decision-making in government operations.

## Partner With MCA as Your Trusted Advisor

MCA partners with a wide range of government organizations, including local and state agencies (*education, emergency services, fire and rescue, law enforcement, corrections, and public transit*) and federal departments like the DoD, DoE, and DoJ. Our voice, data, and security solutions, combined with our extensive service offerings, provide governments with top-tier connectivity, security, and efficiency. With UL2050 SCIF and other secret clearances, MCA is equipped to handle projects at the highest security levels, empowering your missions and safeguarding your operations.

**Contact Us Today >> 800.596.8205**



## Our Services

MCA is dedicated to empowering government agencies with reliable, secure, and cutting-edge communication and security solutions. As a trusted partner, we provide the expertise, support, and integration needed to meet today's complex communication and security challenges, ensuring seamless operations and enhanced safety tailored to the unique needs of governmental bodies.

### Professional Services

Our professional services offer government agencies unparalleled expertise in system installations and implementations. With over 90 locations in 14 states, MCA's specialized field engineering teams ensure precise on-site deployments and seamless integration. We operate both inside and outside our footprint, providing robust communication infrastructures across the country and around the world.

### Managed Services

Our managed services deliver peace of mind through proactive system management and support. Our Service Level Agreements (SLAs) and Managed Technology-as-a-Service (MTaaS) programs guarantee high performance and reliability. SecurePlan and Microwave Network Assurance Program (MNAP) further enhance operational stability by providing continuous monitoring and swift issue resolution, allowing agencies to focus on their core missions without technological disruptions.

### Integration Services

Our integration services are designed to unify and streamline government operations. MCA's command center software, custom APIs, and application development enable seamless integration across disparate systems, enhancing situational awareness and operational efficiency. Our audio-visual solutions for NOC/SOC environments provide centralized monitoring and control, ensuring that agencies can visualize and manage complex scenarios with ease and precision.

## About MCA

MCA is one of the largest and most trusted technology integrators in the United States, offering world-class voice, data, and security solutions that enhance the quality, safety, and productivity of customers, operations, and lives.

More than 65,000 customers trust MCA to provide carefully researched solutions for a safe, secure, and more efficient workplace. As your trusted advisor, we reduce the time and effort needed to research, install, and maintain the right solutions to make your workplace better.

Our team of certified professionals across the United States delivers a full suite of reliable technologies with a service-first approach. The MCA advantage is our extensive service portfolio to support the solution life-cycle from start to finish.

### MCA Headquarters

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The MCA logo is displayed in white on a dark blue background. The letters 'M', 'C', and 'A' are in a clean, sans-serif font. The letter 'C' is stylized with a blue circular graphic element inside it, resembling a signal or a network node.