



MEET OUR EXPERTS

Ann Phillips

Ann Phillips is a Senior Leadership Consulting Partner for Blanchard®. She creates powerful and positive changes in organizations by including a myriad of entertaining, humorous, and inspiring anecdotes into face-to-face and virtual presentations. With more than 30 years of diverse business experience, coupled with her knowledge, enthusiasm, and understanding of organization dynamics, Ann is a sought-after trainer, consultant, and speaker. She is commonly described as competent, energetic, fun, and passionate. She brings practical, real-life experiences to her client engagements and connects easily with all levels of managers due to her extensive background. She has trained and consulted in the public and private sectors, including retail, pharmaceuticals, finance, leisure, manufacturing, government, education, and nonprofit groups. Ann's expertise is in customer service, leadership development, team development, organizational change and transformation, and productivity improvement. She has made a positive impact on organizations globally.

Prior to her career with Blanchard®, Ann held several consulting and management positions at one of the nation's largest human service organizations. As a senior director she implemented new training solutions, organized interdepartmental initiatives, oversaw regulatory compliance, and spearheaded new departments. Ann was also a consultant at a nonprofit organization, providing the necessary tools to leaders and individual contributors for long-lasting, positive development in leadership, team building, organizational change, and customer service.

Ann has a Bachelor's degree in Recreation Administration from the University of the Pacific and a Master's degree in Management with an emphasis in Organizational Change and Transformation from John F. Kennedy University. She is highly knowledgeable in Blanchard's core products, including SLII®, Self Leadership, Team Leadership, Legendary Service®, and Leading People Through Change®. She works as a virtual and face-to-face consultant, but she works best by creating deeper connections with clients. Additionally, Ann teaches organizational leadership and team leadership at Brandman University—part of the Chapman University system in California—and at University of San Diego in its Master of Science in Executive Leadership program.

In her spare time, Ann enjoys visiting the island of Kauai.

Industries:

- Automotive & Transport
- Banking
- Computer Services
- Education
- Financial Services
- Government – US, Non-US
- Healthcare
- Manufacturing
- Nonprofit Institutions
- Retail

“Ann kept participants engaged and moved things along leaving no time for their minds to wander.”

—Director of HR, Information Systems

“Ann was AMAZING! Honestly, this was the best professional development I've taken. I highly recommend this class.”

—Support Services, Education

“You kept the conversation going and evoked responses all the way. It was a pleasure participating in your class.”

—Head of Sales, Manufacturing