



MEET OUR EXPERTS

Lynn Gertsch

Lynn Gertsch is the Professional Services Operations Manager and a Consulting Partner for Blanchard®. Her style of training creates an energetic, positive learning experience that draws out the participants' experience to help them achieve their goals. Lynn is successful with all levels of leaders due to her passion and commitment to bring out the best in people. She brings to her workshops real-life examples along with experience in customer service, leadership development, and GROW coaching.

Lynn has been training or facilitating programs since 2006. Her expertise is in telecommunications, for which she facilitated leadership development courses as well as Train the Facilitator certification for content delivery using virtual and in-person methods. She conducted field visits to assess team training needs and led coaching sessions using the GROW coaching model.

She holds an Associate degree in Organizational Behavior and is certified in Executive Presentation Skills.

Lynn is a native speaker of and comfortable facilitator in English.

In her spare time, Lynn enjoys quilting, teaching others to quilt, and spending time with her four grandchildren. She volunteers for her religious organization and was a family readiness leader for her son's military unit during their deployment.

Industries:

- IT – Software & Services
- Telecommunications
- Retail

“Thank you for your endless coaching and leadership development. It has helped me reach the next step in my career.”

—Retail Store Manager,
Telecommunications

“The dedication, commitment, and passion you bring to each training class is incredible and truly puts employees on the pathway to success.”

—Senior Manager,
Telecommunications