

"This is one of those learnings I will use every day."

> —Director, Information Technology

"Fantastic training! I am going to recommend it to lots of colleagues."

> —Senior Leader, Information Technology

"I saw lots of value in the course content and passion from the facilitator."

> —Regional Director, Consumer Products

MEET OUR EXPERTS

Melisa Icgoren

Melisa Icgoren is a Consulting Partner for Blanchard[®] whose upbeat, energetic, and attentive approach to training creates a distinctive experience for learners. She is notably successful with early-career to mid-level managers due to her relatability to different generations in both virtual and in-person learning environments. Her clients praise her ability to pivot in the moment to respond to their learning styles.

Melisa has been training and facilitating since 2014. She joined Blanchard in 2019 and has been serving clients using her expertise in self leadership, one-to-one leadership, and peer coaching. She is qualified and experienced in delivering SLII[®], Self Leadership, Coaching Essentials[®], and Blanchard Management Essentials[®], amongst others.

Her previous professional roles include facilitating student self leadership and teaching college-level business studies. Melisa is a Virtual Learning Producer who supports Blanchard's and other organizations' virtual sessions on multiple platforms. She also has written virtual producer guides for Blanchard programs, such as the eleven-session SLII® Training for Trainers.

Melisa holds a Bachelor of Arts degree from University of Guelph in Canada and a Graduate Diploma in Education from University of the Sunshine Coast in Australia. She has worked in Australia, Europe, and North America. Melisa facilitates in English and speaks Turkish fluently.

In her free time, Melisa enjoys going hiking, camping, rock climbing, and skiing in the Canadian Rockies.

Industries:

- Computer Services
- Computer Software
- Consumer Prod. Nondurables (Manuf. & Wholesale)
- Education
- Energy & Utilities

- Healthcare
- Hospitality
- Industrial Manufacturing
- Retail
- Telecommunications Services

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