

Unpairing the old reader (Miura M010)

Follow the steps below to unpair your Miura10 reader,

1. Open Bluetooth setting menu on your phone's setting menu
2. Search for the reader's serial number you want to unpair
3. Use menu or setting button next to the reader serial number and forget/unpair the reader*

*Instructions for unpairing bluetooth devices vary by your device's operating system.



Pairing the new reader (Moby 8500)

If you're using an **IOS** device, follow the steps below.

1. Turn on the Moby 8500 reader
2. Launch MobilePay app on your device
3. Hold down the "F" key on the reader to enable pairing mode
4. Navigate to the MobilePay app Settings > Card Reader screen, and select the Moby device
5. Allow the device update should a prompt appears
6. Moby 8500 should now be paired with the app



If you're using an **Android** device, follow the steps below.

1. Turn on the Moby 8500 reader
2. Launch MobilePay app on your device
3. Hold down the "F" key on the reader to enable pairing mode
4. Navigate to the Android phone Bluetooth settings and pair the Moby device
5. Navigate to the MobilePay app Settings > Card Reader screen, and select the Moby device
6. Allow the device update should a prompt appears
7. Moby 8500 should now be paired with the app

Watch for the icon on your reader

- This icon appears when the reader is not connected.
- This icon indicates the reader is successfully connected via Bluetooth.

Please contact the Global Payments help desk at **1.888.682.3309, Option 3** if you require further assistance.