

T CONNECTING HEROES

FREE UNLIMITED SERVICE FOR FIRST RESPONDER AGENCIES

We know first responder agencies face tough budget decisions, but they shouldn't have to decide between critical equipment and wireless services. Connecting Heroes from T-Mobile for Government can help.



Using America's largest and fastest 5G network for good

T-Mobile has more towers, more engineers, and more bandwidth than ever before—keeping first responders connected at the most crucial times.

First responders have priority access to our network

With priority access and preemption for WPS users, critical communications go to the front of the line—when it's needed most.

Our commitment

We're pledging \$7.7B over 10 years to provide FREE Unlimited talk, text, and smartphone data to first responder agencies across America.

Plans and features	Connecting Heroes	Connecting Heroes Amp
Monthly charge	\$0	\$15 per line/month (+ applicable taxes & fees)
Unlimited talk, text, and smartphone data	●	●
Unlimited domestic roaming	●	●
4G LTE mobile Hotspot data	1GB	20GB
Priority access and preemption with WPS	●	●
No heavy use deprioritization	●	●
Talk, text, and up to 5GB of 4G LTE data in Mexico and Canada	●	●
Video streaming	SD 480p	HD 1080p

Contact your Government Account Manager today or visit [T-Mobile.com/ConnectingHeroes](https://www.t-mobile.com/connectingheroes) to get more details.



For state & local fire, police, and EMS agencies' first responder lines; eligibility verified. Coverage not available in some areas and may be impacted by emergencies; check your response area. Capable device required for 5G.

Line eligibility subject to reverification. Monthly Regulatory Programs (RPF) & Telco Recovery Fee (TRF) totaling \$3.49 per voice line (\$0.50 for RPF & \$2.99 for TRF) applies for paid plans; taxes/fees approx. 0–19% of bill. **WPS** eligibility must be confirmed by USDHS. WPS functionality (including priority access and preemption) may not be available while roaming. Completion of calls not guaranteed. Unlimited talk & text features for direct communications between 2 people; others (e.g., conference & chat lines, etc.) may cost extra. Unlimited high-speed data US only. In Canada/Mexico, unlimited data at up to 128kbps on all plans with up to 5GB high-speed data for Amp. **Video streams** at up to 2.5Mbps (SD). Activation required to deliver video streams at speeds that provide HD video capability (max 1080p) with Amp; some content providers may not stream their services in HD. Optimization may affect speed of video downloads; does not apply to video uploads. **Tethering:** After plan allotment of high-speed data then unlimited on our network at max 3G speeds. For the small fraction of customers using >50GB/mo., primary data usage must be on smartphone or tablet. Smartphone usage is prioritized over Mobile Hotspot (tethering) usage, which may result in higher speeds for data used on device. Int'l Roaming: Usage may be taxed in some countries. Calls from Simple Global countries, including over Wi-Fi, are \$.20/min. (no charge for Wi-Fi calls to US, Mexico and Canada). Standard speeds approx. 128 Kbps with Free & Select plans; approx. 256 Kbps with Amp, Advanced & Ultimate plans. Not for extended international use; you must reside in the U.S. and primary usage must occur on our network. Device must register on our network before international use. Service may be terminated or restricted for excessive roaming. Coverage not available in some areas; we are not responsible for our partners' networks. Network Management: Program/Service may be slowed, suspended, terminated, or restricted for interference with our network or ability to provide quality service to other users or abusive/excessive use. See contract or T-Mobile.com/OpenInternet for details. 5G: Capable device required; coverage not available in some areas. Some uses may require certain plan or feature; see T-Mobile.com. **Fastest** based on median, overall combined 5G speeds according to analysis by Ookla® of Speedtest Intelligence® data 5G download speeds for Q4 2021. Ookla trademarks used under license and reprinted with permission. T-Mobile, the T logo and the magenta color are registered trademarks of Deutsche Telekom AG. ©2022 T-Mobile USA, Inc.