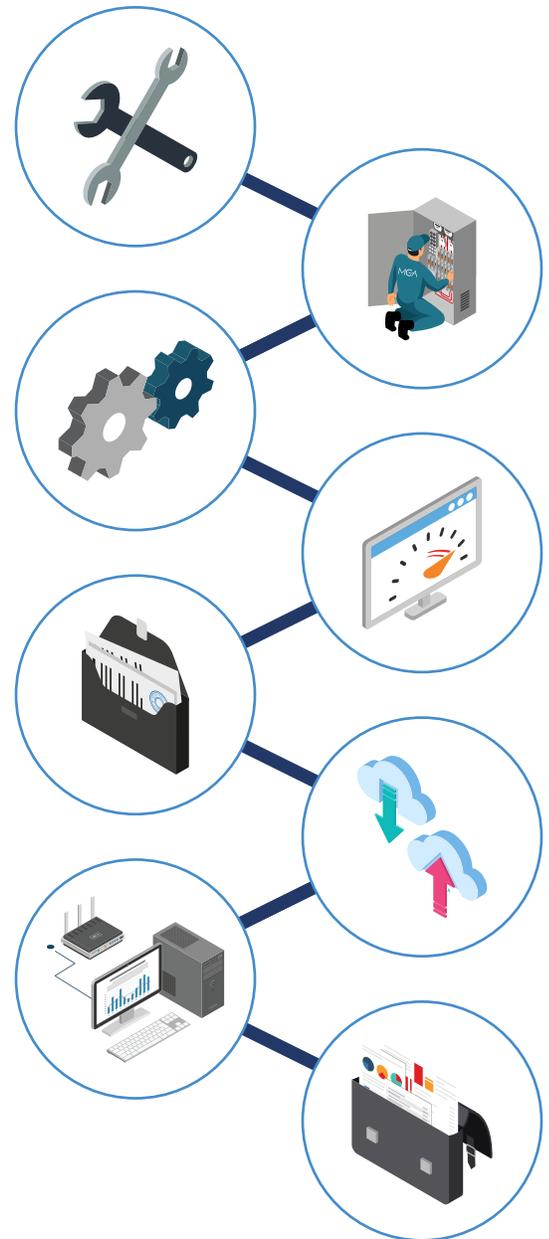


SecurePlan™ Wireless | Key Program Benefits

MCA's SecurePlan Wireless (SPW) program offers top-tier maintenance, monitoring, and repair services, designed to keep your wireless systems operating at peak performance. With SecurePlan, our expert team of certified in-building wireless professionals provides continuous oversight and fast response times to ensure your communication infrastructure remains reliable and effective.

Here's how we support your system:

- **Extended Protection Beyond Warranty:** While equipment warranties cover parts and workmanship, SecurePlan Wireless (SPW) adds proactive remote monitoring, system adjustments, and troubleshooting, handling all warranty-required returns, reinstallation, and recommissioning—at no extra cost.
- **24/7 Emergency Response:** Count on our emergency response team for swift repairs as outlined in our SLA, ensuring minimal downtime and restoring your DAS quickly during critical moments.
- **Routine Maintenance & Inspection:** Regular checks and maintenance keep your DAS in peak condition, with our technicians preemptively addressing potential issues to enhance reliability.
- **System Testing & Performance Verification:** Our meticulous system testing and performance verifications confirm your DAS meets operational benchmarks, ensuring consistent communication coverage throughout your facility.
- **Annual Recertification:** For systems requiring an annual ERCES check-up, MCA conducts precise recertification aligned with applicable fire codes, ensuring full compliance and readiness.
- **Timely Software & Firmware Updates:** We keep your system secure and up-to-date with the latest software and firmware updates, enhancing functionality and system security.
- **Proactive Remote Monitoring:** With real-time monitoring, we detect and resolve issues before they impact your operations, providing 24/7 peace of mind that your system is running optimally.
- **Detailed Performance Reporting:** Stay informed with SecurePlan Wireless's clear, actionable reports on system health, maintenance activities, and testing outcomes—giving you essential insights to plan ahead.



Trust SecurePlan Wireless to safeguard your connectivity, minimize downtime, and keep your system ready when it counts. **Interested in learning more?** Contact MCA's In-Building Wireless Solutions team today to discuss how SecurePlan Wireless can enhance the longevity and reliability of your wireless infrastructure.