

# Quick Start Guide

## Global Payments Terminal — P630



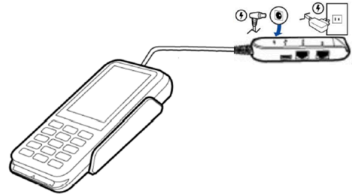
Welcome to your Global Payments Terminal — P630 Quick Start Guide! This guide is designed to help you quickly set up, connect, and start processing payments with your device. Follow these straightforward steps, and you'll be ready to serve your customers in no time.

### Powering your terminal ON/OFF

Your P630 terminal uses a dongle cable for power.

#### Power ON:

- Insert the power cable into the dongle cable and connect it to a power source
  - *When using a POE dongle, please ensure you have a POE router or switch to provide the power to the P630 PIN Pad.*
- Press and hold the Power Button (located on the left side of the device) until the screen lights up



#### Power OFF:

- Press and hold the Power Button until the User Menu appears on the screen
- Tap **[Power Off]** to shut down the device

### Manager password

To set up your personalized manager password, kindly reach out to Global Payments Customer Care Centre at **1-888-682-3309**. Please note that the password should consist of 7-12 characters or digits.

### Network configuration

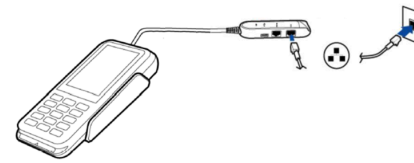
Your P630 supports Wi-Fi and Ethernet connections. Follow the steps below based on your preferred connection method.

#### For a Wi-Fi set-up

1. Access the **Settings** menu
2. Tap **Network & Internet**
3. Tap the **Wi-Fi** icon and ensure the **Wi-Fi toggle button** at the top right is turned **ON** to display available networks
4. Tap the **SSID(network name)** you want to connect to from the list
5. Enter the Wi-Fi password, and then tap **[CONNECT]**

#### For an Ethernet set-up

1. Insert the Ethernet cable to the P630 Dongle cable and connect it to the power source



**Note:** The port on the Dongle Cable says **ETH** for Ethernet. The **RS232** port looks the same but should not be used.

**Note:** If using a POE dongle, the merchant is responsible for providing the power-over-ethernet network.

2. Once connected, the Ethernet icon will appear at the top right corner of the screen, indicating a successful ethernet connection.

### Important: Payment App Lock Mode

Your P630 terminal is shipped with a secure launcher that automatically opens the Payments app. This is expected behavior and helps ensure secure, uninterrupted payment processing. While in this mode, you will not be able to exit the Payments app or access Android features. If you require assistance or additional access, please contact Global Payments Customer Care.

### Performing a sale transaction

1. Initiate a transaction from the POS
2. Key in the transaction amount and tap **[✓]**.
3. The cardholder taps/inserts/swipes their payment method and follows the prompts on the screen for each card entry.
4. Transaction complete

### Additional resources

Visit the Global Payments Help Centre at <https://help.globalpay.com/en-ca/products/terminals/terminal> or scan the QR code on the side for additional support materials for your device(s). Should you have any questions or require additional instructions, please contact the Global Payments Customer Care Centre at **1-888-682-3309**.

